

Skills for a greener world

EEA Level 3 End-point Assessment for Maintenance and Operations Engineering Technician (Electrical System and Process Control)

Supporting Documents

QAN 610/6007/0 ST0154 V1.4



Supporting Documents for

EEA Level 3 End-point Assessment for Maintenance and Operations Engineering Technician (Electrical System and Process Control)

•	QAN 610/6007/0 V1.4
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Updates to the supporting documents

Since the first publication of Energy & Environment Awards Maintenance and Operations Engineering Technician Supporting Documents Electrical System and Process Control, the following updates have been made.

Version	Date first published	Section updated	Page(s)
v2.0	August 2025	Rebranded	All
v1.0	October 2024	First published	All



Appendix A: Glossary

Amplification – provides more detail on how individual knowledge, skills or behaviours statements should be interpreted. Where the KSB statements, themselves are deemed self-explanatory, no amplification is provided. Assessment may include questions on anything identified in the amplification

Behaviours (as part of KSBs) – specific mindsets, attitudes or approaches identified as part of the apprenticeship standard that must be evidenced during endpoint assessment

Elements – are the knowledge, skills and behaviours and what is needed to competently undertake the duties required for an occupational standard

Gateway - the stage of the apprenticeship where the apprentice, employer and training provider determine whether the apprentice is ready to undertake end-point assessment

Guidance – is only provided where it is required to support interpretation of the KSB statements

Knowledge (as part of KSBs) – specific information, technical detail, and 'knowhow' identified as part of the apprenticeship standard that must be evidenced during end-point assessment

Pathways – a specialist route within an apprenticeship standard that builds on the occupational competence for a new entrant to the occupation

Skills (as part of KSBs) – the practical application of knowledge identified as part of the apprenticeship standard that must be evidenced during end-point assessment

Standard – An occupational standard is a description of an occupation. It contains occupational profile, and describes KSBs needed for someone to be competent in the occupation's duties. Occupational standards are developed by employers for occupations that meet the Institute for Apprenticeships and Technical Education current occupation criteria

Topic - is a collection of elements grouped into a theme e.g. Health and Safety



Appendix B: Gateway Eligibility Form

(Standard and Assessment Plan Version: ST0154/1.4)

Apprentice's name:	Apprentice's job title:
Name of Employer:	Name of Training provider:
Employer representatives present:	Training provider representatives present:
Apprenticeship start date:	Apprenticeship on-programme end date:
Gateway meeting date:	
Has the apprentice taken any part of	Y/N
the end-point assessment for this apprenticeship standard with any	
other End Point Assessment	
Organisation?	
If "Yes" please give details:	



Apprentice's details

Eligibility requirements:

The apprentice must confirm their achievement of the following:

Note: For apprentices aged 19+, if maths and/or English have been attempted but not achieved evidence of the attempt should be submitted.

Eligibility requirement	Achieved by the apprentice? Y/N	Evidence (Scans of certificates MUST be included)
Achieved Level 2 English		
Achieved Level 2 Maths		
Satisfactory completion of the formal training plan agreed with apprentice by the employer		
Compiled and submitted a portfolio of evidence, on which the technical interview will be based on		

Gateway Eligibility Declaration

The apprentice, the employer and the training provider must sign this form to confirm that they understand and agree to the following:

- The apprentice has completed the required on-programme elements of the apprenticeship and is ready for end-point assessment with Energy & Environment Awards.
- 2. The apprentice will only submit their own work as part of end-point assessment.
- All parties agree that end-point assessment evidence may be recorded and stored by Energy & Environment Awards for quality assurance purposes.
- 4. The apprentice has been on-programme for a minimum duration of 365 days.
- 5. The apprentice has achieved English and maths Level 2 as detailed in this document.
- 6. The apprentice satisfactorily completed a formal training plan agreed by the employer.
- 7. The apprentice has produced compiled and submitted a portfolio of evidence, on which the technical interview will be based on.
- 8. The apprentice, if successful, gives permission for Energy & Environment



- Awards to request the apprenticeship. certificate from the ESFA who issue the certificate on behalf of the Secretary of State.
- 9. The apprentice has been directed to Energy & Environment Awards Appeals Policy and Complaints Policy.
- 10. The employer/training provider has given Energy & Environment Awards at least three months' notice of requesting this EPA for this apprentice.
- 11. If the Gateway Eligibility Report is not completed in full, meeting all requirements, and submitted to Energy & Environment Awards, the end-point assessment cannot take place.

Signed on behalf of the employer (print name):	Signature:	Date:
Signed on behalf of the training provider (print name):	Signature:	Date:
Apprentice's name (print):	Signature:	Date:

Energy & Environment Awards use only:			
Energy & Environment Awards Sign off:			
Comments/actions:			



Appendix C: Practice Knowledge Assessments: Electrical System and Process Control



Level: 3

Maintenance and Operations Engineering Technician

Pathway: Electrical System and Process Control

Paper Code: Practice Paper

This examination consists of 30 multiple-choice questions.

The Pass mark is 18 correct answers.

The Merit mark is 23 correct answers.

A merk of 26 or more is a Distinction.

The duration of this examination is 45 minutes.

You must use a **pencil** to complete the answer sheet - pens must NOT be used.

When completed, please leave the examination answer sheet and question paper on the desk.

For this paper the use of a scientific calculator (non-programmable) is permitted.

For each question, fill in ONE answer ONLY.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in ONE answer circle only. Please mark each choice like this:

MARKING INSTRUCTIONS (A) (B) (C) ■ ANSWER COMPLETED CORRECTLY Examples of how NOT to mark your examination sheet. These will not be recorded (A) (B) (C) ■ DO NOT partially shade the answer circle. (A) (B) (D) ■ DO NOT use ticks or crosses. (A) (B) (C) ■ DO NOT use circles. (A) (B) ■ ■ DO NOT shade over more than one circle.

This paper must be returned to Energy & Environment Awards with the apprentice answer sheets.



You may use this page for rough work.



On what type of installation would a technician fit this design of washer?

Possible answers		
a)	High corrosion	
b)	High temperature	
c)	High vibration	
d)	High pressure	



Question 2

When checking the pressure of a system the maintenance schedule stipulates that the system pressure should be 10 bar with a tolerance of +/- 0.05 bar, what are the minimum and maximum acceptable pressures?

Possible answers		
a)	9.95 to 10.05 bar	
b)	9.5 to 10.5 bar	
c)	9.05 to 10.5 bar	
d)	9.005 to 10.005 bar	

Question 3

Safety critical equipment should be maintained:

Possible answers

a)	every twelve months
b)	more frequently than non-safety critical equipment
c)	less frequently than non-safety critical equipment
d)	at the same period as safety non-critical equipment



Question 4		
Which statement best describes what is meant by the terminology "specification"?		
Possible answers		
a)	The capacity to endure continuous force	
b)	The standard when measured against another object of similar design	
c)	Detailed description of the design and materials of an object	
d)	The specified point beyond which certification is invalid	

Question 5			
What type of maintenance is applied when something stops working?			
Possible answers			
a)	Planned		
b)	Preventative		
c)	Corrective		
d)	Shutdown		

Question 6	
What do the initials IP followed by 2 numbers refer to when seen on a piece of equipment?	
Possible answers	
a)	Internal pressure
b)	Integrity protection
c)	Ingress protection
d)	Increased pressure



Question 7	
Which of the following is commonly classed as safety critical?	
Possible answers	
a)	Control valve
b)	Fuse
c)	Steam trap
d)	Drain valve

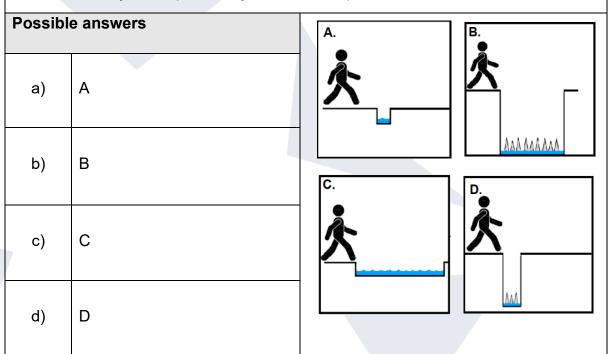
Question 8	
What does the coloured tag on a piece of rigging equipment mean?	
Possible answers	
a)	Certification period
b)	Safe working load
c)	Maximum working load
d)	Safe to use

Question 9	
When seen on site, what does a green safety sign signify?	
Possible answers	
a)	Mandatory
b)	Prohibited
c)	Information
d)	Warning



Question 10	
What document should be fixed to a scaffold before a technician uses it?	
Possible answers	
a)	Risk assessment
b)	Safety certificate
c)	Approved Scafftag
d)	Permit to work

Looking at the image provided and taking into consideration risk, which task would a technician say is low probability and low in impact?



[Turn to the next page for question 12]



Question 12		
When personal protection equipment is identified on the work control document,		
which of the following statements is correct?		
Possible answers		
a)	PPE is recommended	
b)	PPE is available	
c)	PPE is good practice	
d)	PPE is mandatory	

Question 13	
In accordance with HSE regulations, how would a technician know if a substance	
was regarded as hazardous?	
Possible answers	
a)	The container will be coloured red
b)	It will be contained in a glass receptacle
c)	It will have a label identifying the hazard
d)	It will give off a strong odour

Question 14	
According to the Confined Space Regulations 1997, which of the following locations is not regarded as a confined space?	
Possible answers	
a)	Storage tank
b)	Termination cabinet
c)	Floor void
d)	Pipe trench



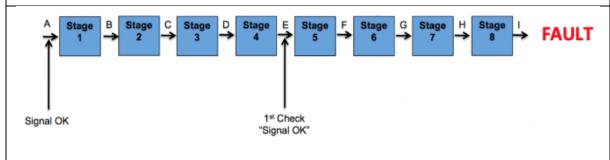
Question 15	
In accordance with HSE guidelines, isolations can only be applied by:	
Possible answers	
a)	competent people
b)	training and authorised people
c)	skilled people
d)	experienced people

Question 16	
Which manual handling statement is true?	
Possible answers	
a)	Correct manual handling prevents all accidents
b)	Correct manual handling prevents damage to equipment
c)	Correct manual handling reduces the risk of human injury
d)	Correct manual handling should only be applied in the workplace

[Turn to the next page for question 17]



Using the half split principle and referring to image below, at which position should a technician make the next check when fault finding?



Possibl	Possible answers	
a)	Point C	
b)	Point F	
c)	Point G	
d)	Point I	

Question 18	
What regulation provides guidance on the use of handheld tools?	
Possible answers	
a)	PUWER
b)	COMAR
c)	LOLER
d)	СОЅНН



What is being measured in this image?

Possible answers		
a)	Temperature	
b)	Vibration	
c)	Pressure	
d)	Speed	



Question 20

When seen on a British Standard Piping and Instrumentation drawing, what does this symbol represent?

Possible answers		
a)	Electrical signal	
b)	Pneumatic signal	
c)	Hydraulic signal	
d)	Instrument signal	





Questio	Question 21		
Ohms law can be expressed as:			
Possible answers			
a)	V = I + R		
b)	V = I ÷ R		
c)	V = I × R		
d)	V = I - R		

What type of sensing device is used on this flow installation?



Possible answers		
a)	RF probe	
b)	Orifice plate	
c)	Venturi tube	
d)	Turbine meter	



What effect would a loose connection have on a 3 wire Resistance Temperature Device temperature loop?

Possible answers

a)	Fluctuating signal	4.3
b)	Low reading	
c)	Static signal	
d)	No effect	



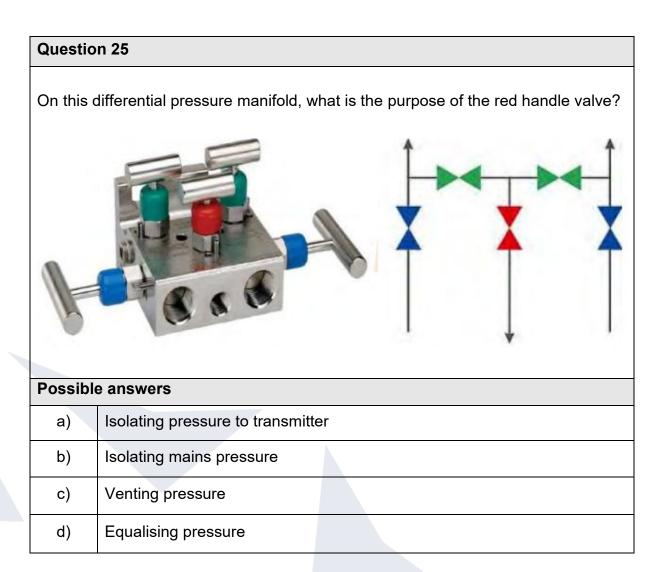
Question 24

Which ONE of the following hazardous conditions would arise if a loose electrical connection existed on the terminal?

Possible answers

a)	Decrease in temperature
b)	Increase in corrosion
c)	Increase in temperature
d)	Increase in noise





[Turn to the next page for question 26]



Assuming a signal range of 4-20 mA. A pressure transmitter with a range of 0-200 mbar is showing a feedback signal of 16mA.

Assuming that the transmitter is calibrated correctly what is the actual line pressure?

Possibl	Possible answers		
a)	100 mbar		
b)	120 mbar		
c)	150 mbar		
d)	160 mbar		

Question 27		
What is the name given to the process of routinely inspecting electrical appliances?		
Possible answers		
a)	Resistance testing	
b)	PAT testing	
c)	Planned maintenance	
d)	Breakdown maintenance	

[Turn to the next page for question 28]



Question 28			
What do	What does the third wire on a 3 wire Resistance Temperature Device do?		
Possible answers			
a)	Compensates field wire resistance		
b)	It acts as a spare sensor wire		
c)	It is the power supply wire		
d)	Increases lifespan of device	THE PARTY OF THE P	

Question 29		
What is the normal output range of a pneumatic transmitter?		
Possible answers		
a)	1 to 1.9 bar	
b)	0 to 15 bar	
c)	2 to 20 bar	
d)	0.2 to 1.0 bar	

Question 30		
Following maintenance on a distribution board, how should you re-instate the		
circuit?		
Possible answers		
a)	By leaving all outgoing circuits on	
b)	Leave all outgoing circuits off until asked to re-instate them	
c)	By switching all outgoing circuits back on at the same time	
d)	By switching all outgoing circuits back on one at a time	

End of Questions



Practice Knowledge Assessment

Electrical System and Process Control- Answer scheme

•

Question	Answer
1	С
2	Α
3	В
4	С
5	С
6	С
7	В
8	Α
9	С
10	С
11	Α
12	D
13	С
14	В
15	В

Question	Answer
16	С
17	С
18	Α
19	В
20	В
21	С
22	В
23	Α
24	С
25	С
26	С
27	В
28	Α
29	D
30	D



SAMPLE ANSWER SHEET



Candidate ID	Atte	empt

Company of the Compan		
Exam Date		aper
Centre Number		
MARKING INSTRUCTIONS		
Answers should be completed us	ing a HB pencil.	
○ ○ ○ ■ ANSWER COMPL	ETED CORRECTLY	
Examples of how NOT to mark your	examination sheet. These will not	be recorded
	hade the answer circle.	
○ ○ ② ⊗ DO NOT use ticks	1280-718-52-5-5	
○ ○ ○ O DO NOT use circle	95.	
○ ○ ● DO NOT shade ov	er more than one circle.	
1 0 0 0 0	21 🛇 🗇 🔘 🗇	
2 0 0 0 0	22 🛇 🗇 🔘 🗇	
3 0 0 0 0	23 🛇 🔘 🔘 🔘	
4 0 0 0 0	24 🛇 🔘 🔘 🔘	
5 0 0 0 0	25 🛇 🔘 🔘 🔘	
6 0 0 0 0	26 🛇 🗇 🔘 🔘	
7 0 0 0 0	27 🛇 🗇 🗇 🗇	
8 0 0 0 0	28 🛇 🔿 🔘 🗇	
9 0 0 0 0	29 🛇 🗇 🔘 🔘	
10 0 0 0 0	30 🛇 🔿 🔘 🗇	
11 0 0 0 0		
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Appendix D - Practical Observation and Planning Form

The practical observation must be designed to meet the requirements of the Maintenance and Operations Engineering Technician standard.

- The apprentice will complete a practical observation during which they will be asked questions by the assessor to confirm their understanding of the rationale for actions taken and choices made during the practical observation
- The content of this practical observation will relate to the specific role they are working towards
- The duration of this activity will typically be no longer than one day and the
 actual time allowed will be based on the comparable time that an industry
 competent worker would take to achieve successful task(s) completion
- The employer/training provider must devise a practical observation task(s) sufficiently complex to allow the apprentice to demonstrate the required knowledge and skills

Note that the apprentice is only required to demonstrate the main specialist specific skill covered by the practical, and the observation task must be chosen carefully to ensure that the apprentice has opportunity to cover all aspects of the skill.

The activities will need to be able to provide the evidence identified in the checklist in the form below.

Energy & Environment Awards must review the employer/training provider's practical assessment design. To do this complete the 'Level 3 Practical Observation and Planning Form' and submit to the Service Delivery team, for review 1 month before the start of the end-point assessment.



Level 3 Practical Observation and Planning Form

Employer name and site address	
Training provider (if applicable)	
Standard	Maintenance and Operations Engineering Technician
Pathway	Electrical System and Process Control
Level	3
Location of practical	
Contact Details: Employer/training provider representative, email address and contact number overseeing the setup of the practical (documents and site). Energy & Environment	
Awards Date of review:	
Description of the proposed	complex task(s):
Special requirements (for exa	imple: access arrangements/PPE):
Equipment/tools required:	Resources required:
Equipmentitions required.	Resources required.



Practical Observation Checklist

This checklist will assist the employer and/or training provider with planning the activity. Please confirm all required elements are covered:

Core Skills	Covered on activity
S1 Comply with industry health, safety and environmental working practices and regulations	
S2 Communicate with and provide information to stakeholders in line with personal role and responsibilities	
S3 Prepare work areas to undertake work related activities and reinstate those areas after the completion of the work-related activities	
S4 Assess and test the performance and condition of plant and equipment	
S5 Locate, and rectify faults on plant and equipment	
S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation	
S7 Inspect and maintain appropriate plant and equipment to meet operational requirements	
S8 Communicate, handover and confirm that the appropriate engineering process has been completed to specification	
Core Behaviours	Covered on activity
B1 Health and Safety - Follows health and safety policies and procedures and be prepared to challenge unsafe behaviour using appropriate techniques to ensure the protection of people and property when working alone and/or with appropriate supervision	
B2 Quality focused - Ensures that work achieves quality standard both occupationally and personally	
B3 Working with others - Has the ability to work well with people from different disciplines, backgrounds and expertise to accomplish an activity safely and on time	
B4 Interpersonal skills - Gets along well with others and takes into account their needs and concerns	



B6 Sustainability and ethical behavior and undertakes work in a way that contidevelopment	•	
B7 Risk awareness - Demonstrates high desire to reduce risks, ability to be composed of change, through regular monitoring a information	pliant and awareness	
PLUS select the MAIN Specialist Skill practical	covered by the	Covered on activity
Pathway: Electrical System and Proc	ess Control Specialis	t Skills
EP1 Position, assemble, install and disrelectrical apparatus, systems and proceed	_	
EP2 Carry out planned, unplanned and maintenance procedures on integrated	•	
EP3 Replace, repair and/or remove con integrated plant and equipment and ensoperational condition	•	
EP4 Diagnose determine the cause of f plant and equipment		
EP5 Calibrate and configure integrated systems and process control equipmen		
	duration of practical minimum of 4 hours)	
Remember:		
 The specific detail of the tasks to from the apprentices 	be undertaken should b	e kept confidential
 You will require differing tasks wh be assessed 	ere you have more thar	n one apprentice to
Practical Task: Include relevant photogra	aphs to illustrate task(s)	



Energy & Environment Awards Office	e use only
Date received	
Date signed off	



Appendix E: Practice Practical Observation Template

This document is for use by the person from the employer/training provider playing the role of the assessor during the practice practical observation. It is designed to help replicate the live assessment experience and to enable feedback to be provided to the apprentice.

Full Name of Apprentice	
Location(s) of Practice Practical Observation	
Full Name of Assessor	
Date of Practice Practical Observation	
Start Time	
End Time	
Assessor - Additional comments:	

			Grade
Please indicate the apprentice's practice	e praction	cal observation	
grade (F/P/M/D):			

Please Note:

Pass: Each criteria must be met to achieve a pass.

Merit or Distinction: All Pass criteria must be achieved PLUS a minimum number of merit and distinction as described in Section 3 in this specification.

Fail: The apprentice does not demonstrate the pass criteria.

•



Pass Criteria – All to be met	Merit Criteria – Minimum two to met	be	Distinction Criteria – Minimum be met	two to
 Demonstrate a clear understanding of their own health, safety and environmental responsibilities and that of others Comply with the required health, safety and environmental working practices and regulations Conduct a suitable risk assessment and proactively 	 Demonstrate a deeper understanding of the health, safety and environmental implications of the work e.g. potential effect of failure to comply, environmental, social, financial, company impact Take a lead role in managing the site safety of self and others 		 Demonstrate exemplary health, safety and environmental knowledge and performance throughout the activity Identify health, safety and environmental deficiencies and implement appropriate solutions Challenge unsafe behaviour/ practices using appropriate techniques 	
 identify workplace hazards Inspect and wear the correct personal protective equipment (PPE) required to 	 Consistently demonstrate compliance with safety requirements and make suggestions to reduce risks 		Pre-empt risks prior to task commencement and puts actions in place to prevent them occurring	
 carry out the activity Inform other relevant parties of matters affecting them where required 	 Identify poor/bad practice in relation to work activities and address the situation 		Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to improve safety standards	



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
Comply with and apply safe systems of work and maintain a safe working environment Inspect and use the appropriate tools and equipment Regularly re-assess the site conditions and take action when necessary to maintain site safety Check to ensure the site is left in a safe/secure condition for others					
Assessor must ask the following standardised questions.	g	Assessor must record all additional of asked for clarification and the responsible the apprentice including examples	ses provided	Recording timeline.	Mark awarded.
Questions Develop some open ended question	ons				



S2 Communicate with and provide information to stakeholders in line with personal role and responsibilities					
Pass Criteria – All to be met		Merit Criteria – Minimum two to b met	е	Distinction Criteria – Minimum two to met	be
 Read and correctly interpret a range of technical information provided to plan and conduct the work Demonstrate a clear understanding of the purpose and use of the technical information provided for the work Use and refer to the technical information provided to check/confirm the work conducted meets the required company standards/specifications Where necessary, question/clarify any information which is not clearly understood Complete any technical or supporting documentation in line with company policies/procedures 		 Demonstrate a detailed knowledge of the range and purpose of the technical information available Identify inaccuracies/deficiencies in the technical information provided and resolve/report the situation Challenge in a professional manner any areas of concern to clarify understanding Identify/suggest methods of improving the system/use of information 		 Demonstrate their ability to effectively communicate technical information across a wide range of stakeholders e.g. colleagues, management, briefings/meetings, external clients Consult and involve team members and/or other relevant persons to achieve greater understanding and improved performance Demonstrate the ability to build positive relationships and actively address conflict with positive outcomes 	



S2 Communicate with and provide information to stakeholders in line with personal role and responsibilities				
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.	
Questions Develop some open ended questions				

Pass Criteria – All to be met		Merit Criteria – Minimum two to b	е	Distinction Criteria – Minimum two to be		
		met		met		
Demonstrate an		 Take a lead role in the 		Demonstrate a deeper understanding		
understanding of the		preparation of the work area		of the implications of good and poor		
importance of good		proactively informing others on		work preparation. e.g. In terms of		
preparation and the potential		matters which affect them		cost, time, value, company reputation		
outcomes of poor preparation		 Produce a detailed work plan 		etc		
Inspect and prepare the work		to support the organisation of		Demonstrate the ability to take a lead		
area and equipment to be		the work, including measures		in accepting additional responsibility		
worked on in line with		to deal with contingencies		and autonomy to achieve/improve		
company policies/procedures		Demonstrate their ability to		the work being undertaken		
Identify and implement any		develop positive professional				
special precautions required						



S3 Prepare work areas to undertake work related activities and reinstate those areas after the completion of the work-related activities

activities							
Pass Criteria – All to be met		Merit Criteria – Minimum two to be	е	Distinction Criteria – Minimum two to be			
		met		met			
by the work activity or		relationships with individuals to					
environment, where required		support the work activity					
 Maintain good housekeeping 		Make valid suggestions/					
practices and a safe working		recommendations to improve					
environment throughout the		the planning/preparation of the					
activity		work activity					
 Store tools, equipment, 							
materials in a suitable/secure							
position and dispose of waste							
products in line with company							
policies and Health Safety							
and Environmental							
regulations							
 Reinstate the work area to 							
ensure it is left in a safe and							
secure condition e.g. locks,							
notices, documentation							



S3 Prepare work areas to undertake vactivities	S3 Prepare work areas to undertake work related activities and reinstate those areas after the completion of the work-related activities								
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.						
Questions Develop some open ended questions									

Pass Criteria – All to be met	Merit Criteria – Minimum two to be	Distinction Criteria – Minimum two	to
	met	be met	
Demonstrate a clear understanding of the company polices/procedures for the assessment and testing of plant and equipment to be worked on Demonstrate a clear understanding of the types and purpose of testing procedures for the plant and equipment to be worked on	 Demonstrate a detailed technical knowledge of the range of tests available and their specific purpose Take a pro-active, leading role in the testing activity providing clear guidance on the results obtained Make recommendations/ suggestions to improve testing efficiencies 	 Demonstrate a deeper technical understanding of testing procedures and the analysis of results. e.g. testing parameters, performance indicators etc. Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to achieve/improve the work being undertaken 	



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met		Distinction Criter be met	ia – Minimun	n two t	o
equipment to be worked on in line with company procedures Use the correct tools, equipment and techniques to conduct testing in line with company procedures Accurately interpret the results of the tests conducted Record/report the results of the testing in line with company procedures		Demonstrate a detailed technical knowledge of the outcome of testing procedures and the implications of results obtained					
Assessor must ask the following standardised questions.		Assessor must record all additional clarification and the responses provapprentice including examples.	-		Recording timeline.	Mark award	led
Questions Develop some open ended questions	S						



Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two be met	to
 Demonstrate a clear understanding of their role and responsibilities for the fault location and rectification activity to be undertaken 	 Demonstrate a detailed understanding of the theory and principles of fault location and rectification operations Demonstrate a detailed 	Demonstrate deeper technical knowledge of fault location and fault prevention e.g. costs, lost time, sustainability of equipment, company reputation	
 Provide an accurate technical explanation of the company's fault location methods, processes and/or procedures 	understanding of cause and effect of faults and preventative measures • Pro-actively works with others to	Identify and implement tangible changes that improve the efficiency of the work being conducted	
 Competently use the correct tools, equipment and methods to locate the rectify the fault/s in a timely manner Conduct the work in compliance with all relevant regulatory requirements and company policies and procedures 	 identify areas for improvement and follows through on agreed implementation Make recommendations/ suggestions to improve the location/rectification work activity 	 Identify and take action to report or deal with issues of nonconformity/compliance Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to achieve/improve the work being undertaken 	
Complete the required tests/checks to confirm the			



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criter be met	ia – Minimur	n two t	0
fault rectification has been successful Record the results/outcomes of rectification work in line with company requirements						
Assessor must ask the following standardised questions.		Assessor must record all additional que clarification and the responses provided apprentice including examples.		Recording timeline.	Mark award	bek
Questions Develop some open ended question)S					

S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation					
Pass Criteria – All to be met		Merit Criteria – Minimum two to be Distinction Criteria – Minimum two to			
		met be met			
Read and correctly interpret a range of technical information provided to plan and conduct the work		Demonstrate a detailed knowledge of the range and purpose of the technical information available			



S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation Pass Criteria - All to be met Merit Criteria - Minimum two to be Distinction Criteria – Minimum two to met be met Identify Demonstrate a clear understanding of the inaccuracies/deficiencies in the purpose and use of the technical information provided technical information and resolve/report the situation provided for the work Challenge in a professional Use and refer to the manner any areas of concern technical information to clarify understanding provided to check/confirm Identify/suggest methods of the work conducted meets improving the system/use of the required company information standards/specifications Where necessary, question/clarify any information which is not clearly understood Complete any technical or supporting documentation in line with company policies/procedures



S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation							
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.				
Questions Develop some open ended questions							

Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to met	o be
Demonstrate a clear understanding of the company polices/procedures for the inspection of plant and equipment to be worked on Demonstrate a clear understanding of the company polices/procedures in relation to achieving the	 Demonstrate a detailed technical knowledge of the range of required inspections and maintenance procedures and their specific purpose Pro-actively works with others to identify areas for improvement and follows through on agreed implementation 	 Demonstrate a deeper technical understanding of inspection/maintenance operations. e.g. In terms of cost, time, environmental impact, sustainability etc Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to achieve/improve the work being undertaken 	



Pass Criteria – All to be met	o più	nt and equipment to meet operational Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two to be		
1 dos officia – All to be met		met	•	met		
safe isolation of equipment from relevant sources of energy Identify and inspect the plant/equipment to be worked on in line with company procedures		 Demonstrate the ability to develop positive professional relationships with individuals to support the work activity Identify areas for work improvement and implement actions to improve work 				
 Correctly use tools, equipment and techniques to achieve the quality standards required by company policies/procedures 		efficiencies				
Demonstrate consistent application of policies and procedures during the work activity						
 Record/report the results of the inspection in line with company procedures 						



S7 Inspect and maintain appropriate plant and equipment to meet operational requirements						
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.			
Questions						
Develop some open ended questions						

Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met	to
Demonstrate a clear understanding of their role and responsibilities in returning the system/equipment back to	Demonstrate a detailed understanding of the factors which can support and influence a smooth handover of equipment	Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to achieve/improve the handover process	
 Provide an accurate technical explanation of the company's handover procedure 	 Take a pro-active lead in effectively communicating the detail of handover arrangements with stakeholders 	Consult and involve team members and/or other relevant persons to achieve greater understanding and improved performance	
Complete the required checks/tests to confirm the equipment meets the	Demonstrate their ability to develop positive professional	Demonstrate the ability to build positive relationships and actively address	



\$8 Communicate, handover and confirm that the appropriate engineering process has been completed to specification						
Pass Criteria – All to be met				Distinction Criteria – Minimum two to be met		
company operational requirements for handover		relationships with individuals to support handover process		conflict/resolve problems with positive outcomes		
Conduct the handover in compliance with all relevant policies and procedures		Confidently lead the handover process taking charge of the operation and resolving any		Demonstrate their ability to effectively communicate technical information across a		
Clearly communicate the details of the handover including any additional requirements to the relevant parties		 issues within their role responsibility Adapts the method and style of communications to changing circumstances and need 		wide range of stakeholders e.g. colleagues, management, briefings/meetings, external clients		
Complete all relevant reporting/recording documentation in line with company procedures						
Leave the work area in a safe/secure condition for others						



S8 Communicate, handover and confirm that the appropriate engineering process has been completed to specification						
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.			
Questions						
Develop some open ended questions						

B1 Health and Safety					
Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
Follows health and safety policies and procedures and be prepared to challenge unsafe behaviour using appropriate techniques to ensure the protection of people and property when working alone and/or with appropriate supervision					



B1 Health and Safety			
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.
Questions Develop some open ended questions			

B2 Quality focused					
Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Crite be met	ria – Minimu	m two to
 Ensures that work achieves quality standard both occupationally and personally 					
Assessor must ask the following standardised questions.		Assessor must record all additional que for clarification and the responses pro apprentice including examples.		Recording timeline.	Mark awarded.
Questions Develop some open ended question	ns				



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
 Has the ability to work well with people from different disciplines, backgrounds and expertise to accomplish an activity safely and on time 					
Assessor must ask the following standardised questions.		Assessor must record all additional que for clarification and the responses pro apprentice including examples.		Recording timeline.	Mark awarded
Questions Develop some open ended question	ns				

B4 Interpersonal skills				
Pass Criteria – All to be met	Merit	Criteria - Min	imum two to be	Distinction Criteria – Minimum two to
	met			be met
Gets along well with others and takes into account their needs and concerns				



B4 Interpersonal skills							
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.				
Questions							
Develop some open ended questions							

B6 Sustainability and ethical behav	iour				
Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
Behaves ethically and undertakes work in a way that contributes to sustainable development					
Assessor must ask the following standardised questions.		Assessor must record all additional que for clarification and the responses pro apprentice including examples.		Recording timeline.	Mark awarded.
Questions Develop some open ended question	ns				



B7 Risk awareness				
Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criteria - be met	– Minimur	n two to
Demonstrates high concentration, the desire to reduce risks, ability to be compliant and awareness of change, through regular monitoring and checking of information				
Assessor must ask the following standardised questions.	Assessor must record all additional que for clarification and the responses propapprentice including examples.		ecording neline.	Mark awarded.
Questions				
Develop some open ended questions				

Pathway: Electrical System and Process Control Role Specialist Skills

EP1 Position, assemble, install and dismantle integrated electrical apparatus, systems and process control equipment					
Pass Criteria – All to be met		Merit Criteria – Minimum two to be met		Distinction Criteria – Minimum two be met	to
Demonstrate a clear understanding of their role and responsibilities in		Demonstrate a detailed technical knowledge of the		Demonstrate deeper technical/commercial knowledge of the	



EP1 Position, assemble, install and	dism	antle integrated electrical apparatus, s	yste	ms and process control equipment	
Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
 relation to the work to be conducted Provide an accurate technical explanation for the purpose of the work activity Demonstrate a clear plan for the work to be undertaken and an understanding of any safety/technical information given Use tools and equipment to competently achieve the quality standards required by the company in a timely manner Conduct the work in compliance with all relevant regulatory requirements and company policies and procedures Deal effectively with any issues within their role 		methods and processes used to conduct the work Pro-actively works with others to identify areas for improvement and follows through on agreed implementation Make recommendations / suggestions to improve work efficiencies Produce a detailed work plan to support the work delivery including measures to deal with contingencies		equipment/operation e.g. installation costs, technical requirements planning, sustainability of equipment etc Identify and implement tangible changes that improve the efficiency of the work being conducted Identify and take action to report or deal with issues of nonconformity/compliance Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to achieve/improve the work being undertaken	



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
responsibilities, where necessary Complete the required checks and tests to confirm the work meets the accuracy, finish and quality standards required					
Assessor must ask the following		Assessor must record all additional qu	uestions asked	Recording	Mark
standardised questions.		for clarification and the responses pro apprentice including examples.	ovided by the	timeline.	awarded
Questions					
Develop some open ended questic	200				

EP2 Carry out planned, unplanned and	preventative maintenance procedures on in	tegrated plant and equipment		
Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
Demonstrate a clear understanding of their role and responsibilities in relation to the work to be conducted	Demonstrate a detailed understanding of the process and principles of preventative maintenance	Demonstrate deeper technical/commercial knowledge of the maintenance operation being undertaken e.g. installation costs,		



EP2 Carry out planned, unplanned and preventative maintenance procedures on integrated plant and equipment						
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two	to	
		met		be met		
 Provide an accurate technical explanation for the purpose of the maintenance work Demonstrate a clear plan for the work to be undertaken and an understanding of any safety/ technical information given Use tools and equipment to competently achieve the quality standards required by the company in a timely manner 		 Pro-actively works with others to identify areas for improvement and follows through on agreed implementation Make recommendations/ suggestions to improve work efficiencies Produce a detailed work plan to support the maintenance operation including measures to deal with contingencies 		technical requirements, planning, corrective/preventative Identify and implement tangible changes that improve the efficiency of the work being conducted Identify and take action to report or deal with issues of nonconformity/compliance Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to achieve/improve the work		
 Conduct the work in compliance with all relevant regulatory requirements and company policies and procedures Deal effectively with any 				being undertaken		
issues within their role						



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
responsibilities, where necessary Complete the required checks and tests to confirm the work meets the accuracy, finish and quality standards required					
Assessor must ask the following standardised questions.		Assessor must record all additional q for clarification and the responses pro apprentice including examples.		Recording timeline.	Mark awarded
Questions Develop some open ended question	ns				

EP3 Replace, repair and/or remove condition	e com	ponents within integrated plant and eq	luipn	nent and ensure its return to operational	
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two to)
		met		be met	
Demonstrate a clear understanding of their role and responsibilities in		Demonstrate a detailed understanding of the causes		Demonstrate deeper technical/ commercial knowledge of the repair/replacement work being undertaken e.g. costs, effect on	



relation to the work to be conducted	and principles of component degradation	maintenance periods, equipment sustainability	
Provide an accurate technical explanation for the purpose of the maintenance work	Demonstrate a detailed understanding of the limits/restrictions of component replacement or	Identify and implement tangible changes that improve the efficiency of the work being conducted	
 Demonstrate a clear plan for the work to be undertaken and an 	repair e.g. In terms of reliability, certification of instruments/systems etc.	Identify and take action to report or deal with issues of nonconformance/compliance	
understanding of any safety/technical information given	 Pro-actively works with others to identify areas for improvement and follows 	Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to	
Use tools and equipment to competently carry out the	through on agreed implementation	achieve/improve the work being undertaken	
removal/replacement of components in a logical sequence and timely	Make recommendations / suggestions to improve work efficiencies		
mannerConduct the work in	Produce a detailed work plan		
Conduct the work in compliance with all relevant regulatory requirements and company procedures	to support the maintenance operation including measures to deal with contingencies		
Deal effectively with any issues within their role			



9.992					
responsibilities, where					
necessary					
Complete the required					
checks and tests to confirm					
the work meets the					
accuracy, finish and quality					
standards required					
Assessor must ask the following	,	Assessor must record all additional questions asked	Pacarding	Mark	
Assessor must ask the following	J	Assessor must record all additional questions asked	Recording		
standardised questions.		for clarification and the responses provided by the	timeline.	award	led.
		apprentice including examples.			
Questions					
Develop some open ended question	ons				

Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
 Demonstrate a clear understanding of their role and responsibilities in relation to the fault diagnosis to be conducted Provide an accurate technical explanation for the 		 Demonstrate a detailed understanding of the theory/principles of relevant diagnostic techniques Able to identify the root cause of the fault and preventative measures 		Demonstrate deeper technical/commercial knowledge of the effect of fault diagnosis and repair e.g. fault analysis, costs, prevention, lost time	



EP4 Diagnose and determine the ca	ause	of faults within integrated plant and equ	uipm	nent
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two to
		met		be met
purpose and process of the fault's activity • Demonstrate a clear plan for the diagnosis to be undertaken and an understanding of any safety/technical information given		 Pro-actively works with others to identify areas for improvement and follows through on agreed implementation Make recommendations/ suggestions to improve work efficiencies 		 Identify and implement tangible changes that improve the efficiency of the work being conducted Identify and take action to report or deal with issues of nonconformity/compliance
Competently use the correct tools, equipment, technical data and diagnostic techniques to identify, locate and diagnose fault/s in a timely manner		Produce a detailed work plan to support the maintenance operation including measures to deal with contingencies		Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to achieve/improve the work being undertaken
 Correctly analyse and interpret the results of the fault-finding techniques conducted Conduct the work in 				
compliance with all relevant regulatory requirements and				



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
company policies and procedures Complete the required checks and tests to confirm the work meets the accuracy, finish and quality standards required					
Assessor must ask the following standardised questions.		Assessor must record all additional q for clarification and the responses proapprentice including examples.		Recording timeline.	Mark awarded
Questions Develop some open ended question	ns				

EP5 Calibrate and configure integrated electrical apparatus, systems and process control equipment							
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two	to		
		met		be met			
Demonstrate a clear understanding of their role and responsibilities for the		Demonstrate a detailed understanding of the		Demonstrate deeper technical knowledge of equipment calibration and configuration			



Pass Criteria – All to be met	Merit Criteria – Minimum two to be	Distinction Criteria – Minimum two	to
	met	be met	
 calibration/configuration activity to be undertaken Provide an accurate technical explanation for the purpose and process of the calibration work Demonstrate a clear plan which takes into consideration the effects of calibration on the operation of interacting systems Competently use the correct tools, equipment and technical data technical data to calibrate and configure instruments and/or systems in a timely manner Conduct the required tests/checks to confirm the consistency and accuracy of calibrated instruments/systems 	 theory/principles of system/equipment calibration Demonstrate a detailed understanding of methods to prevent unplanned shutdown of interacting equipment when conducting calibration Pro-actively works with others to identify areas for improvement and follows through on agreed implementation Make recommendations/ suggestions to improve work efficiencies Produce a detailed work plan to support the maintenance operation including measures to deal with contingencies 	e.g. system / equipment parameters, tolerances, settings Identify and implement tangible changes that improve the efficiency of the work being conducted Identify and take action to report or deal with issues of nonconformity/compliance Demonstrate the ability to take a lead in accepting added responsibility and autonomy to achieve/improve the work being undertaken	



EP5 Calibrate and configure integra	ited e	electrical apparatus, systems and proce	ess c	ontrol equipment			
Pass Criteria – All to be met				Distinction Criteria – Minimum two to be met			to
Record the results/outcomes of calibration work in line with company requirements Assessor must ask the following		Assessor must record all additiona	al que	estions asked	Recording	Mark	
standardised questions.			Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.			awar	
Questions							
Develop some open ended question	าร						



Appendix F: Practice Technical Interview Template

This document is for use by the employer/provider person playing the role of the assessor during a practice technical interview. It is designed to help replicate the live assessment experience and to enable feedback to be provided to the apprentice. The practice technical interview must be conducted under examination conditions and recorded. The apprentice must be asked questions.

There are a maximum of **100 marks** for the interview.

To achieve a Pass for the technical interview, a Pass is required in ALL relevant elements, including all skills from the specialist pathway.

To achieve a Merit or Distinction for the technical interview, all Pass criteria must be achieved PLUS a minimum number of merit and distinction marks as described in Section 3 in the Specification 'Grading and Grading Criteria – Component 3: Technical Interview.'

Apprentice Full Name:				
Employer and location:				
Assessor Full Name:				
Date of Interview:		Start time:	Finish time:	



K1 First principles relating to the op	eratio	on and maintenance of appropriate plar	nt ar	nd equipment
Pass Criteria – All to be met		Merit Criteria – Minimum two to be met		Distinction Criteria – Minimum two to be met
 A working knowledge of the principles of operation for the range of plant/equipment they are responsible for The primary purpose of the range of plant/equipment worked on e.g. what the plant / 		A detailed understanding by explaining additional technical detail of the operating principles of the plant/equipment they are responsible for e.g. operating limits, tolerances, restrictions, effects on system		An excellent knowledge and thorough understanding of the relevant engineering principles relative to the operation and maintenance of plant and equipment encountered in their job role
 equipment worked on does How the plant/equipment interacts within the overall system The typical characteristics of healthy and unhealthy operation for the range of plant/equipment worked on and how to identify the difference How they have used their knowledge of plant and equipment operating/maintenance principles to support their work decisions/activities 		 A detailed understanding by explaining additional technical detail of the function / interaction of the plant/equipment within the overall system e.g. synchronisation, effects on system How they have used their knowledge of plant and equipment operating/maintenance principles to improve or enhance operational activities 		 Evidence of conducting supporting technical analysis to gain a greater understanding of (a or b) a) the operating principles of plant/equipment worked on b) the function/effect of the plant/equipment within the overall system Conducting technical research into the effects of new technologies on current/future maintenance requirements/methodologies



K1 First principles relating to the operation and maintenance of appropriate plant and equipment					
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.		
Questions Develop some open ended questions					

K2 Relevant industry health and safety standards, regulations, and environmental and regulatory requirements					
Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met			
 A working knowledge of the relevant health, safety and environmental regulations and standards and how they impact the overall operation A clear understanding of their responsibilities and those of 	A detailed understanding of the relevant health, safety and environmental regulations and standards by explaining additional technical detail e.g. how they influence how the work is planned and/or conducted	Excellent and thorough health, safety and environmental knowledge and understanding in relation to the wider impact of relevant industry working practices and regulations for their work activities			
others under the relevant company policies and procedures which apply to the range of work undertaken and describe why they are required	Conducting reviews of work health, safety and environmental arrangements and their applicability and adapting them for changing circumstances whilst still maintaining safety	 How they have taken a leading role in identifying health, safety and environmental deficiencies and then implementing the appropriate solution/s in line with Company policies/procedures 			



K2 Relevant industry health and sa	fety	standards, regulations, and environmen	ntal a	and regulatory requirements	
Pass Criteria – All to be met		Merit Criteria – Minimum two to be met		Distinction Criteria – Minimum two to be met	0
A knowledge of the company process/s and/or procedures for achieving and maintaining safety when working on systems within their work role and how they impact the work e.g. safe systems of work, documentation		How they have readily accepted additional health, safety and environmental responsibility/autonomy to maintain/improve work safety standards		How they have challenged unsafe behaviour/practices using appropriate techniques	
A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions					
A knowledge of the Company procedure/s for reporting safety concerns and emergencies					



K2 Relevant industry health and safety standards, regulations, and environmental and regulatory requirements						
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the response provided by the apprentice including examples.	Recording timeline.	Mark awarded.			
Questions						
Develop some open ended questions						

K3 Maintenance and operational practices, processes and procedures covering a range of plant and equipment						
Pass Criteria – All to be met		Merit Criteria – Minimum two to k met	е	Distinction Criteria - Minimum two to met	be	
A working knowledge of the maintenance requirements for the range of plant/ equipment worked on within their job role		A detailed knowledge of the company maintenance practices by explaining additional technical detail for maintenance procedures on		An excellent and thorough knowledge and understanding of relevant maintenance and operational practices/procedures for their job role		
A working knowledge of the company's operational processes and procedures and how these have affected/influenced their maintenance work		 plant/equipment A detailed knowledge of the company operational processes and procedures which affect maintenance 		An ability to analyse and provide valid justification for the company's maintenance procedures and/or operational practices for maintenance work on plant and		
Their planning process for conducting maintenance operations and the factors which have influenced their critical reasoning/decision		 operations by explaining additional operational detail A detailed knowledge of the range of testing procedures 		 equipment A detailed technical/commercial understanding of the effects of conducting maintenance procedures on 		



Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criteria - Minimum two to be met			
making when planning their work A working knowledge of the range and type of test procedures which they have used to confirm their work has met with company operational requirements and standards A knowledge of how their maintenance activities have impacted plant/equipment/others	and the implications of the results obtained	Company plant cost, reliability, sustainability		g.	
Assessor must ask the following standardised questions.	Assessor must record all additional for clarification and the response proapprentice including examples.	•	Recording timeline.	Mark awarde	
Questions Develop some open ended questions					



Pass Criteria – All to be met	Merit Criteria – Minimum two to b	oe .	Distinction Criteria – Minimum two to
	met		be met
 A working knowledge of the range of relevant operational theories and principles which underpin their work A working knowledge of the 	A detailed knowledge of the relevant operational theories and principles which have supported and/or influenced their work activities		An excellent and thorough knowledge and understanding of the relevant operational theories and principles relative to plant and equipment in their job role
basic effect/influence of the relevant operational theories and principles which directly underpin their work activities	How they have used relevant operational theories and principles to support / influence their work decisions/activities		How they have used their understanding of relevant operational theories and principles to make suggestions
The benefits of being able to identify and apply the differing	 Their inclusion of operational formulae/theories/principles to 		which have influenced or led to an improved performance
operational theories and principles in relation to their job role e.g. maintenance inspections, fault finding	support their technical explanations in relation to their work activities		How they have conducted further technical research which is based on relevant operational theories and principles to support the
A working knowledge of how to apply the relevant operational formulae which can be used to support their work activities			effects of current or future technologies



K4 The relevant engineering theories and principles relative to their occupation						
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the response provided by the apprentice including examples.	Recording timeline.	Mark awarded.			
Questions Develop some open ended questions						

S5 Locate, and rectify faults on pla	nt ar	nd equipment		
Pass Criteria – All to be met		Merit Criteria – Minimum two to be r	net	Distinction Criteria – Minimum two to be met
A working knowledge of the company policies and procedures for the location of faults on plant and equipment worked on		A detailed knowledge of the company processes and procedures by explaining additional technical detail for the fault location methods/procedures		An excellent knowledge/understanding in relation to fault location/rectification procedures within their job role
A clear understanding of the company policies and procedures in relation to achieving the safe isolation of		 conducted on plant/ equipment/systems A detailed understanding of the tools and equipment that can be 		How they have used a range of methods to locate, and rectify faults on plant and equipment, with a detailed
equipment from relevant sources of energy and maintaining safety from the system		 used to identify and locate faults on plant/equipment/systems Their ability to take a lead in fault finding/rectification activities and 		 explanation/justification of their chosen methods How they have used their knowledge of fault



 How they have used tools/ equipment/techniques to inspect and identify faults on plant/equipment and develop sound solutions while recognising and defining problems How they have used tools/equipment/techniques to repair faults and confirm the rectification to the quality standards required by company policies/procedures How they have recorded / 		accept additional responsibility/autonomy for the fault work undertaken	location/recti improve/influ	fication to ence work out	comes
reported the results of fault- finding activities in line with Company procedures					
Assessor must ask the following standardised questions.	9	Assessor must record all additional que for clarification and the response proving apprentice including examples.		Recording timeline.	Mark awarded.
Questions Develop some open ended question	ons				



S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation Pass Criteria - All to be met Merit Criteria - Minimum two to be Distinction Criteria - Minimum two to be met met A working knowledge of the How they have taken a lead in range of information which can interpreting/relaying technical be gained from company information to progress work or policies and procedures which support others understanding affect their work How they have questioned/clarified information A working knowledge of the range and type of technical which was unclear or incorrect information/specifications How they have reported/updated available and how they are information which was not used to support work activities technically correct/accurate How they have used company work information and technical specifications to conduct/support their work activities Describe how they have used Company information to record/report the results of work carried out in line with company procedures



S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation							
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the response provided by the apprentice including examples.	Recording timeline.	Mark awarded.				
Questions Develop some open ended questions							

s piail	Merit Criteria – Minimum two to be met Their ability to explain in detail the range of skills knowledge. Merit Criteria – Minimum two to be met Distinction Criteria – Minimum two to be met • An excellent knowledge/understanding in					
Pass Criteria – All to be met						
	the range of skills, knowledge		 An excellent knowledge/understanding in relation to inspection/maintenance procedures within their job role Their ability to explain/justify the Company inspection and 			
	worked with others to resolve problems during inspection/maintenance operations which supported work progression/performance		 maintenance procedures used for a range of plant and equipment How they have taken a lead in accepting additional responsibility/autonomy to improve the outcome of 			
		Merit Criteria – Minimum two to to met Their ability to explain in detail the range of skills, knowledge and behaviours they have used to support their conducted inspection/maintenance operations How they have pro-actively worked with others to resolve problems during inspection/maintenance operations which supported	Merit Criteria – Minimum two to be met Their ability to explain in detail the range of skills, knowledge and behaviours they have used to support their conducted inspection/maintenance operations How they have pro-actively worked with others to resolve problems during inspection/maintenance operations which supported work progression/performance How they have taken action to	Merit Criteria – Minimum two to be met Their ability to explain in detail the range of skills, knowledge and behaviours they have used to support their conducted inspection/maintenance operations How they have pro-actively worked with others to resolve problems during inspection/maintenance operations which supported work progression/performance How they have taken action to Distinction Criteria – Minimum two to be met An excellent knowledge/understanding in relation to inspection/maintenance procedures within their job role Their ability to explain/justify the Company inspection and maintenance procedures used for a range of plant and equipment How they have taken a lead in accepting additional responsibility/autonomy to improve the outcome of		



Pass Criteria – All to be met				eria – Minimum two to	
 How they have used tools/techniques/equipment to conduct maintenance inspection and maintenance procedures on a range of plant/equipment to meet company standards 		nonconformity or non- compliance during inspection/maintenance work operations	inspection/ma operations	aintenance	
 How they have used test equipment/procedures on plant/equipment to confirm that the work completed met with Company operational requirements 					
How they have reported/recorded the outcome of their inspection and maintenance operations					
Assessor must ask the following standardised questions.		Assessor must record all additional for clarification and the response papprentice including examples.	-	Recording timeline.	Mark awarde
Questions Develop some open ended question	ns				



Pass Criteria – All to be met	Criteria – All to be met Merit Criteria – Minimum two to be met			Distinction Criteria – Minimum two to be met			
A working knowledge of their role and responsibilities in the handover of the system/equipment/plant back to operational service A working knowledge of the Company process for the handover of plant/equipment which has been worked on How they have completed the required checks/tests to confirm the plant/equipment/system worked on meets operational requirements before conducting the handover process		 How they have taken a proactive lead in the handover process by effectively communicating the detail of handover arrangements with stakeholders Their ability to develop positive professional relationships with individuals to support the handover process and resolve any issues within their role responsibility How they have adapted their communication method/style to better suit the changing circumstances/needs of the work 		 How they have consulted/involved team members/other relevant persons to achieve greater understanding and improved performance Their ability to actively address conflict/ resolve problems with positive outcomes to build positive relationships and Their ability to effectively communicate technical information across a wide range of stakeholders e.g. colleagues, management, briefings/meetings, external clients 			
How they have completed the handover of plant/equipment in line with relevant company policies and procedures							



Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criter	ria – Minimum	ı two f	O
		met		be met			
 How they have confirmed the recipient/s of the handover process fully understand any critical information given How they have completed the company process for reporting/ recording the handover of plant/equipment back into service in line with company procedures 							
Assessor must ask the following standardised questions.		Assessor must record all additional for clarification and the response papprentice including examples.	-		Recording timeline.	Mark awar	
Questions							
Develop some open ended questions	3					İ	



Pathway: Electrical System and Process Control Role Specialist Skills

EP1 Position, assemble, install and assemble, install and dismantle integrated electrical, systems and process control equipment Pass Criteria - All to be met Merit Criteria - Minimum two to Distinction Criteria - Minimum two to be be met met A working knowledge of their A detailed understanding of An excellent knowledge and responsibilities for the range of the range and technical understanding in relation to the work activities within their job role requirements of the plant range and technical requirements and equipment worked on of the plant and equipment worked How they have used company on policies/procedures/specifications A detailed technical Their ability to explain/justify the to conduct a range of position, understanding for the assemble, install and dismantle Company methods range of work activities methods/techniques used /processes/procedures used for the for their position, assemble, range of plant and equipment How they have used tools and install and dismantle work worked on equipment to conduct a range of activities position, assemble, install and How they have taken a lead in accepting additional dismantle activities in compliance A detailed technical with specifications and regulatory understanding for the responsibility/autonomy to improve factors which can affect the outcome of their requirements position/assemble/install/dismantle their critical reasoning How they have conducted the when making decisions to work activities required checks/test procedures resolve technical problems to confirm the completed work How they have taken a meets company/operational proactive lead in requirements organising/controlling their How they have used critical conducted work activities reasoning to identify and resolve



Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Crite met	eria – Minimur	n two to	o be
technical problems within their control effectively during their range of work activities How they have reported/recorded the work conducted and returned the work area to a safe condition in line with company procedures	which has led to a successful completion				
Assessor must ask the following standardised questions.	Assessor must record all additionasked for clarification and the restly the apprentice including example.	sponse provided	Recording timeline.	Mark award	

Pass Criteria – All to be met	eria – All to be met Merit Criteria – Minimum two to			Distinction Criteria – Minimum two to k			
		be met		met			
A working knowledge of their responsibilities for the range of work activities within their job role		A detailed understanding of the range and technical requirements of the plant and equipment worked on		An excellent knowledge and understanding in relation to the range and technical maintenance			



EP2 Carry out planned, unplanned and	pre	· · · · · · · · · · · · · · · · · · ·		
Pass Criteria – All to be met		Merit Criteria – Minimum two t be met	0	Distinction Criteria – Minimum two to be met
 How they have used company policies/procedures/specifications to conduct a range of maintenance procedures work activities How they have used tools and 		 A detailed technical understanding for the range of methods/techniques used for maintenance work undertaken A detailed technical 		requirements of the plant and equipment worked on Their ability to explain/justify the company maintenance methods/processes/procedures used for the range of plant and
equipment to conduct a range of maintenance procedures in compliance with all company health, safety and environmental processes, policies and regulatory requirements How they have conducted the		understanding for the factors which can affect their critical reasoning when making decisions to resolve technical problems How they have taken a pro- active lead in		equipment worked on • How they have taken a lead in accepting additional responsibility/autonomy to improve the outcome of their maintenance work activities
required checks/test procedures to confirm the completed maintenance work meets company requirements How they have used critical		organising/controlling their conducted work activities which has led to a successful completion		
reasoning to identify and resolve technical problems within their control effectively during their range of work activities				



Pass Criteria – All to be met		Merit Criteria – Minimum two to	a – Minimum two to be		
		be met	met		
 How they have reported/recorded the work conducted and returned the work area to a safe condition in line with company procedures 					
Assessor must ask the following standardised questions.		Assessor must record all additiona asked for clarification and the respetthe apprentice including examples.	onse provided by	Recording timeline.	Mark awarde
Questions					
Develop some open ended questions					

EP3 Replace, repair and/or remove components within integrated plant and equipment and ensure its return to operational condition **AND** EP4 Diagnose and determine the cause of faults within integrated plant and equipment Merit Criteria - Minimum two to be Pass Criteria - All to be met Distinction Criteria - Minimum two to met be met A working knowledge of their A detailed understanding of the An excellent knowledge and responsibilities for the range of methods and technical understanding in relation to the replace/repair activities range and technical requirements requirements for the range of undertaken plant and equipment replaced/ of the plant and equipment replaced/repaired repaired



EP3 Replace, repair and/or remove components within integrated plant and equipment and ensure its return to operational condition

AND

EP4 Diagnose and determine the cause of faults within integrated plant and equipment

Pass Criteria – All to be met	4	Merit Criteria – Minimum two to b met	е	Distinction Criteria – Minimum two to be met
How they have used company policies/ procedures/specifications to conduct a range of replace/repair work procedures		A detailed technical understanding for the range of causes and effects which lead to plant and equipment being replaced/repaired		Their ability to explain/justify the company methods/processes/ procedures used for the range of plant and equipment replaced/repaired
 How they have used tools and equipment to conduct a range of replace/repair procedures in compliance with all company health, safety and environmental processes, 		A detailed technical understanding for the factors which can affect their critical reasoning when making decisions to resolve technical problems		How they have taken a lead in accepting additional responsibility/autonomy to improve the outcome of their replace/repair work activities
policies and regulatory requirements • How they have conducted the required checks/test procedures to confirm the plant/equipment worked on can be returned to operational service		How they have taken a pro- active lead in organising/controlling their conducted replace/repair work activities which has led to a successful completion		



EP3 Replace, repair and/or remove components within integrated plant and equipment and ensure its return to operational condition

AND

EP4 Diagnose and determine the cause of faults within integrated plant and equipment

Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criter be met	ia – Minimun	1 two	to
 How they have used critical reasoning to identify and resolve technical problems within their control How they have returned 						
plant/equipment worked on to operational service in line with company procedures						
Assessor must ask the following standardised questions.		Assessor must record all additional for clarification and the response proapprentice including examples.	•	Recording timeline.	Mark	k rded.
Questions						
Develop some open ended questions	3					



	ited e	electrical apparatus, systems and pro					
Pass Criteria – All to be met		Merit Criteria – Minimum two to b	е	Distinction Criteria – Minimum two to			
A working knowledge of their		met		be met			
 A working knowledge of their responsibilities for the range of diagnostic activities undertaken How they calibrated 		 A detailed knowledge of the principles of calibration and/or configuration of plant and equipment Detailed knowledge of the 		How they would identify and implement potential changes to improve the efficiency of calibration and/or configuration activities			
instruments to a given specification		ways to minimise risk of all planned shutdowns during calibration and/or configuration		How they reported or dealt with instruments that failed to meet calibration and/or configuration			
 How they planned calibration activities to minimise operational conditions 		 activities How they would work with in a 		compliance • How they took an autonomous			
How they selected the appropriate tools and equipment for specific		team to identify improvements on calibration and/or configuration activities		role during calibration and/or configuration activities			
 calibration and/or configuration activities A working knowledge of the company procedures and regulatory requirements that 		How they would report any potential improvements associated with calibration and/or configuration activities					
must be followed when calibrating and/ or configuring instruments							
 How they applied a calibration that was both accurate and consistent 							



EP5 Calibrate and configure integra	EP5 Calibrate and configure integrated electrical apparatus, systems and process control equipment							
Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met					
How they recorded the outcomes of calibration and/or configuration activities				_				
Assessor must ask the following standardised questions.		Assessor must record all additiona for clarification and the response p apprentice including examples.	-	Recording timeline.	Mark awarded.			
Questions Develop some open ended question	S							

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Appendix G: Portfolio Mapping Document

Introduction

Throughout the on-programme part of the apprenticeship, the apprentice will need to compile a portfolio of evidence to support the requirements of the technical interview which is based on the portfolio. The evidence within the portfolio will need to be mapped by the apprentice to the KSB requirements using the portfolio mapping document below.

The independent assessor will use the portfolio mapping document to review the evidence in the apprentice's portfolio in preparation for the technical interview.

The portfolio mapping document below consists of the core requirements and specialist skills.

Apprentices next steps

- 1. Complete all the details on the first page and include employer details of where relevant competencies from their experience at work was gained.
- 2. Ensure each piece of evidence is signed off by their tutor/supervisor/mentor and training provider. The apprentice can use a number of different types of evidence to demonstrate their competence as described in Section 5 of the Specification 'What to include in the portfolio of evidence'. For further guidance, the apprentice must seek advice from their tutor/supervisor/mentor and training provider.
- 3. Map evidence to the criteria in the following pages using a referencing system indicating where the evidence for the criteria is located in the portfolio e.g., work based evidence Job 1 (J1) page 5 paragraph 2. This will allow the independent assessor, appointed by Energy & Environment Awards to locate the section or specific piece of evidence being discussed and referred to during the interview.
- 4. Place the portfolio mapping document at the front of the portfolio of evidence.

The apprentice's training provider must make arrangements for Energy & Environment Awards to have access to the apprentice's portfolio including the portfolio mapping document at Gateway. For those using e-portfolios such as ONEFILE or SMARTASSESSOR the reference used must simply be the file or folder name you used when uploading the evidence to such systems.



Portfolio Mapping Document

This document must be placed at the front of the Portfolio and submitted to Energy & Environment Awards with the Portfolio.

Mapping Sign off on Completion:

Apprentice Full Name (Print)	Apprentice Signature	Training Provider (Company)	Training Provider Full Name of Signatory	Date of Sign Off

Core Knowledge

Ref.	Apprenticeship Standard Criteria	F	RTFOI REVIEV entice	٧
		1	2	3
K1	First principles relating to operation and maintenance of plant and equipment			
K2	Relevant industry health and safety standards, regulations and environmental and regulatory requirements			
K3	Maintenance and operational practices, processes and procedures			
K4	Relevant engineering theories and principles			
Asse	ssor Comments:			



Core Skills

Apprenticeship Standard Criteria	PORTFOLIO REVIEW (Apprentice Input)							
	1	2	3					
Locate, and rectify faults on plant and equipment								
Read, understand, interpret and work to technical information								
Inspect and maintain plant and equipment								
Communicate, handover and confirm that the appropriate engineering process has been completed								
Assessor Comments:								
	Locate, and rectify faults on plant and equipment Read, understand, interpret and work to technical information Inspect and maintain plant and equipment Communicate, handover and confirm that the appropriate engineering process has been completed	Apprenticeship Standard Criteria (Apprenticeship Standard Criteria Locate, and rectify faults on plant and equipment Read, understand, interpret and work to technical information Inspect and maintain plant and equipment Communicate, handover and confirm that the appropriate engineering process has been completed	Apprenticeship Standard Criteria REVIEW (Apprentice I 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2					

Core Behaviours

Ref.	Apprenticeship Standard Criteria		PORTFOLIO REVIEW (Apprentice Input)					
			1	2	3			
B5	Critical reasoning							
Assessor Comments:								



Pathway: Electrical System and Process Control Specific Skills

Ref.	Apprenticeship Standard Criteria	PORTFOLIO REVIEW					
		(Apprentice Input)					
		1	2	3			
EP1	Position, assemble, install and dismantle integrated electrical apparatus, systems and process control equipment						
EP2	Carry out planned, unplanned and preventative maintenance procedures on integrated plant and equipment						
EP3	Replace, repair and/or remove components within integrated plant and equipment and ensure its return to operational condition						
EP4	Diagnose and determine the cause of faults within integrated plant and equipment						
EP5	Calibrate and configure integrated electrical apparatus, systems and process control equipment						
Asse	Assessor Comments:						



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