



ENERGY &  
ENVIRONMENT  
AWARDS

Skills for a greener world

## EEA Level 3 End-point Assessment for Engineering Maintenance Technician – Single Discipline

### **Supporting Documents**

QAN 610/6343/5  
ST1426 V1.0

# Supporting Documents for

## EEA Level 3 End-point Assessment for Engineering Maintenance Technician – Single Discipline

**QAN 610/6343/5**

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## Updates to the supporting documents

Since the first publication of the EEA Engineering Maintenance Technician – Single Discipline (EMT) Supporting Documents, the following updates have been made.

Version	Date first published	Section updated	Page(s)
v1.0	September 2025	First published	All

## Appendix A: Glossary

**Amplification** – provides more detail on how individual knowledge, skills or behaviours statements should be interpreted. Where the KSB statements, themselves are deemed self-explanatory, no amplification is provided. Assessment may include questions on anything identified in the amplification

**Behaviours (as part of KSBs)** – specific mindsets, attitudes or approaches identified as part of the apprenticeship standard that must be evidenced during end-point assessment

**Elements** – are the knowledge, skills and behaviours and what is needed to competently undertake the duties required for an occupational standard

**Gateway** - the stage of the apprenticeship where the apprentice, employer and training provider determine whether the apprentice is ready to undertake end-point assessment

**Guidance** – is only provided where it is required to support interpretation of the KSB statements

**Knowledge (as part of KSBs)** – specific information, technical detail, and 'know-how' identified as part of the apprenticeship standard that must be evidenced during end-point assessment

**Skills (as part of KSBs)** – the practical application of knowledge identified as part of the apprenticeship standard that must be evidenced during end-point assessment

**Standard** – An occupational standard is a description of an occupation. It contains occupational profile, and describes KSBs needed for someone to be competent in the occupation's duties. Occupational standards are developed by employers for occupations that meet the Skills England current occupation criteria

**Topic** - is a collection of elements grouped into a theme e.g. Health and Safety

## Appendix B: Gateway Eligibility Form

(Standard ST1426 version 1.0)

Apprentice's name	Apprentice's job title
Apprentice's ULN	
Name of Employer	Name of Training provider
Employer representatives present	Training provider representatives present
Apprenticeship start date	Apprenticeship on-programme end date
Was the apprentice aged 19 or over start of programme?	Y / N
Employer Decision: We require the apprentice to attempt the Level 2 English and Mathematics before they can achieve the apprenticeship	Y / N
Gateway meeting date:	
Has the apprentice taken any part of the end-point assessment for this apprenticeship standard with any other End-point Assessment Organisation?	Y / N
If "Yes" please give details:	

## Apprentice's details

### Eligibility requirements:

Where applicable, the apprentice must confirm their achievement of the following

Note: If maths and/or English have been attempted but not achieved evidence of the attempt should be submitted.

Eligibility requirement	Achieved by the apprentice? Y / N	Evidence (Scans of certificates or ILR MUST be included)
Achieved an English qualification in line with the apprenticeship funding rules		
Achieved a mathematics qualification in line with the apprenticeship funding rules		

The apprentice must confirm the following:

Eligibility requirement	Achieved by the apprentice? Y / N	Evidence available in ACE360 Y / N
Ready to take the EPA		
Compiled and submitted an EPA portfolio that meets the specification requirements, for the professional discussion based on an EPA portfolio		

Eligibility requirements:

The apprentice must confirm their achievement of the following:

### Gateway Eligibility Declaration

1. The apprentice, the employer and the training provider must sign this form to confirm that they understand and agree to the following:
2. The apprentice has completed the required on-programme elements of the apprenticeship and is ready for end-point assessment with EEA.
3. EEA has been informed about any reasonable adjustment and/or special considerations requests.
4. The apprentice will only submit their own work as part of end-point assessment.
5. All parties agree that end-point assessment evidence may be recorded and stored by EEA for quality assurance purposes.
6. The apprentice has been on-programme for a minimum duration of 365 days.
7. Employer or training provider must confirm the apprentice is ready to take the EPA.
8. The apprentice has achieved English and mathematics qualifications in line with the apprenticeship funding rules.
9. The apprentice has compiled and submitted a competent EPA portfolio, on which the interview will be based.
10. The employer or training provider has submitted on behalf of the apprentice any policies and procedures as requested by EEA.
11. The apprentice, if successful, gives permission for EEA to request the apprenticeship certificate from the ESFA who issue the certificate on behalf of the Secretary of State.
12. The apprentice has been directed to the EEA Appeals Policy and Complaints Policy.
13. The employer/training provider has given the EEA at least three months' notice of requesting this EPA for this apprentice.
14. If the Gateway Eligibility Report is not completed in full, meeting all requirements, and submitted to EEA, the end-point assessment cannot take place.

Signed on behalf of the employer (print name):	Signature:	Date:
Signed on behalf of the training provider (print name):	Signature:	Date:
Apprentice's name (print):	Signature:	Date:
EEA use only:		
EEA Sign off:		
Comments/actions:		



## Appendix C: Practice Multiple-choice Test

## Level: 3

### Engineering Maintenance Technician – Single Discipline

#### Supporting Document: Practice Paper

#### Option: Electrical engineering maintenance technician

This practice paper reflects the type of questions in the live multiple-choice test, which can be taken as an online test or paper-based test.

This examination consists of 40 multiple-choice questions.

The Pass mark is 28 correct answers.

The duration of this examination is 60 minutes.

You must use a **pencil** to complete the answer sheet - pens must NOT be used.

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For this paper:

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**Possible answers**

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b)	Run to failure
c)	More frequent
d)	Reactive

**Question 2**

When selecting lubricants and fluids for equipment, what is the primary environmental consideration?

**Possible answers**

a)	Substances that can be burnt
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Why is ongoing training important throughout the equipment life cycle?

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a)	To ensure the job security
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Total Productive Maintenance (TPM) is a maintenance approach that:

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d)	involves employees to be proactive improving productivity

**Question 5**

What is the main disadvantage of using a reactive maintenance strategy?

**Possible answers**

a)	It takes time to implement
b)	It can cause production delays
c)	Requires specialist tools and equipment
d)	Requires monitoring equipment and expertise

**Question 6**

Run to Failure Maintenance is a maintenance strategy that:

**Possible answers**

a)	involves regular maintenance tasks scheduled in advance
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What does Control of Substances Hazardous to Health (COSHH) symbol shown in the image represent?


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a)	Corrosive
b)	Flammable
c)	Serious health hazard
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Which UK regulations require businesses to take all necessary measures to prevent major accidents and limit their consequences to people and the environment?

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What regulation places duties on employers and the self-employed to protect people from risks such as fire, explosion and corrosion of metal?

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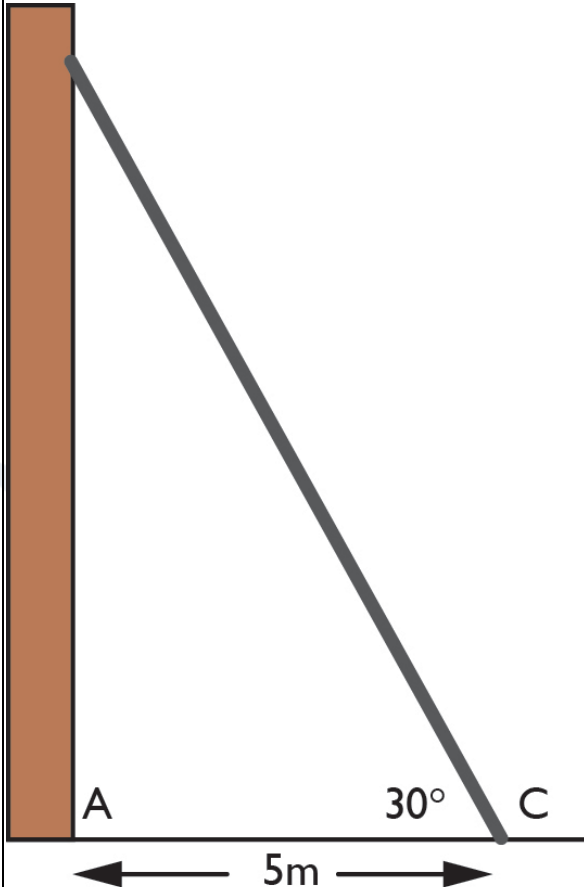
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Which trigonometric function would the engineer use to calculate the vertical height from the top of the ladder to the ground to the ground (AB)?


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What is the primary purpose of an engineering drawing?

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a)	To provide a visual representation of an idea
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c)	To create artistic impressions of engineering concepts
d)	To communicate detailed information for a part or assembly

**Question 21**

Which British Standard is commonly used in the UK for engineering drawings and technical product documentation?

**Possible answers**

a)	BS 8888:2020
b)	ISO 128:2020
c)	ISO 9001:2015
d)	DIN 476:1922

**Question 22**

Which ONE of the following methods is the most efficient way to record the layout of an assembly before dismantling equipment?

**Possible answers**

a)	Search the internet to find the exact set up you are working with
b)	Try to remember how the system goes back together and hope for the best
c)	Get someone from the office to produce a detailed technical drawing of the assembly
d)	Take a photo of the assembly using a phone for reference during reassembly

**Question 23**

How does data-driven decision-making improve maintenance efficiency in a manufacturing environment?

**Possible answers**

a)	It removes the need for maintenance teams, as machines will never fail
b)	It increases the number of scheduled shutdowns to inspect all machinery regularly
c)	It only uses historical maintenance data, without considering real-time sensor feedback
d)	It allows maintenance to be scheduled based on real-time equipment condition rather than fixed intervals

**Question 24**

What is a primary advantage of using additive manufacturing for maintenance parts in Industry 4.0?

**Possible answers**

a)	Reduces the need for digital systems
b)	Eliminates the need for skilled labour
c)	Enables mass production of identical components
d)	Allows customisation of parts on demand

**Question 25**

What is a key benefit of using Virtual Reality (VR) technology for training in a manufacturing maintenance environment?

**Possible answers**

a)	Providing real-time data analytics
b)	Reducing the cost of raw materials
c)	Creating immersive, risk-free training scenarios
d)	Increasing the physical space required for training

**Question 26**

According to GS38 Guidance Note, what is the recommended maximum length of exposed metal on electrical test probes tips?

**Possible answers**

a)	4mm to 6mm
b)	5mm to 8mm
c)	2mm to 4mm
d)	6mm to 8mm

**Question 27**

According to BS 7671:2018 IET Wiring Regulations, what is the standard test voltage for conducting an insulation resistance test on a three-phase electrical system?

**Possible answers**

a)	250V DC
b)	400V DC
c)	1000V DC
d)	500V DC

**Question 28**

According to BS 7671:2018 IET Wiring Regulations, what is the minimum acceptable range of ohms required to pass an insulation resistance test?

**Possible answers**

a)	Kilo-ohms
b)	Milli-ohms
c)	Giga-ohms
d)	Mega-ohms

**Question 29**

During dead testing as part of electrical isolation on a three-phase electrical motor, what voltage would be measured between Line 3 (L3) and Earth if the circuit remains live?

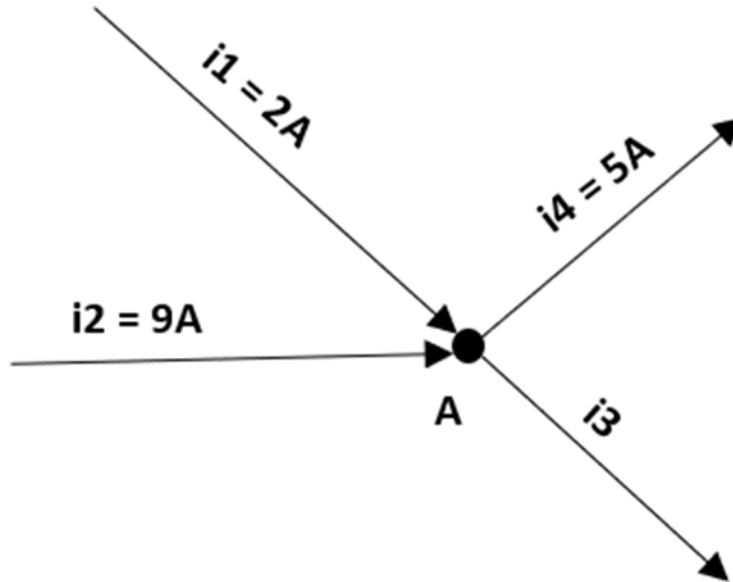
**Possible answers**

a)	0V
b)	100V
c)	230V
d)	400V



**Question 30**

Applying Kirchhoff's Current Law to the circuit in the image, calculate  $i_3$  considering the inputs and outputs from node A.


**Possible answers**

a)	6A
b)	16A
c)	12A
d)	4A

**Question 31**

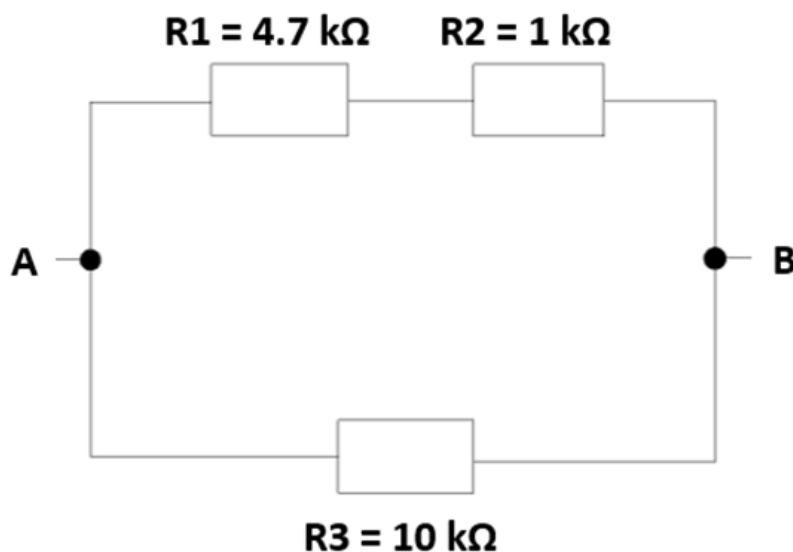
Using Ohm's Law, what is the approximate power rating (in kilowatts) of a failed heating element supplied at 230V, if its resistance was measured at 26.2 ohms during installation. Round answer to the nearest kilowatt.

**Possible answers**

a)	2.5kW
b)	2kW
c)	1.5kW
d)	3kW

**Question 32**

Calculate the total resistance of the circuit between points A and B.


**Possible answers**

a)	3.63 Kilo-ohms
b)	15.70 Kilo-ohms
c)	1.75 Kilo-ohms
d)	4.3 Kilo-ohms

**Question 33**

Which ONE of the following describes the energy conversion that occurs in an electrical generator?

**Possible answers**

a)	Mechanical to electrical
b)	Electrical to mechanical
c)	Hydrodynamic to electrical
d)	Thermal to mechanical

**Question 34**

Which ONE of the following describes a primary function of a capacitor in a circuit?

**Possible answers**

a)	Block current in one direction
b)	Amplifies component signals
c)	Dissipates power in system
d)	Stores electrical energy

**Question 35**

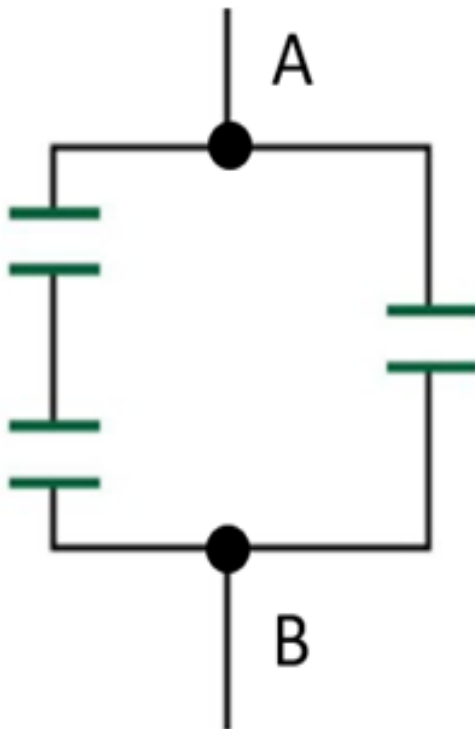
Which ONE of the following best describes primary purpose of a transformer in a circuit?

**Possible answers**

a)	Protects from overcurrent
b)	Change voltage level
c)	Inrush current limiter
d)	Converts AC to DC

### Question 36

Identify the electrical components in the circuit diagram between point A and B.



### Possible answers

a)	Capacitors
b)	Resistors
c)	Inductors
d)	Diodes

**Question 37**

Which type of technical drawing is most useful to a technician during a fault-finding exercise to understand connection details between components?

**Possible answers**

a)	Single line diagram
b)	Layout diagram
c)	Wiring diagram
d)	Block diagram

**Question 38**

Which ONE of the following documents provides guidance for selecting cables in a new installation?

**Possible answers**

a)	BS 7671:2018 IET Wiring Regulations
b)	BS 7430:2015 Code of practice for earthing
c)	BS 7535:1992 Guide to the use of electrical apparatus
d)	BS 7375:2010 Distribution of electricity on construction sites

**Question 39**

According to BS 7671:2018 IET Wiring Regulations which **TWO** of the following parameters are considered when selecting cables?

**Possible answers**

a)	Electrical resistivity and cross-sectional area
b)	Electrical conductivity and cross-sectional area
c)	Current carrying capacity and cross-sectional area
d)	Coefficient thermal expansion and cross-sectional area

**Question 40**

What is the primary reason for using steel wire armoured (SWA) cable in underground installations?

**Possible answers**

a)	Ingress protection
b)	Thermal insulation
c)	Corrosion prevention
d)	Mechanical protection

End of Questions

## EMT – Single Discipline

### Electrical engineering maintenance technician

### Practice Multiple-choice Test

#### Answer scheme

Question	Answer	Question	Answer
1	C	21	A
2	D	22	D
3	D	23	D
4	D	24	D
5	B	25	C
6	B	26	C
7	A	27	D
8	C	28	D
9	C	29	C
10	D	30	A
11	D	31	B
12	B	32	A
13	C	33	A
14	A	34	D
15	C	35	B
16	B	36	A
17	C	37	C
18	C	38	A
19	B	39	C
20	D	40	D

## Level: 3

### Engineering Maintenance Technician – Single Discipline

#### Supporting Document: Practice Paper

#### Option: Control and instrumentation engineering maintenance technician

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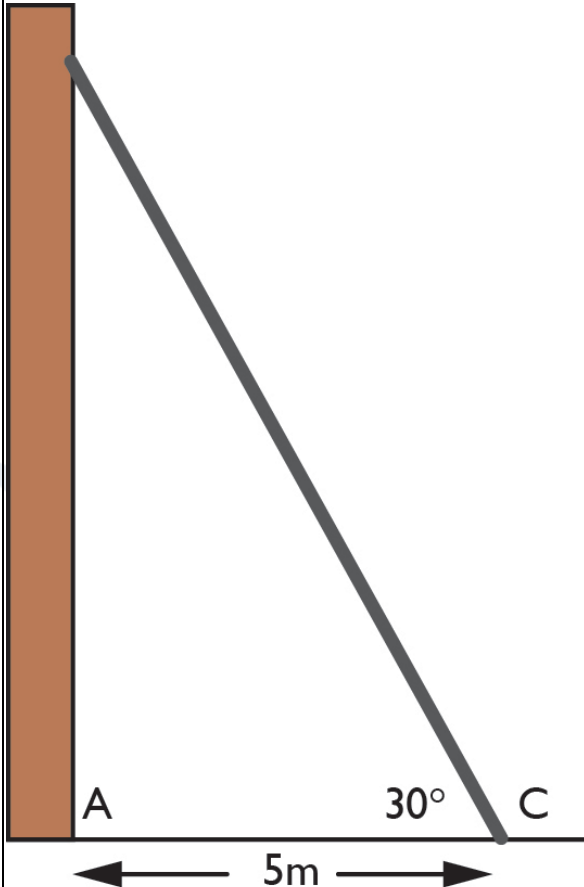
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[Turn to the next page for question 13]

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d)	DIN 476:1922

**Question 22**

Which ONE of the following methods is the most efficient way to record the layout of an assembly before dismantling equipment?

**Possible answers**

a)	Search the internet to find the exact set up you are working with
b)	Try to remember how the system goes back together and hope for the best
c)	Get someone from the office to produce a detailed technical drawing of the assembly
d)	Take a photo of the assembly using a phone for reference during reassembly

**Question 23**

How does data-driven decision-making improve maintenance efficiency in a manufacturing environment?

**Possible answers**

a)	It removes the need for maintenance teams, as machines will never fail
b)	It increases the number of scheduled shutdowns to inspect all machinery regularly
c)	It only uses historical maintenance data, without considering real-time sensor feedback
d)	It allows maintenance to be scheduled based on real-time equipment condition rather than fixed intervals

**Question 24**

What is a primary advantage of using additive manufacturing for maintenance parts in Industry 4.0?

**Possible answers**

a)	Reduces the need for digital systems
b)	Eliminates the need for skilled labour
c)	Enables mass production of identical components
d)	Allows customisation of parts on demand

**Question 25**

What is a key benefit of using Virtual Reality (VR) technology for training in a manufacturing maintenance environment?

**Possible answers**

a)	Providing real-time data analytics
b)	Reducing the cost of raw materials
c)	Creating immersive, risk-free training scenarios
d)	Increasing the physical space required for training

**Question 26**

According to IEC 61131-3:2013, which statement best describes the programming language requirements for PLCs?

**Possible answers**

a)	A PLC may only use Ladder Diagram (LD) language
b)	A PLC must simultaneously support five programming languages
c)	A PLC should support multiple standardised programming languages
d)	All PLC programs must be written in a low-level machine language

**Question 27**

The table below shows the measurement of resistance values at a range of temperatures.

Resistance $\Omega$	Temperature $^{\circ}\text{C}$
200	150
208	170
216	190
224	210

What is the measurement sensitivity of the instrument?

**Possible answers**

a)	0.4 $\Omega / ^{\circ}\text{C}$
b)	0.9 $\Omega / ^{\circ}\text{C}$
c)	2.5 $\Omega / ^{\circ}\text{C}$
d)	1.06 $\Omega / ^{\circ}\text{C}$

[Turn to the next page for question 28]

**Question 28**

During calibration, a temperature sensor consistently reads 5°C higher than the actual temperature across the full range. What type of error is this?

**Possible answers**

a)	Zero
b)	Drift
c)	Parallax
d)	Hysteresis

**Question 29**

Which ONE of the following best describes the function of an actuator?

**Possible answers**

a)	Receives energy input and converts to axial force
b)	Receives a signal and starts a system process
c)	Receives data and calculates the system error
d)	Receives an input and emits electronic signal

**Question 30**

The primary advantage of using a screw-fit terminal connection for instrumentation wiring is that it:

**Possible answers**

a)	offers superior electrical insulation
b)	allows for rapid, tool-free disconnection
c)	provides a secure and reliable connection
d)	automatically adjusts to changes in wire gauge

**Question 31**

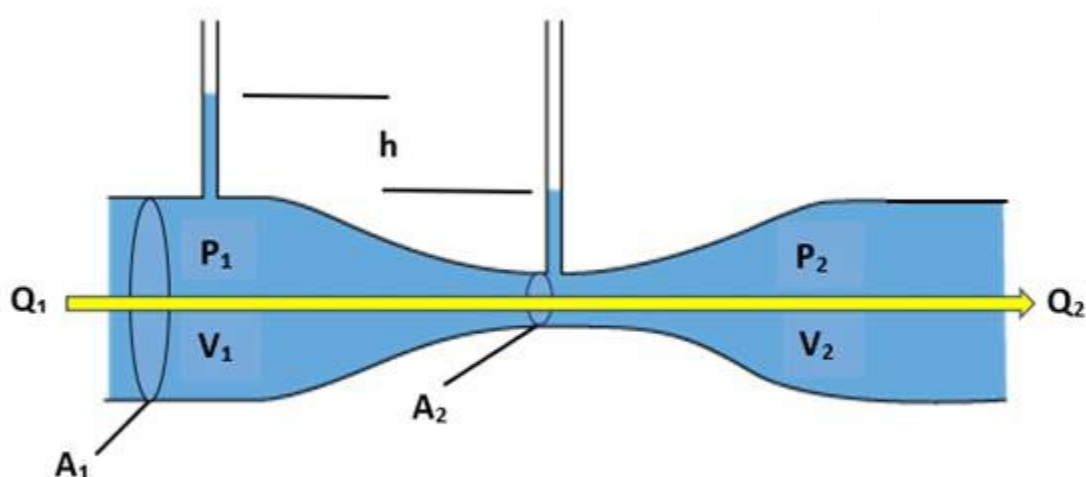
Which type of metal is used as the sensor element in a Resistance Temperature Detector (RTD) such as a PT100?

**Possible answers**

a)	Plutonium
b)	Potassium
c)	Palladium
d)	Platinum

**Question 32**

What type of measurement device uses the principle shown below?

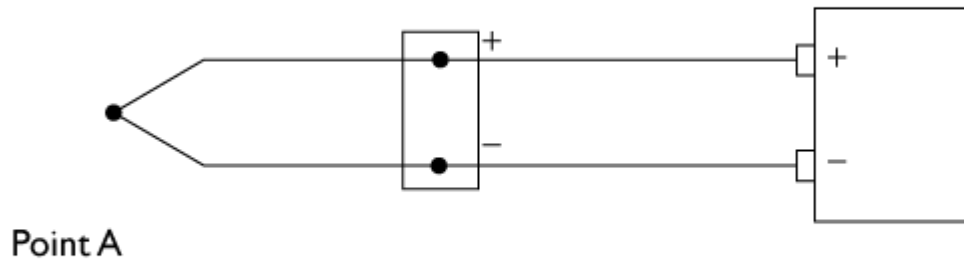

**Possible answers**

a)	Orifice Plate
b)	Venturi Tube
c)	Turbine Meter
d)	Rotameter

**Question 33**

Refer to **Point A** in the thermocouple diagram below.

The position where the two dissimilar wires are connected is know as the:

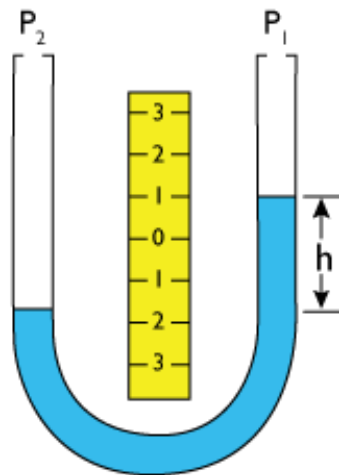

**Possible answers**

a)	Wire Link
b)	Cable Connection
c)	Measuring Junction
d)	Thermocouple Terminal

**Question 34**

A U-tube manometer is suddenly displaying a lower-than-expected pressure reading.

Which ONE of the following is the most likely fault scenario causing this discrepancy?



U-tube manometer

**Possible answers**

a)	Excessive thermal vibration
b)	A trapped air bubble in one leg
c)	A malfunctioning digital amplifier
d)	Incorrectly wired temperature circuit



**Question 35**

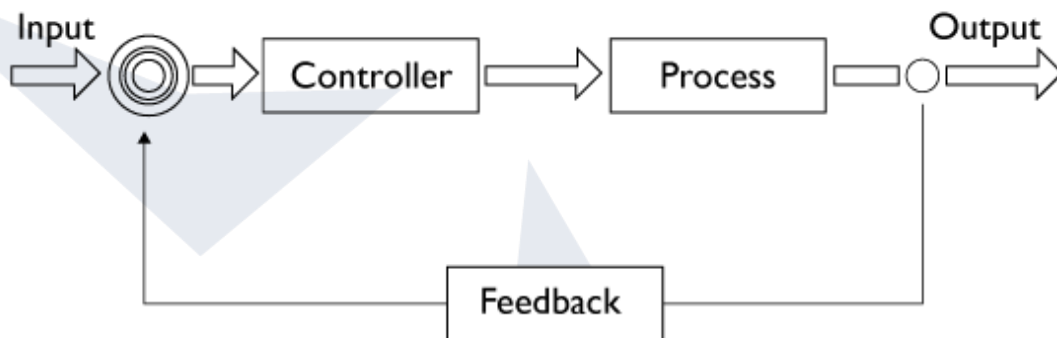
A furnace operates at a temperature of 1,100°C in a harsh environment. Which instrument is most suitable for direct contact temperature measurement?

**Possible answers**

a)	Type K Thermocouple
b)	Bimetallic Thermometer
c)	Semiconductor Thermistor
d)	Resistance Temperature Detector (RTD)

**Question 36**

What type of system is shown in the diagram below?


**Possible answers**

a)	Linear System
b)	Open Loop System
c)	Closed Loop System
d)	Continuous Time System

**Question 37**

Which ONE of the scenarios described below is a first order system?

**Possible answers**

a)	A system which requires variables
b)	Controlling the movement of a robot arm
c)	A system requiring oscillations to be damped
d)	Adjusting the inflow rate based on the current level

**Question 38**

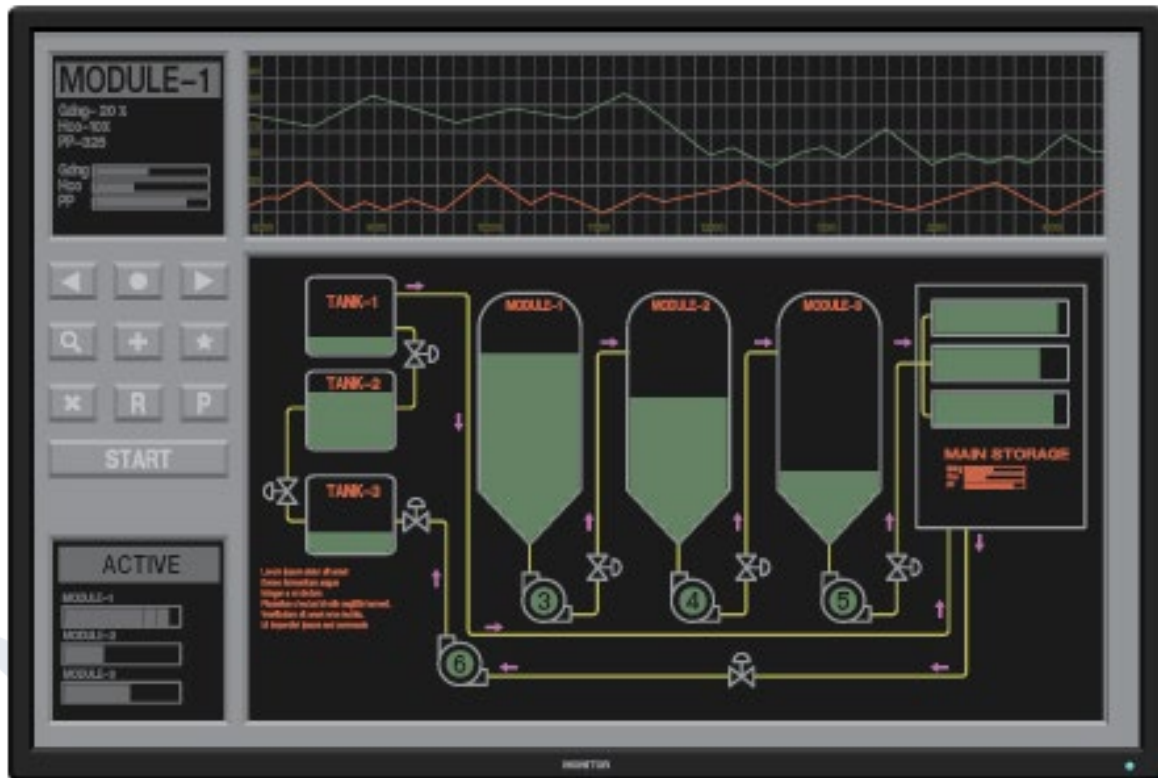
In a control and instrumentation system, which statement best describes how a Programmable Logic Controller (PLC) processes input data?

**Possible answers**

a)	It uses analogue signals to switch outputs
b)	It converts inputs in system to digital values
c)	It only logs sensor data without controlling actuators
d)	It depends on an external computer to process sensor signals

**Question 39**

What is the purpose of the Supervisory Control and Data Acquisition (SCADA) system shown below?

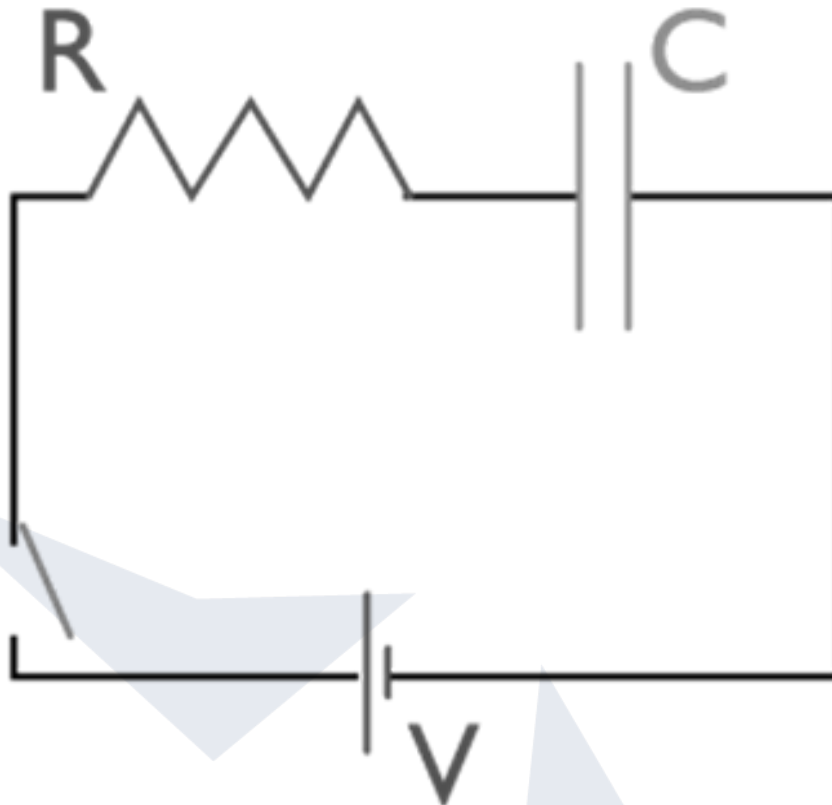

**Possible answers**

a)	Human Machine Interface
b)	Remote Terminal Unit
c)	Visual Display Screen
d)	Digital Data Terminal

### Question 40

In the diagram below if the resistance is  $50\text{ k}\Omega$  and the Capacitance is  $5\text{ }\mu\text{F}$ .

What is the time constant?



### Possible answers

a)	0.1 seconds
b)	0.15 seconds
c)	0.20 seconds
d)	0.25 seconds

End of Questions

## EMT – Single Discipline

### Control and instrumentation engineering maintenance technician - Practice Multiple-choice Test

#### Answer scheme

Question	Answer	Question	Answer
1	C	21	A
2	D	22	D
3	D	23	D
4	D	24	D
5	B	25	C
6	B	26	C
7	A	27	A
8	C	28	A
9	C	29	A
10	D	30	C
11	D	31	D
12	B	32	B
13	C	33	C
14	A	34	B
15	C	35	A
16	B	36	C
17	C	37	D
18	C	38	B
19	B	39	A
20	D	40	D

## Level: 3

### Engineering Maintenance Technician – Single Discipline

#### Supporting Document: Practice Paper

#### Option: Mechanical engineering maintenance technician

This practice paper reflects the type of questions in the live multiple-choice test, which can be taken as an online test or paper-based test.

This examination consists of 40 multiple-choice questions.

The Pass mark is 28 correct answers.

The duration of this examination is 60 minutes.

You must use a **pencil** to complete the answer sheet - pens must NOT be used.

When completed, please leave the examination answer sheet and question paper on the desk.

For this paper:

- the use of a scientific calculator (non-programmable) is permitted
- access to the internet or intranet is NOT allowed

For each question, fill in ONE answer ONLY.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in ONE answer circle only. Please mark each choice like this:

<b>MARKING INSTRUCTIONS</b>	
(A) (B) (C) ●	<b>ANSWER COMPLETED CORRECTLY</b>
Examples of how NOT to mark your examination sheet. <b>These will not be recorded</b>	
(A) (B) (C) ◐	<b>DO NOT</b> partially shade the answer circle.
(A) (B) (C) (X)	<b>DO NOT</b> use ticks or crosses.
(A) (B) (C) (D)	<b>DO NOT</b> use circles.
(A) (B) ● ●	<b>DO NOT</b> shade over more than one circle.

You may use this page for rough work. This page must not be removed.

**Question 1**

During the early life phase of an equipment's life cycle, which maintenance strategy is most commonly applied?

**Possible answers**

a)	Steady state
b)	Run to failure
c)	More frequent
d)	Reactive

**Question 2**

When selecting lubricants and fluids for equipment, what is the primary environmental consideration?

**Possible answers**

a)	Substances that can be burnt
b)	The cheapest products on the market
c)	A brand that the company already uses
d)	Substances that can be disposed of responsibly

**Question 3**

Why is ongoing training important throughout the equipment life cycle?

**Possible answers**

a)	To ensure the job security
b)	To ensure staff keep their activities log up to date
c)	To ensure the company's insurance remains valid
d)	To ensure normal operation, maintenance, and safety



**Question 4**

Total Productive Maintenance (TPM) is a maintenance approach that:

**Possible answers**

a)	is used to correct identified faults or defects
b)	is conducted after the failure of the equipment
c)	is conducted during equipment shutdown periods
d)	involves employees to be proactive improving productivity

**Question 5**

What is the main disadvantage of using a reactive maintenance strategy?

**Possible answers**

a)	It takes time to implement
b)	It can cause production delays
c)	Requires specialist tools and equipment
d)	Requires monitoring equipment and expertise

**Question 6**

Run to Failure Maintenance is a maintenance strategy that:

**Possible answers**

a)	involves regular maintenance tasks scheduled in advance
b)	uses the equipment until it fails before conducting maintenance
c)	uses real time data to assess the health of the equipment during maintenance
d)	maintenance is performed at fixed intervals regardless of the condition of the equipment

**Question 7**

What does Control of Substances Hazardous to Health (COSHH) symbol shown in the image represent?


**Possible answers**

a)	Corrosive
b)	Flammable
c)	Serious health hazard
d)	Hazardous to

**Question 8**

Which UK regulations require businesses to take all necessary measures to prevent major accidents and limit their consequences to people and the environment?

**Possible answers**

a)	Environmental Protection Act (EPA) 1990
b)	The ATEX (Atmosphères Explosibles) Regulations
c)	The Control of Major Accident Hazards (COMAH) Regulations 2015
d)	The Dangerous Substances and Explosive Atmospheres Regulations 2002 (DSEAR)

**Question 9**

What regulation places duties on employers and the self-employed to protect people from risks such as fire, explosion and corrosion of metal?

**Possible answers**

a)	The Confined Spaces Regulations 1997
b)	The Control of Substances Hazardous to Health (COSHH) Regs 2002
c)	The Dangerous Substances and Explosive Atmospheres Regulations 2002 (DSEAR)
d)	Workplace health, safety and welfare. Workplace (Health, Safety and Welfare) Regulations 1992

**Question 10**

Which UK regulations require businesses to register with the Environment Agency and use consignment notes for the movement of dangerous materials?

**Possible answers**

a)	Factories Act 1961
b)	Climate Change Act 2008
c)	Water Resources Act 1991
d)	Hazardous Waste Regulations 2005 (UK)

**Question 11**

What is the primary focus of the Environmental Protection Act 1990?

**Possible answers**

a)	Regulating food safety standards
b)	Managing building construction codes
c)	Overseeing workplace health and safety
d)	Controlling pollution and waste management

**Question 12**

According to the Waste Electrical and Electronic Equipment (WEEE) Regulations, which types of electrical and electronic equipment are covered for collection, recycling and disposal?

**Possible answers**

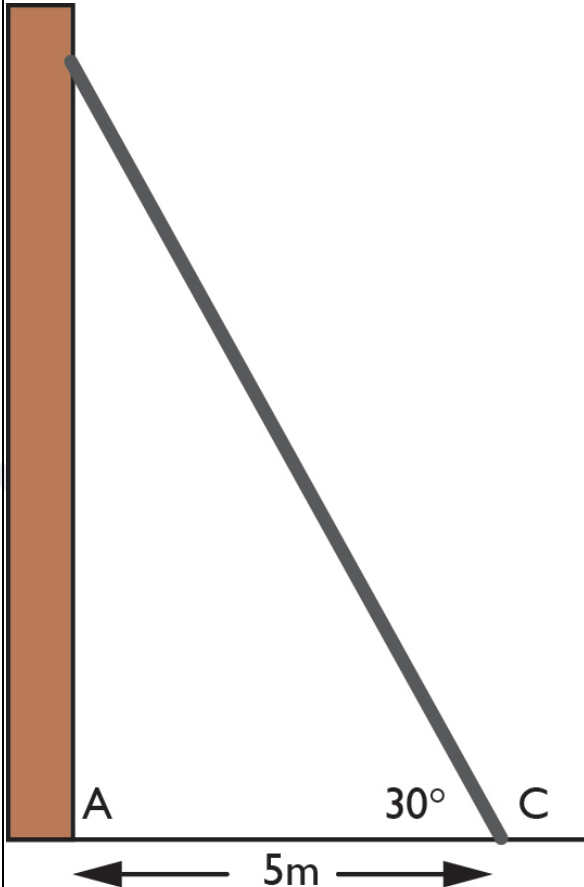
a)	Inoperable electrical and electronic components only
b)	Both household and business electrical and electronic equipment
c)	Electrical and electronic equipment valued above a certain threshold only
d)	Electrical and electronic components containing hazardous substances only

[Turn to the next page for question 13]

### Question 13

A ladder leans against a vertical wall, forming a  $30^\circ$  angle with the ground. The base of the ladder is 5 metres away from the wall (horizontal distance AC). Unless otherwise stated, assume all walls are vertical and floors are horizontal.

Which trigonometric function would the engineer use to calculate the vertical height from the top of the ladder to the ground to the ground (AB)?



### Possible answers

a)	$\sin(\theta) = \text{Opposite} / \text{Hypotenuse}$
b)	$\cos(\theta) = \text{Adjacent} / \text{Hypotenuse}$
c)	$\tan(\theta) = \text{Opposite} / \text{Adjacent}$
d)	$\cot(\theta) = \text{Adjacent} / \text{Opposite}$

**Question 14**

The number of alarm activations on a piece of plant was recorded every hour over a 13-hour period as follows: 2; 2; 3; 4; 4,5; 5; 6; 7; 7; 8; 9 and 10.

What is the median value of these activations?

**Possible answers**

a)	5
b)	5.54
c)	6
d)	13

**Question 15**

In the expression  $5x^2 - 4x + 8$ , what is the constant coefficient?

**Possible answers**

a)	5
b)	4
c)	8
d)	0

**Question 16**

Which material is known for poor corrosion resistance and is often coated or alloyed to improve its durability?

**Possible answers**

a)	Stainless Steel
b)	Carbon Steel
c)	Titanium
d)	Copper

**Question 17**

Which ONE of the following materials is known for its excellent wear resistance and is often used in manufacturing machinery components?

**Possible answers**

a)	Copper
b)	Cast Iron
c)	Hardened Steel
d)	Aluminium

**Question 18**

Which material is known for its high thermal conductivity and is often used in heat exchangers?

**Possible answers**

a)	Stainless Steel
b)	Titanium
c)	Copper
d)	Lead

**Question 19**

Which property is most important for materials used in forming of complex shapes through processes such as stamping?

**Possible answers**

a)	High machinability
b)	High malleability
c)	High ductility
d)	High density

**Question 20**

What is the primary purpose of an engineering drawing?

**Possible answers**

a)	To provide a visual representation of an idea
b)	To serve as a legal document for patent applications
c)	To create artistic impressions of engineering concepts
d)	To communicate detailed information for a part or assembly

**Question 21**

Which British Standard is commonly used in the UK for engineering drawings and technical product documentation?

**Possible answers**

a)	BS 8888:2020
b)	ISO 128:2020
c)	ISO 9001:2015
d)	DIN 476:1922

**Question 22**

Which ONE of the following methods is the most efficient way to record the layout of an assembly before dismantling equipment?

**Possible answers**

a)	Search the internet to find the exact set up you are working with
b)	Try to remember how the system goes back together and hope for the best
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d)	Take a photo of the assembly using a phone for reference during reassembly



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**Possible answers**

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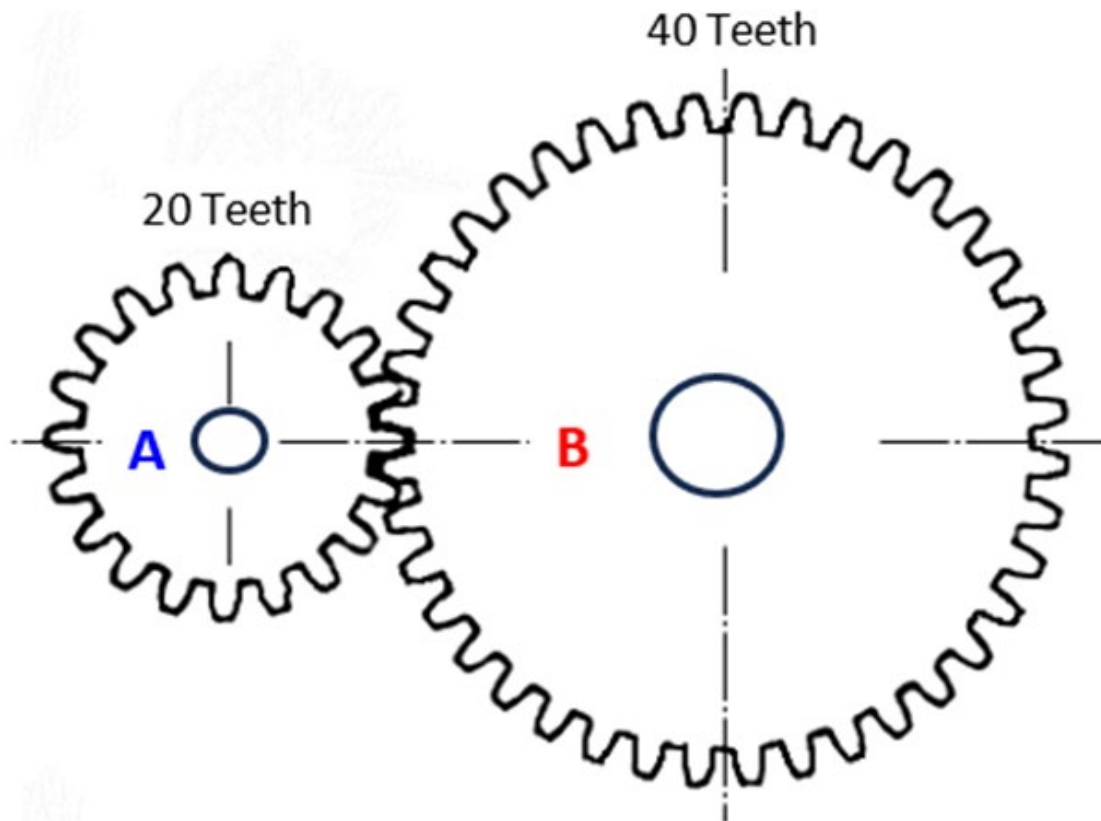
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a)	Providing real-time data analytics
b)	Reducing the cost of raw materials
c)	Creating immersive, risk-free training scenarios
d)	Increasing the physical space required for training

### Question 26

If Gear A (rotor pinion) drives Gear B (pump wheel), which ONE of the following gear ratios describes the relationship between the two gears?



### Possible answers

a)	1:2
b)	3:1
c)	2:1
d)	1:4

**Question 27**

Electrical arcing from test probes during an electrical test with a multimeter is most likely to occur if the device is:

**Possible answers**

a)	Out of date for portable appliance test
b)	Out of date for calibration
c)	Set to the wrong function
d)	Used for long periods

**Question 28**

Which ONE of the following tools must be used to safely separate a person from an electrical source during electrocution?

**Possible answers**

a)	Metal ladder
b)	Steel pole
c)	Aluminium bar
d)	Plastic stick

**Question 29**

Measuring the outer diameter tolerance of a bearing without applying a load provides input into which type of fit calculation?

**Possible answers**

a)	The bearing axial play
b)	The bearing to shaft fit
c)	The bearing radial play
d)	The bearing to housing fit

### Question 30

For the pipe work shown in the image, using the Continuity Equation and inputs provided, calculate velocity  $V_2$ .  
Round to 2 decimal places

**Assume:**

$$Q_1 = A_1 \times V_1$$

$$Q_2 = A_2 \times V_2$$

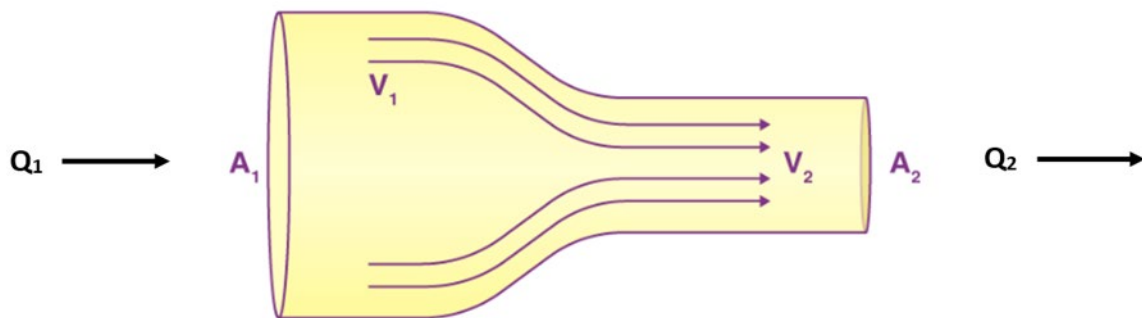
$$A_1 \times V_1 = A_2 \times V_2$$

$Q_1$  flow rate is  $7.85 \times 10^{-2} \text{ m}^3/\text{s}$

$A_1$  area is  $7.85 \times 10^{-3} \text{ m}^2$

$V_1$  velocity is 10 m/s

$A_2$  area is  $1.963 \times 10^{-3} \text{ m}^2$



### Possible answers

a)	39.99 m/s
b)	20.55 m/s
c)	12.40 m/s
d)	4.05 m/s

**Question 31**

Which ONE of the following components is commonly used to prevent stripping of threaded holes in aluminium parts?

**Possible answers**

a)	Tap and die
b)	Shoulder bolt
c)	Helicoil insert
d)	Spring washer

**Question 32**

A circlip fitted into a groove within a housing bore is designed to prevent which type of movement of parts along the shaft axis?

**Possible answers**

a)	Axial
b)	Angular
c)	Diametrical
d)	Radial

[Turn to the next page for question 33]

**Question 33**

Why do Computer-Aided Design (CAD) software packages use symbol libraries when creating standard parts such as fasteners in engineering drawings?

**Possible answers**

a)	Included in software
b)	Use supplier design
c)	Decrease data usage
d)	Improve efficiency

**Question 34**

During a generator dismantling task, a risk assessment advises the technician to take precautions due to a high force spring in the bearing pre-load assembly. What type of stored energy is present in this situation?

**Possible answers**

a)	Hydraulic
b)	Electrical
c)	Mechanical
d)	Pneumatic

**Question 35**

Which mechanical losses in a high-speed rotating machine can negatively affect its overall efficiency?

**Possible answers**

a)	Fatigue of rotor connections
b)	Creep of polymer components
c)	Pressure drop in oil cooler circuit
d)	Bearing windage frictional losses

**Question 36**

Which ONE of the following standard abbreviations found on engineering drawings indicates the size of a hexagon bar, helping to select the correct spanner during assembly?

**Possible answers**

a)	A / C
b)	CSK
c)	A / F
d)	PCD

**Question 37**

A retaining ring located inside a housing groove provides axial restraint of components along the shaft axis in an assembly.

Which ONE of the following is another design function does it can perform?

**Possible answers**

a)	Thrust loading
b)	Thermal insulation
c)	Heat transfer
d)	Radial loading

**Question 38**

What are the initial consequences of installing bearings in high speed rotating equipment when there is significant misalignment between assemblies?

**Possible answers**

a)	Will result in friction and wear
b)	Will fail system efficiency target
c)	Will trip thermal overload threshold
d)	Will result in premature fatigue failure

**Question 39**

Neglecting atmosphere pressure, calculate the hydrostatic pressure at the bottom of an oil tank. The oil level is 4 metres high and the specific gravity of the fluid is 0.85. Assume gravitational acceleration is  $9.81 \text{ m/s}^2$

**Possible answers**

a)	333.35 kPa
b)	33.35 kPa
c)	3.35 kPa
d)	0.35 kPa

**Question 40**

An oil-based hydraulic circuit supplying a series of actuators at a pressure of 207 bar. What is the equivalent pressure in pounds per square inch (PSI)? Round the answer to the nearest whole number.

**Possible answers**

a)	3002
b)	1450
c)	2175
d)	2610

**End of Questions**



## EMT – Single Discipline – Mechanical engineering maintenance technician

### Practice Multiple-choice Test

#### Answer scheme

Question	Answer	Question	Answer
1	C	21	A
2	D	22	D
3	D	23	D
4	D	24	D
5	B	25	C
6	B	26	C
7	A	27	C
8	C	28	D
9	C	29	D
10	D	30	A
11	D	31	C
12	B	32	A
13	C	33	D
14	A	34	C
15	C	35	D
16	B	36	C
17	C	37	A
18	C	38	A
19	B	39	B
20	D	40	A

## Appendix D - Level 3 Engineering maintenance technician – single discipline observation with questions planning and approval form

### Instructions

This form has two purposes:

1. To help you plan an observation with questions for your apprentices.
2. To inform EEA of the proposed task(s) for the live assessment.

### Important information

- The apprentice is assessed in their workplace in a real work setting under normal work conditions
- Simulation is not permitted during the observation
- A total of 4 hours + 24 minutes (10%) is permitted for the observation with questions
- The observation may be split into discrete sections held on the same working day
- The observation is assessed by an EEA approved independent assessor
- The ratio of assessor to apprentice is 1:1
- The employer/training provider representative must be present or immediately contactable for the duration of the assessment
- During the assessment the independent assessor will be asking questions which are part of the assessment

The activities should be designed to assess a broad range of the knowledge, skills and behaviours developed over the period of the apprenticeship. However, as a minimum the observation with questioning must cover the activities and KSBs listed in the planning and approval form below.

EEA must review the employer/training provider's observation with questions task brief.

Task variations: If you have more than one apprentice being assessed, use the 'Practical Task Variations' section of the form to indicate what the task variations that will be put in place so that apprentices are not asked to complete identical tasks.

Complete the 'Level 3 Engineering maintenance technician – single discipline observation with questions planning and approval form' and submit it to the Service

Delivery team via [enquiries@energyenvironmentawards.co.uk](mailto:enquiries@energyenvironmentawards.co.uk), for **review at least 1 month before the start** of the end-point assessment. Further details can be found in the EMT-Single Discipline EPA Specification.

## Level 3 Engineering maintenance engineering technician observation with questions planning and approval form

Employer name and site address	
Training provider (if applicable)	
Contact details of employer/training provider representative overseeing the setup of the observation with questions (documents, site and resources).	

### Observation with Questions Checklist

This checklist will assist the employer and/or training provider with planning the activity. **Please confirm all required elements are covered:**

The tasks must be set up to allow the apprentice(s) to carry out all of the following core and one of the specialist option activities, please check the boxes below to confirm:	
<b>Core:</b> Maintaining workplace health, safety, security, and environmental compliance	<input type="checkbox"/>
<b>Core:</b> Organising own work	<input type="checkbox"/>
<b>Core:</b> Using work information and following working practices	<input type="checkbox"/>
<b>Core:</b> Completing work records	<input type="checkbox"/>
<b>Core:</b> Communicating with others	<input type="checkbox"/>
<b>Specialist Option - Electrical Maintenance Technician</b> - Conducting planned electrical maintenance	<input type="checkbox"/>
<b>Specialist Option - Control and instrumentation maintenance Technician</b> - Conducting planned control and instrumentation maintenance	<input type="checkbox"/>
<b>Specialist Option - Mechanical maintenance technician</b> - Conducting planned mechanical maintenance	<input type="checkbox"/>

Brief task(s) description for discussion and review:

Box will expand to allow further detail

Special requirements and site access arrangements for the assessor:

Box will expand to allow further detail

The following requirements should be covered in the activity:

Organising own work	Describe where in the activity the independent assessor will observe the requirements
<b>K4</b> Business operation considerations: quality, cost, delivery, and ethical practices.	
<b>K5</b> Planning, prioritisation, organisation, and time management techniques.	
<b>S2</b> Use planning, prioritising, organising, and time management techniques to plan tasks.	
<b>S3</b> Identify and organise resources to complete tasks. For example, consumables.	

Maintaining workplace health, safety, security and environmental compliance	Describe where in the activity the independent assessor will observe the requirements
<b>K9</b> Work environment hazards and risks. Risk assessments.	
<b>K10</b> Safe systems of work.	
<b>K11</b> Personal protective equipment (PPE): selection, use, and care.	
<b>K12</b> Asset security requirements.	
<b>K15</b> Recycling and waste management requirements.	
<b>S7</b> Identify environmental and health and safety hazards and risks and apply control measures.	

Installation and testing	Describe where in the activity the independent assessor will observe the requirements
<b>S8</b> Apply health, safety, and environmental procedures in compliance with regulations, standards, and guidance. For example, signage and barriers, working at height, confined spaces, and COSHH.	
<b>S9</b> Follow security procedures. For example, site access, document classification, and securing assets.	
<b>S12</b> Segregate items for reuse, recycling, and waste.	
<b>B1</b> Prioritise safe working practices. For example, risk aware, minimise risks, and proactively work towards preventing accidents.	

Using work information and following working practices	Describe where in the activity the independent assessor will observe the requirements
<b>K19</b> Sources of engineering information.	
<b>K20</b> Engineering standards - British (BSI) and International (ISO).	
<b>K22</b> Quality management systems.	
<b>K23</b> Standard operating procedures (SOP): what they are and why they are important.	
<b>K24</b> Foreign material exclusion requirements.	
<b>S1</b> Review and use information. For example, work instructions, drawings, design specifications, and plant configurations.	
<b>S5</b> Identify equipment to work on. Check plant configuration is as defined.	
<b>S6</b> Prepare the work area for maintenance tasks.	
<b>S14</b> Apply engineering maintenance standards and procedures.	

<b>S15</b> Apply foreign material exclusion procedures.	
<b>S16</b> Follow maintenance tools and equipment control procedures. For example, handling and storage.	
<b>S17</b> Reinstate the work area.	
<b>S23</b> Identify and highlight issues (red pen) with drawings as found.	
<b>B3</b> Take ownership for the delivery and quality of own work. For example, self-motivated, disciplined in the approach to work tasks, and work carried out in line with standards.	

Completing work records	Describe where in the activity the independent assessor will observe the requirements
<b>K25</b> Documentation requirements: documentation control, auditable records.	
<b>S21</b> Record information	

Communicating with others	Describe where in the activity the independent assessor will observe the requirements
<b>K29 Verbal</b> communication methods and techniques. Engineering maintenance terminology.	
<b>S19</b> Communicate with others to give and receive information. For example, colleagues, customers, and stakeholders	

Specialist option – Electrical engineering maintenance: Conducting planned electrical maintenance	Describe where in the activity the independent assessor will observe the requirements
<b>K34</b> Electrical isolation and de-isolation requirements: lockout tagout and testing for dead.	
<b>K41</b> Electrical plant, equipment, and systems maintenance requirements:	

Specialist option – Electrical engineering maintenance: Conducting planned electrical maintenance	Describe where in the activity the independent assessor will observe the requirements
removing and replacing parts, inspecting, testing, setting up, adjusting, cleaning, and functional testing.	
<b>K42</b> Electrical maintenance tools, measurement, and test equipment application, operation, and care requirements.	
<b>S27</b> Confirm safe electrical isolation (lockout tagout) method has been applied and test for dead.	
<b>S28</b> Select, check, and use electrical maintenance tools, measurement, and test equipment.	
<b>S31</b> Inspect and test electrical aspects of plant. For example, visual checks, insulation and continuity checks, thermographic surveys, and voltage levels.	
<b>S32</b> Remove and replace electrical parts.	
<b>S34</b> Set up and adjust electrical aspects of plant.	
<b>S35</b> Clean parts. For example, removal of dust and debris.	
<b>S36</b> Conduct and confirm electrical and connected services de-isolation	
<b>S37</b> Conduct functional testing.	

Specialist option – Control and instrumentation engineering maintenance technician: Conducting planned control and instrumentation maintenance	Describe where in the activity the independent assessor will observe the requirements
<b>K47</b> Isolation and de-isolation of connected services considerations and requirements.	



Specialist option – Control and instrumentation engineering maintenance technician: Conducting planned control and instrumentation maintenance	Describe where in the activity the independent assessor will observe the requirements
<b>K48</b> Electrical isolation and deisolation requirements: lockout tagout, testing for dead.	
<b>K55</b> Control and instrumentation equipment and control systems maintenance requirements and methods: removing and replacing instruments and sensors, inspecting, testing, cleaning, setting up, calibration, and functional testing.	
<b>K56</b> Control and instrumentation maintenance tools and equipment application, operation, care, and calibration requirements.	
<b>K60</b> Different types of cables; their specifications and application.	
<b>S38</b> Conduct and confirm safe isolation of connected services.	
<b>S39</b> Confirm safe electrical isolation (lockout tagout) method has been applied and test for dead.	
<b>S40</b> Select, check, and use control and instrumentation tools and equipment.	
<b>S43</b> Inspect and test control and instrumentation systems.	
<b>S44</b> Check calibration and make adjustments.	
<b>S45</b> Check loop function.	
<b>S46</b> Set up and adjust control and instrumentation systems.	
<b>S47</b> Clean parts. For example, removal of dust and debris.	
<b>S48</b> Remove and replace instruments and sensors.	

Specialist option – Control and instrumentation engineering maintenance technician: Conducting planned control and instrumentation maintenance	Describe where in the activity the independent assessor will observe the requirements
<b>S49</b> Re-connect instrumentation power supply, cables, pipework, and services.	
<b>S50</b> Conduct and confirm electrical and connected services deisolation.	
<b>S51</b> Conduct functional testing.	

Specialist option – Mechanical engineering maintenance technician: Conducting planned mechanical maintenance	Describe where in the activity the independent assessor will observe the requirements
<b>K67</b> Isolation and de-isolation of connected services: considerations and requirements	
<b>K68</b> Mechanical maintenance requirements and techniques: removing and replacing parts, inspecting, testing, setting up, adjusting, cleaning, and lubricating.	
<b>K69</b> Mechanical maintenance tools and equipment application, operation, care, and calibration requirements.	
<b>S52</b> Check and confirm safe isolation of connected services.	
<b>S53</b> Select, check, and use mechanical maintenance tools and equipment.	
<b>S56</b> Check condition and operation of mechanical aspects of plant and equipment. For example, pumps.	
<b>S57</b> Remove and replace mechanical parts.	
<b>S58</b> Examine mechanical parts for defects. For example, pump seals.	
<b>S59</b> Set up, align, and adjust mechanical aspects of plant.	

Specialist option – Mechanical engineering maintenance technician: Conducting planned mechanical maintenance	Describe where in the activity the independent assessor will observe the requirements
<b>S60</b> Clean parts. For example, removal of dust and debris.	
<b>S61</b> Lubricate mechanical assemblies.	
<b>S62</b> Confirm electrical and connected services deisolation.	
<b>S63</b> Conduct functional testing.	

### Practical Task Variations

Describe how you can vary the task(s) to ensure that the task does not become predictable.

**Variation 1:**

**Variation 2:**

**Variation 3:**

Special requirements (for example: authorisations/access arrangements/PPE):

The observation with questioning task(s) must take 4 hours and completed on the same day.

**Please state time allocated for the practical task(s):** \_\_\_\_\_

### Assessment Centre Setup Confirmation:

The Independent assessor will only observe 1 apprentice during the practical, please confirm by checking the box ☐

### Resource Availability Confirmation:

Please provide information to confirm that there is sufficient equipment tools, manuals, and other necessary resources for the apprentice to use during the assessment: ☐

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### Safety Measures Confirmation:

Please confirm that all necessary safety measures are in place to protect the apprentice during the assessment: ☐

### Equipment Functionality Confirmation:

Please provide evidence that all vehicles, equipment and tools are in good working condition and regularly maintained: ☐

### Space Adequacy Confirmation:

Please confirm that there is adequate space for the apprentice to work comfortably without interference from others: ☐

### Emergency Procedures Confirmation:

Please confirm that emergency procedures are in place and the apprentice is aware of them: ☐

### Accessibility Confirmation:

Please confirm that the assessment area is accessible to the apprentice, including those with disabilities: ☐

**IMPORTANT INFORMATION TO REMEMBER:** The specific detail of the task(s) to be undertaken should be **kept confidential from the apprentices.**

Practical task: include relevant photographs to illustrate task(s)

EEA Office use only

Date received	
Date signed off	

## Appendix E: Practice Observation with Questions Template

Employers/training providers are recommended to arrange for apprentices to carry out a practice observation with questions prior to end-point assessment. The form below is for use by the person playing the part of the independent assessor.

### Instructions

This should be read in conjunction with the EMT Specification.

This template has been designed to help the suitable person playing part of the independent assessor and has three purposes:

1. To prepare for a practice observation with questions
2. Designed to holistically assess a broad range of the skills, knowledge and behaviours developed over the period of the apprenticeship by the apprentice
3. To provide feedback to the apprentice in preparation for the live assessment

The assessor should:

- complete the form below which has two parts to assess the apprentice's observation with questions.

### Quick Tip – How to complete the form below:

Name of Apprentice			
Apprentice ID checked			
Location(s) of Practice Observation			
Name of Independent Assessor			
Date of Practice Observation			
Start Time			
End Time			
Independent Assessor: Additional comments			

It is important to ensure that the page illustrated is completed by the assessor.

The assessor should write additional comments to support the practice grade decision, sign and date to confirm.

Please indicate the apprentice's practice observation with questions grade	Distinction	Pass	Fail
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

By signing below, I confirm that the information provided is correct and the practice grade awarded is a true reflection of the performance by the apprentice.

Independent Assessor Full Name and Signature:	Date:

Core Theme: Organising own work	
To achieve a Pass apprentice must demonstrate all of the Pass descriptors	P/D
To achieve a Distinction apprentice must demonstrate all of the Pass descriptors and all of the distinction descriptors	Assessor comments to justify the evidence seen and outcomes achieved
<b>Pass:</b> Uses planning, prioritising, organising, and time management techniques to plan tasks and identifies and organises resources required to complete tasks with consideration for quality, cost, delivery, and ethical practices. (K4; K5; S2 and S3)	<input type="checkbox"/>
<b>Distinction:</b> Justifies planning decisions in terms of efficiencies achieved and the balance of safety, environmental impact, quality, cost, delivery, and ethical practice. (K4; K5 and S2)	<input type="checkbox"/>
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the observation with questions.	
<b>Summary of response to question(s):</b>	
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.	
<b>Time of observation</b>	
<b>Fail</b>	<input type="checkbox"/>
<b>Pass</b>	<input type="checkbox"/>
<b>Distinction</b>	<input type="checkbox"/>

Provide feedback for the apprentice to show where they could improve their skills.

Summarise the response that the apprentice provided.

Develop some open ended questions in relation to the KSBs.

Assessor to include comments to justify the evidence seen that meets the descriptors for the outcomes achieved.

Check the box for each descriptor the apprentice achieves.

Include the time of observation for the descriptors.

Check the relevant box if fail, pass or distinction achieved.

Full Name of Apprentice	
Apprentice ID checked	
Location(s) of Practice Observation	
Name of Person Playing the Role of an Independent Assessor	
Date of Practice Observation	
Start Time	
End Time	
Practice – Person Playing the role of an Independent Assessor - Additional comments:	

Please indicate the apprentice's practice observation with questions grade	Distinction	Pass	Fail
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

By signing below, I confirm that the information provided is correct and the practice grade awarded is a true reflection of the performance by the apprentice.

<b>Person playing the role of the Independent Assessor Full Name and Signature:</b>	<b>Date:</b>

**Please Note:**

Fail: the apprentice does not demonstrate the pass descriptors.

To achieve a Pass, the Apprentice must achieve **all** the Pass descriptors.

To achieve a Distinction an apprentice must successfully achieve **all** the Pass descriptors and **all** of the Distinction descriptors.

Assessor questions: during the live assessment, the assessor must ask at least 4 open questions.



## Introduction

At the start of the observation the assessor will:

- Introduce themselves
- Confirm their role
- State the date of the observation with questions
- Provide apprentice with information on the format of the observation with questions, including the timescales they will be working to

The apprentice will:

- Give their full name
- Give their date of birth
- Give their employer's name
- Confirm they are prepared for the observation with questions; and confirm they can continue with the observation

The apprentice will be asked to show their identification to the assessor prior to beginning the assessment

## Important points to inform the apprentice

- If at any point during the observation you perform an unsafe act/task which contravenes Health and Safety, I will immediately stop the observation.
- Please do not judge anything by me taking notes and you should not infer anything positive or negative from how long the observation lasts.
- Ensure that your mobile is turned off or placed somewhere where you will not be interrupted during the observation

## Assessor Guidance

### Delivery

- The observation with questions
  - must take 4 hours. The assessor may increase the time by up to 24 minutes (10%) to allow the apprentice to complete a task or respond to a question if necessary

- May be split into discrete sections held on the same working day.
- You must
  - observe apprentices on a 1:1 ratio
  - be as unobtrusive as possible
  - explain to the apprentice the format and timescales of the observation before they start
  - ask at least 4 questions. Questioning can occur both during and after the observation
  - use open-ended questions to suit individual circumstances. Follow-up questions may be asked to clarify answers given by the apprentice
  - ask questions about KSBs that were not observed to gather assessment evidence. These questions are in addition to the set number of questions for the observation and should be kept to a minimum
  - write down the question to be asked
- The following **core activities** should be observed:
  - maintaining workplace health, safety, security, and environmental compliance
  - organising own work
  - using work information and following working practices
  - completing work records
  - communicating with others
- The following **specialist activities** should be observed for **only one** of the following specialist options:
  - Specialist Option - Electrical Maintenance Technician: Conducting planned electrical maintenance
  - Specialist Option - Control and instrumentation maintenance technician: Conducting planned control and instrumentation maintenance
  - Specialist Option - Mechanical maintenance technician: Conducting planned mechanical maintenance

At the end of the observation with questions - Thank the apprentice for their time.

Core Theme: Organising own work		
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptors	P/D	Assessor comments to justify the evidence seen and outcomes achieved
To achieve a Distinction apprentice must demonstrate <b>all</b> of the Pass descriptors and <b>all</b> of the distinction descriptors		
<b>Pass:</b> Uses planning, prioritising, organising, and time management techniques to plan tasks and identifies and organises resources required to complete tasks with consideration for quality, cost, delivery, and ethical practices. (K4; K5; S2 and S3)	<input type="checkbox"/>	
<b>Distinction:</b> Justifies planning decisions in terms of efficiencies achieved and the balance of safety, environmental impact, quality, cost, delivery, and ethical practice. (K4; K5 and S2)	<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the observation with questions.		
<b>Summary of response to question(s):</b>		
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.		
<b>Time of observation</b>		
<b>Fail</b>		<input type="checkbox"/>
<b>Pass</b>		<input type="checkbox"/>
<b>Distinction</b>		<input type="checkbox"/>

**K4** Business operation considerations: quality, cost, delivery, and ethical practices.

**K5** Planning, prioritisation, organisation, and time management techniques.

**S2** Use planning, prioritising, organising, and time management techniques to plan tasks.

**S3** Identify and organise resources to complete tasks. For example, consumables.

Core Theme: Maintaining workplace health, safety, security and environmental compliance		
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptors  To achieve a Distinction apprentice must demonstrate <b>all</b> of the Pass descriptors and <b>all</b> of the distinction descriptors	P/D	Assessor comments to justify the evidence seen and outcomes achieved
<b>Pass:</b> Identifies potential hazards and risks in the work environment and applies control measures in line with safe systems of work. (K9 and S7)	<input type="checkbox"/>	
<b>Pass:</b> Priorities safe working practices by applying health, safety, and environmental procedures in compliance with regulations, standards, and guidelines including selection, use, and care of personal protective equipment. (K10; K11; S8 and B1)	<input type="checkbox"/>	
<b>Pass:</b> Follows security procedures in line with task and company requirements. (K12 and S9)	<input type="checkbox"/>	
<b>Pass:</b> Segregates items for reuse, recycling, and waste in line with the company's recycling and waste management requirements. (K15 and S12)	<input type="checkbox"/>	
<b>Distinction:</b> Explains the importance of applying health, safety, and environmental procedures in their work. (K10 and S8)	<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the observation with questions.		
<b>Summary of response to question(s):</b>		

<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.	
<b>Time of observation</b>	
<b>Fail</b>	<input type="checkbox"/>
<b>Pass</b>	<input type="checkbox"/>
<b>Distinction</b>	<input type="checkbox"/>

**K9** Work environment hazards and risks. Risk assessments.

**K10** Safe systems of work.

**K11** Personal protective equipment (PPE): selection, use, and care.

**K12** Asset security requirements.

**K15** Recycling and waste management requirements.

**S7** Identify environmental and health and safety hazards and risks and apply control measures.

**S8** Apply health, safety, and environmental procedures in compliance with regulations, standards, and guidance. For example, signage and barriers, working at height, confined spaces, and COSHH.

**S9** Follow security procedures. For example, site access, document classification, and securing assets.

**S12** Segregate items for reuse, recycling, and waste.

**B1** Prioritise safe working practices. For example, risk aware, minimise risks, and proactively work towards preventing accidents.

Core Theme: Using work information and following working practices.		
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptors	P	Assessor comments to justify the evidence seen and outcomes achieved
<b>Pass:</b> Reviews and uses information including engineering information to plan and complete tasks. (K19 and S1)	<input type="checkbox"/>	
<b>Pass:</b> Identifies equipment to work on and checks plant configuration is as defined, identifying and highlighting issues with drawings as found in line with company procedures. (S5 and S23)	<input type="checkbox"/>	
<b>Pass:</b> Prepares the work area for maintenance in line with task requirements and company procedures. (S6)	<input type="checkbox"/>	
<b>Pass:</b> Takes ownership for the delivery and quality of work by applying British (BSI) and International (ISO) engineering maintenance standards and procedures to support their company's quality management systems. (K20; K22; K23; S14 and B3)	<input type="checkbox"/>	
<b>Pass:</b> Applies foreign material exclusion procedures in line with task requirements and company procedures. (K24 and S15)	<input type="checkbox"/>	
<b>Pass:</b> Follows maintenance tools and equipment control requirements in line with company procedures. (S16)	<input type="checkbox"/>	
<b>Pass:</b> Reinstates the work area in line with task requirements and company procedures. (S17)	<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the observation with questions.		

Summary of response to question(s)	
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.	
<b>Time of observation</b>	
<b>Fail</b>	<input type="checkbox"/>
<b>Pass</b>	<input type="checkbox"/>

**K19** Sources of engineering information.

**K20** Quality management systems.

**K23** Standard operating procedures (SOP): what they are and why they are important.

**K24** Foreign material exclusion requirements.

**S1** Review and use information. For example, work instructions, drawings, design specifications, and plant configurations.

**S5** Identify equipment to work on. Check plant configuration is as defined.

**S6** Prepare the work area for maintenance tasks.

**S14** Apply engineering maintenance standards and procedures.

**S15** Apply foreign material exclusion procedures.

**S16** Follow maintenance tools and equipment control procedures. For example, handling and storage.

**S17** Reinstate the work area.

**S23** Identify and highlight issues (red pen) with drawings as found.

**B3** Take ownership for the delivery and quality of own work. For example, self-motivated, disciplined in the approach to work tasks, and work carried out in line with standards.

<b>Core Theme: Completing work records</b>		
<b>To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptors</b>	<b>P</b>	<b>Assessor comments to justify the evidence seen and outcomes achieved</b>
<b>Pass:</b> Records information for work tasks in line with their company's procedures for documentation control and auditable records. (K25 and S21)	<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the observation with questions.		
<b>Summary of response to question(s):</b>		
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.		
<b>Time of observation</b>		
<b>Fail</b>		<input type="checkbox"/>
<b>Pass</b>		<input type="checkbox"/>

**K25** Documentation requirements: documentation control, auditable records.

**S21** Record information



<b>Core Theme: Communicating with others</b>		
<b>To achieve a Pass apprentice must demonstrate all of the Pass descriptors</b>	<b>P</b>	<b>Assessor comments to justify the evidence seen and outcomes achieved</b>
<b>Pass:</b> Uses communication methods and techniques and industry terminology suitable for the context. (K29, S19)	<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the observation with questions.		
<b>Summary of response to question(s):</b>		
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.		
<b>Time of observation</b>		
<b>Fail</b>		<input type="checkbox"/>
<b>Pass</b>		<input type="checkbox"/>

**K29** Non-written communication methods and techniques. Engineering maintenance terminology.

**S19** Communicate with others to give and receive information. For example, colleagues, customers, and stakeholders.

Specialist Option: Electrical Maintenance Technician - Theme: Conducting planned electrical maintenance		
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptors	P/D	Assessor comments to justify the evidence seen and outcomes achieved
<b>Pass:</b> Confirms safe electrical isolation (lockout tagout) method has been applied and tests for dead in line with task requirements and company procedures. (K34, S27, S36)	<input type="checkbox"/>	
<b>Pass:</b> Conducts and confirms electrical and connected services deisolation in line with task requirements and company procedures. (K34, S27, S36)	<input type="checkbox"/>	
<b>Pass:</b> Selects electrical maintenance tools, measurement, and test equipment suitable for the task. Checks to ensure functionality Uses in line with operation and care requirements. (K42, S28)	<input type="checkbox"/>	
<b>Pass:</b> Conducts planned electrical maintenance in line with task requirements and company procedures including inspecting and testing electrical aspects of plant, removing and replacing electrical parts, setting up and adjusting electrical aspects of plant, and cleaning parts. (K41, S31, S32, S34, S35, S37)	<input type="checkbox"/>	
<b>Pass:</b> Conducts functional testing to confirm operation in line with task requirements. (K41, S31, S32, S34, S35, S37)	<input type="checkbox"/>	
<b>Distinction:</b> Justifies their approach to planned electrical maintenance.(K41, S31, S32, S34, S35 and S37)	<input type="checkbox"/>	

<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the observation with questions.	
<b>Summary of response to question(s):</b>	
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.	
<b>Time of observation</b>	
<b>Fail</b>	<input type="checkbox"/>
<b>Pass</b>	<input type="checkbox"/>
<b>Distinction</b>	<input type="checkbox"/>

**Electrical engineering maintenance technician:**

**K34** Electrical isolation and deisolation requirements: lockout tagout and testing for dead.

**K41:** Electrical plant, equipment, and systems maintenance requirements: removing and replacing parts, inspecting, testing, setting up, adjusting, cleaning, and functional testing.

**K42:** Electrical maintenance tools, measurement, and test equipment application, operation, and care requirements.

**S27:** Confirm safe electrical isolation (lockout tagout) method has been applied and test for dead.

**S28:** Select, check, and use electrical maintenance tools, measurement, and test equipment.

**S31:** Inspect and test electrical aspects of plant. For example, visual checks, insulation and continuity checks, thermographic surveys, and voltage levels.

**S32:** Remove and replace electrical parts.

**S34:** Set up and adjust electrical aspects of plant.

**S35:** Clean parts. For example, removal of dust and debris.

**S36:** Conduct and confirm electrical and connected services deisolation.

**S37:** Conduct functional testing.

Specialist Option Control and Instrumentation Technician - Theme: Conducting planned control and instrumentation		
<p>To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptors</p> <p>To achieve a Distinction apprentice must demonstrate <b>all</b> of the Pass descriptors and <b>all</b> of the distinction descriptors</p>	P/D	Assessor comments to justify the evidence seen and outcomes achieved
<b>Pass:</b> Conducts and confirms isolation of connected services in line with task requirements and company procedures. (K47; K48; S38; S39; S49 and S50)	<input type="checkbox"/>	
<b>Pass:</b> Confirms safe electrical isolation (lockout tagout) method has been applied and tests for dead in line with task requirements and company procedures.(K47; K48; S38; S39; S49 and S50)	<input type="checkbox"/>	
<b>Pass:</b> Re-connects instrumentation power supply, cables, pipework, and services in line with task requirements and company procedures.(K47; K48; S38; S39; S49 and S50)	<input type="checkbox"/>	
<b>Pass:</b> Conducts and confirms electrical and connected services deisolation.(K47; K48; S38; S39; S49 and S50)	<input type="checkbox"/>	
<b>Pass:</b> Selects Control and instrumentation maintenance tools and equipment suitable for the task. Checks to ensure functionality. Uses in line with operation, care, and calibration requirements. (K56 and S40)	<input type="checkbox"/>	

<b>Pass:</b> Conducts planned Control and instrumentation maintenance in line with task requirements and company procedures including inspecting and testing Control and instrumentation systems, checking calibration and making adjustments, checking loop function, setting up and adjusting Control and instrumentation systems, cleaning parts, and removing and replacing instruments and sensors. (K55, S43, S44, S45, S46, S47, S48 and S51)	<input type="checkbox"/>	
<b>Pass:</b> Conducts functional testing to confirm operation in line with task requirements. (K55, S43, S44, S45, S46, S47, S48 and S51)	<input type="checkbox"/>	
<b>Distinction:</b> Justifies their approach to planned Control and instrumentation maintenance. (K55, S43, S44, S45, S46, S47, S48 and S51)	<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the observation with questions.		
<b>Summary of response to question(s):</b>		
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.		
		<b>Time of observation</b>
		<b>Fail</b> <input type="checkbox"/>
		<b>Pass</b> <input type="checkbox"/>
		<b>Distinction</b> <input type="checkbox"/>

**Control and instrumentation engineering maintenance technician:**
**K47** Isolation and deisolation of connected services considerations and requirements.

**K48** Electrical isolation and deisolation requirements: lockout tagout, testing for dead.

**K55** Control and instrumentation equipment and control systems maintenance requirements and methods: removing and replacing instruments and sensors, inspecting, testing, cleaning, setting up, calibration, and functional testing.

**K55** Removing and replacing instruments and sensors, inspecting, testing, cleaning, setting up, calibration, and functional testing.

**K56** Control and instrumentation maintenance tools and equipment application, operation, care, and calibration requirements.

**K60** Different types of cables; their specifications and application.

**S38** Conduct and confirm safe isolation of connected services.

**S39** Confirm safe electrical isolation (lockout tagout) method has been applied and test for dead.

**S40** Select, check, and use Control and instrumentation tools and equipment.

**S43** Inspect and test Control and instrumentation systems.

**S44** Check calibration and make adjustments.

**S45:** Check loop function.

**S46:** Set up and adjust Control and instrumentation systems.

**S47:** Clean parts. For example, removal of dust and debris.

**S48:** Remove and replace instruments and sensors.

**S49:** Re-connect instrumentation power supply, cables, pipework, and services.

**S50** Conduct and confirm electrical and connected services deisolation.

**S51** Conduct functional testing.

Specialist Option Mechanical Maintenance Technician – Theme: Conducting planned mechanical maintenance		
<p>To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptors</p> <p>To achieve a Distinction apprentice must demonstrate <b>all</b> of the Pass descriptors and <b>all</b> of the distinction descriptors</p>	P/D	Assessor comments to justify the evidence seen and outcomes achieved
<b>Pass:</b> Checks and confirms safe isolation of connected services in line with task requirements and company procedures.(K67, S52 and S62)	<input type="checkbox"/>	
<b>Pass:</b> Confirms electrical and connected services deisolation in line with task requirements and company procedures.(K67, S52 and S62)	<input type="checkbox"/>	
<b>Pass:</b> Selects mechanical maintenance tools and equipment suitable for the task. Checks to ensure functionality. Uses in line with operation, care, and calibration requirements. (K67 and S53)	<input type="checkbox"/>	
<b>Pass:</b> Conducts planned mechanical maintenance in line with task requirements and company procedures including checking condition and operation of mechanical aspects of plant and equipment, removing and replacing mechanical parts, examining mechanical parts for defects, setting up and adjusting mechanical aspects of plant, cleaning parts, and lubricating mechanical	<input type="checkbox"/>	

assemblies. (K68; S56; S57; S58; S59; S60; S61 and S63)		
<b>Pass:</b> Conducts functional testing to confirm operation in line with task requirements.(K68; S56; S57; S58; S59; S60; S61 and S63)	<input type="checkbox"/>	
<b>Distinction:</b> Justifies their approach to planned mechanical maintenance. (K68, S56, S57, S58, S59, S60, S61 and S63)	<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above. Ask questions to assess the KSBs that did not occur naturally during the observation with questions.		
<b>Summary of response to question(s):</b>		
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.		
<b>Time of observation</b>		
<b>Fail</b>		<input type="checkbox"/>
<b>Pass</b>		<input type="checkbox"/>
<b>Distinction</b>		<input type="checkbox"/>

**Mechanical engineering maintenance technician.**

**K67** Isolation and de-isolation of connected services: considerations and requirements

**K68** Mechanical maintenance requirements and techniques: removing and replacing parts, inspecting, testing, setting up, adjusting, cleaning, and lubricating.

**K69** Mechanical maintenance tools and equipment application, operation, care, and calibration requirements.

**S52** Check and confirm safe isolation of connected services.

**S53** Select, check, and use mechanical maintenance tools and equipment.

**S56** Check condition and operation of mechanical aspects of plant and equipment. For example, pumps.

**S57** Remove and replace mechanical parts.

**S58** Examine mechanical parts for defects. For example, pump seals.

**S59** Set up, align, and adjust mechanical aspects of plant.

**S60** Clean parts. For example, removal of dust and debris.



**S61** Lubricate mechanical assemblies.

**S62** Confirm electrical and connected services deisolation.

**S63** Conduct functional testing.

## Appendix F: Practice Interview Based on an EPA Portfolio Template

Employers/training providers are recommended to arrange for apprentices to carry out a practice Interview based on an EPA portfolio of evidence prior to end-point assessment.

### Instructions

This should be read in conjunction with the EMT – Single Discipline Specification.

This template has been designed to help the suitable person playing part of the independent assessor and has three purposes:

1. To prepare for a practice assessment
2. Designed to holistically assess a broad range of the skills, knowledge and behaviours developed over the period of the apprenticeship by the apprentice
3. To provide feedback to the apprentice in preparation for the live assessment

The assessor should:

- complete the form below which has two parts to assess the apprentice's Interview.
- review the apprentice's portfolio of evidence before the practice assessment

### Quick Tip – How to complete the form below:

Full Name of Apprentice			
Apprentice ID checked			
Location of End-point Assessment			
Employer Company Name			
Training Provider Name			
Full Name of Independent Assessor			
Date of Interview			
Start Time			
End Time			
Independent Assessor: Additional Comments			

It is important to ensure that the page illustrated is completed by the assessor.

The assessor should write additional comments to support the practice grade decision, sign and date to confirm.

Please indicate the apprentice's practice interview grade	Distinction	Pass	Fail
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

By signing below, I confirm that the information provided is correct and the practice grade awarded is a true reflection of the performance by the apprentice.

Independent Assessor Full Name and Signature:	Date:

The assessor should write additional comments to support the practice grade decision, sign and date to confirm.

Core Theme: Impact of sector on maintenance activities			
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor		P	Assessor comments to justify the evidence seen and outcomes achieved
<b>Pass:</b> Explains the impact of the sector that they work in on their maintenance activities. (K1)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
<b>Portfolio reference</b>		<b>Time of question(s)</b>	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>

Check the pass box if the apprentice achieved the descriptor.

Check the fail or pass box to confirm the grade for this group.

Include the page number(s) of where in the evidence in the EPA portfolio has been seen that meets the descriptor above.

Develop some open ended questions in relation to the KSBs.

If follow up questions are asked include them here.

Record the time the question is asked.

## Engineering Maintenance Technician – Single Discipline Interview

Full Name of Apprentice	
Apprentice ID checked	
Location of End-point Assessment	
Employer Company Name	
Training Provider Name	
Full Name of The Person Playing the Role of the Independent Assessor	
Date of Interview	
Start Time	
End Time	
Practice – Independent Assessor playing the role: Additional Comments	

Please indicate the apprentice's practice interview grade	Distinction	Pass	Fail
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

By signing below, I confirm that the information provided is correct and the practice grade awarded is a true reflection of the performance by the apprentice.

<b>Independent Assessor Full Name and Signature:</b>	<b>Date:</b>

### Please Note:

To achieve a Pass, the Apprentice must achieve **all** of the pass descriptors.

To achieve a Distinction the Apprentice must achieve **all** of the pass and distinction descriptors.

Fail: The apprentice does not demonstrate the pass descriptors.

## Introduction

At the start of the interview the assessor will:

- Introduce themselves
- State their role
- State the date of the interview
- Request and confirm ID from the apprentice prior to beginning the assessment
- Provide apprentice with information on the format of the with questions, including the timescales they will be working to

The apprentice will:

- Confirm their full name
- Confirm their date of birth
- Give their employer's name
- Confirm their location and that no one else is present in the room, if remote apprentice to pan camera 360
- Confirm they are prepared for the question and answer session; and confirm they can continue with the interview
- Confirm that the evidence within the portfolio relates to the KSB's that will be assessed during the interview

## Important points to inform the apprentice

- Please do not judge anything by the notes being taken, nor infer anything positive or negative from how long the interview lasts
- Please do not consider me rude if I tell you that we need to move onto the next question. This will ensure that you get the opportunity to fully demonstrate your competencies within the time allowed
- Ensure the apprentice has a drink of water to hand
- Please ensure that your mobile is switched off or placed somewhere where you will not be interrupted during the interview
- Confirm that a sign is placed on the door of the assessment room. Assessment in progress 'Do not disturb'
- The live interview will be fully recorded for the purpose of audit and quality assurance

## Independent Assessor Guidance

### Delivery

- The interview will last 60 minutes (1 hour). An additional 6 minutes is allowed for the apprentice to complete their last answer
- You must be in full control. Time management is key! If the apprentice veers off track, they need to be reined back in
- You must ask a minimum of eight open questions
- The purpose of the questions is to cover the following core and one of the specialist option topics:
  - **Core:** Impact of sector on maintenance activities; roles and responsibilities; Work sustainability; Participating in continuous improvement; teamworking; produce written documents; and digital and information technology
  - **Specialist Option: Electrical Maintenance Technician:** Problem solving and fault finding; cable installation and termination
  - **Specialist Option: Control and instrumentation Maintenance Technician:** Control and instrumentation maintenance problem solving and fault-finding; Control and instrumentation diagrams
  - **Specialist Option: Mechanical Maintenance Technician:** Mechanical maintenance problem solving and fault-finding; bench fitting techniques
- Please work through the sections in the order they appear within this document
- Answers to questions must be recorded. Timeline each question to the recording. Only log the time for the start of each question asked
- Additional follow-up questions are allowed to seek clarification and to make a judgement against grading descriptor
- The text of additional questions must be recorded on this document
- Adapt the questions to the apprentice's circumstances following your review of their EPA portfolio evidence
- Write down each question
- Supply brief written notes where each criterion has been met
- If the apprentice does not achieve a descriptor, provide written notes that EEA can feed back to the apprentice to help the apprentice prepare for a resit
- Both the recording and the written notes will be subject to IQA.

At the end of the interview - Thank the apprentice for their time and wish them good luck

Core Theme: Impact of sector on maintenance activities			
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor		P	Assessor comments to justify the evidence seen and outcomes achieved
<b>Pass:</b> Explains the impact of the sector that they work in on their maintenance activities. (K1)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
<b>Portfolio reference</b>		<b>Time of question(s)</b>	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>

**K1** Sectors in which engineering maintenance takes place. Impact of sector on maintenance activities.

Core Theme: Roles and responsibilities			
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptors	P	Assessor comments to justify the evidence seen and outcomes achieved	
<b>Pass:</b> Outlines their role as a maintenance technician including their limits of responsibility and how they escalate issues in line with company procedures. (K3 and S20)	<input type="checkbox"/>		
<b>Pass:</b> Describes how they respond and adapt to meet demands in their work with different maintenance disciplines and functional areas. (K2 and S4)	<input type="checkbox"/>		
<b>Pass:</b> Describes how they have or would respond in an emergency situation in line with their company's emergency incident procedures. (K16 and S10)	<input type="checkbox"/>		
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
<b>Portfolio reference</b>		<b>Time of question(s)</b>	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>

**K2:** Maintenance disciplines and functional areas and how they work together.

**K3:** Individual maintenance technician's roles and responsibilities. Escalation procedures.

**K16:** Emergency incident and response procedures.

**S4:** Respond and adapt to work demands. For example, adapt working methods to reflect changes in working environment, re-prioritise workloads to react to breakdowns and fault scenarios.

**S10:** Follow emergency incident and response procedures.

**S20:** Escalate issues outside limits of responsibility.



<b>Core Theme: Work sustainability</b>			
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor		P/D	Assessor comments to justify the evidence seen and outcomes achieved
To achieve a Distinction apprentice must demonstrate <b>all</b> of the Pass descriptors and <b>all</b> of the distinction descriptor			
<b>Pass:</b> Describes how they consider and apply principles of sustainability when using resources and carrying out tasks to support the UK's net zero commitment. (K14, S11 and B2)		<input type="checkbox"/>	
<b>Distinction:</b> Justifies the application of sustainability practices in maintenance activities. (K14, S11, B2)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
<b>Portfolio reference</b>		<b>Time of question(s)</b>	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>
		<b>Distinction</b>	<input type="checkbox"/>

**K14:** The UK's net zero commitment. Principles of sustainability.

**S11:** Apply sustainability principles. For example, minimising waste.

**B2:** Consider sustainability when using resources and carrying out tasks.

<b>Core Theme: Participating in continuous improvement</b>			
<b>To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor</b>		<b>P/D</b>	<b>Assessor comments to justify the evidence seen and outcomes achieved</b>
<b>To achieve a Distinction apprentice must demonstrate <b>all</b> of the Pass descriptors and <b>all</b> of the distinction descriptor</b>			
<b>Pass:</b> Describes how they have applied continuous improvement (CI) techniques to identify viable suggestions to support their company's CI system. (K26 and S25)		<input type="checkbox"/>	
<b>Pass:</b> Describes planned and unplanned learning and development activities they have carried out and recorded to meet personal development needs, showing a commitment to future CPD. (S26 and B5)		<input type="checkbox"/>	
<b>Distinction:</b> Justifies the potential impact of the improvement suggestions with consideration to benefits and potential risks. (K26 and S25)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
<b>Portfolio reference</b>		<b>Time of question(s)</b>	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>
		<b>Distinction</b>	<input type="checkbox"/>

**K26:** Continuous improvement (CI) systems and techniques

**S25:** Apply continuous improvement techniques to identify improvement suggestions.

**S26:** Carry out and record planned and unplanned learning and development activities.

**B5:** Committed to continued professional development to maintain and enhance competence.

Core Theme: Teamworking			
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor		P	Assessor comments to justify the evidence seen and outcomes achieved
<b>Pass:</b> Describes how they apply team working principles to meet work goals and support inclusivity in line with their company's policy on equity, diversity, and inclusion. (K27; K28; S18 and B4)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
Portfolio reference		Time of question(s)	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>

**K27:** Team working principles.

**K28:** Principles of equity, diversity, and inclusion in the workplace.

**S18:** Apply team working principles.

**B4:** Team-focus to meet work goals and support inclusivity. For example, support others, show respect to others, and create and maintain productive working relationships.

<b>Core Theme: Produce written documents</b>			
<b>To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor</b>		<b>P/</b>	<b>Assessor comments to justify the evidence seen and outcomes achieved</b>
<b>Pass:</b> Describes how they apply written communication techniques to produce or amend documents in their work that are suitable for the context. (K30 and S22)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
<b>Portfolio reference</b>		<b>Time of question(s)</b>	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>

**K30:** Written communication techniques.

**S22:** Produce or amend documents. For example, handover notes and reports.

Core Theme: Digital and information technology			
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor		P	Assessor comments to justify the evidence seen and outcomes achieved
<b>Pass:</b> Describes how they use digital and information technology in their work in compliance with their organisation's cyber security requirements and the General Data Protection Regulation (GPDR). (K31and S24)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
Portfolio reference		Time of question(s)	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>

**K31:** Digital and information technology to support engineering maintenance. General data protection regulation (GDPR). Cyber security.

**S24:** Use digital and information technology. For example, databases, data sharing platforms, email, management information systems, and word processing. Follow cyber security and GDPR requirements.

Specialist Option: Electrical maintenance technician - Theme: Electrical maintenance problem solving and fault-finding			
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor		P/D	Assessor comments to justify the evidence seen and outcomes achieved
To achieve a Distinction apprentice must demonstrate <b>all</b> of the Pass descriptors and <b>all</b> of the distinction descriptor			
<b>Pass:</b> Describes how they use electrical diagnostic equipment and apply fault finding, rectification, problem solving, and critical reasoning techniques identify and rectify common electrical plant, equipment, and systems failure modes in line with task requirements and company procedures. (K43; K44; K45; S29 and S30)		<input type="checkbox"/>	
<b>Distinction:</b> Justifies diagnostic methods they have used in the identification and rectification of faults and system failure modes. (K43, S30)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
<b>Portfolio reference</b>		<b>Time of question(s)</b>	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>
		<b>Distinction</b>	<input type="checkbox"/>

**K43:** Common electrical plant, equipment, and systems failure modes.

**K44:** Electrical fault-finding and rectification techniques; diagnostic equipment.

**K45:** Problem solving and critical reasoning techniques.

**S29:** Use electrical diagnostic equipment and apply fault finding and rectification techniques.

**S30:** Apply problem solving and critical reasoning techniques.

<b>Specialist Option: Electrical maintenance technician - Theme: Cable installation and termination</b>			
<b>To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor</b>		<b>P</b>	<b>Assessor comments to justify the evidence seen and outcomes achieved</b>
<b>Pass:</b> Describes how they prepare and terminate electrical cables using methods in line with the task requirements and company procedures. (K40 and S33)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
<b>Portfolio reference</b>		<b>Time of question(s)</b>	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>

**K40:** Cable termination methods.

**S33:** Prepare and terminate electrical cables.



Specialist Option: Control and instrumentation maintenance technician - Theme: Problem solving and fault-finding			
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor		P/D	Assessor comments to justify the evidence seen and outcomes achieved
To achieve a Distinction apprentice must demonstrate <b>all</b> of the Pass descriptors and <b>all</b> of the distinction descriptor			
<b>Pass:</b> Describes how they use control and instrumentation diagnostic equipment and apply fault finding, rectification, problem solving, and critical reasoning techniques to identify and rectify common Control and instrumentation system failure modes in line with task requirements and company procedures. (K57; K58; K59; S41 and S42)		<input type="checkbox"/>	
<b>Distinction:</b> Justifies diagnostic methods they have used in the identification and rectification of system failure modes (K57 and S42)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
<b>Portfolio reference</b>		<b>Time of question(s)</b>	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>
		<b>Distinction</b>	<input type="checkbox"/>

**K57:** Common Control and instrumentation equipment and control system failure modes.

**K58:** Control and instrumentation maintenance fault-finding and rectification techniques; diagnostic equipment.

**K59:** Problem solving and critical reasoning techniques.

**S41:** Use Control and instrumentation diagnostic equipment and apply fault-finding and rectification techniques.

**S42:** Apply problem solving and critical reasoning techniques.

Specialist Option: Mechanical maintenance technician - Theme: Mechanical maintenance problem solving and fault-finding			
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor		P/D	Assessor comments to justify the evidence seen and outcomes achieved
To achieve a Distinction apprentice must demonstrate <b>all</b> of the Pass descriptors and <b>all</b> of the distinction descriptor			
<b>Pass:</b> Describes how they use mechanical diagnostic equipment and apply fault-finding, rectification, problem solving, and critical reasoning techniques to identify and rectify common problems relating to mechanical aspects of plant and equipment in line with task requirements and company procedures. (K70; K71; K72; S54 and S55)		<input type="checkbox"/>	
<b>Distinction:</b> Justifies diagnostic methods they have used in the identification and rectification of issues relating to mechanical aspects of plant and equipment. (K70, S55)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
<b>Portfolio reference</b>		<b>Time of question(s)</b>	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>
		<b>Distinction</b>	<input type="checkbox"/>

**K70** Common maintenance problems relating to mechanical aspects of plant and equipment.

**K71** Mechanical maintenance fault-finding and rectification techniques; diagnostic equipment.

**K72** Problem solving and critical reasoning techniques.

**S54** Use mechanical diagnostic equipment and apply fault finding and rectification techniques.

**S55.**Apply problem solving and critical reasoning techniques.

Specialist Option: Mechanical maintenance technician - Theme: Mechanical maintenance problem solving and fault-finding			
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor		P/D	Assessor comments to justify the evidence seen and outcomes achieved
To achieve a Distinction apprentice must demonstrate <b>all</b> of the Pass descriptors and <b>all</b> of the distinction descriptor			
<b>Pass:</b> Describes how they use mechanical diagnostic equipment and apply fault finding, rectification, problem solving, and critical reasoning techniques to identify and rectify common problems relating to mechanical aspects of plant and equipment in line with task requirements and company procedures. (K67; K68; K69; S54 and S55)		<input type="checkbox"/>	
<b>Distinction:</b> Explains the underlying causes of common maintenance problems relating to mechanical aspects of plant and equipment and how they can be avoided. (K67 and S55)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
<b>Portfolio reference</b>		<b>Time of question(s)</b>	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>
		<b>Distinction</b>	<input type="checkbox"/>

**K67** Common maintenance problems relating to mechanical aspects of plant and equipment.

**K68:** Mechanical maintenance fault-finding and rectification techniques; diagnostic equipment.

**K69:** Problem solving and critical reasoning techniques

**S54:** Use mechanical diagnostic equipment and apply fault-finding and rectification techniques.

**S55:** Apply problem solving and critical reasoning techniques

Specialist Option: Mechanical maintenance technician - Theme: Bench fitting techniques			
To achieve a Pass apprentice must demonstrate <b>all</b> of the Pass descriptor		P	Assessor comments to justify the evidence seen and outcomes achieved
<b>Pass:</b> Describes how they apply bench fitting techniques including cutting threads, mechanical fitting, and joining in line with task requirements and company procedures. (K70 and S64)		<input type="checkbox"/>	
<b>Questions asked:</b> Develop open ended questions to help evidence the descriptors above.			
<b>Write down the follow up questions asked:</b>			
<b>Summary of response to question(s):</b>			
<b>Feedback</b> that you can provide to the apprentice if the apprentice has failed to meet the descriptors above.			
Portfolio reference		Time of question(s)	
		<b>Fail</b>	<input type="checkbox"/>
		<b>Pass</b>	<input type="checkbox"/>

**K70:** Bench fitting techniques: cutting threads, mechanical fitting, and joining.

**S64:** Apply bench fitting techniques.



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