

Skills for a greener world

EEA Level 3 End-point Assessment for Maintenance and Operations Engineering Technician (Control and Instrumentation)

Supporting Documents

QAN 610/6007/0 ST0154 V1.4



Supporting Documents for

EEA Level 3 End-point Assessment for Maintenance and Operations Engineering Technician (Control and Instrumentation)

QAN 610/6007/0 V1.4

Updates to the supporting documents	3
Appendix A: Glossary	4
Appendix B: Gateway Eligibility Form	5
Appendix C: Practice Knowledge Assessments: Control and Instrumentation	8
Appendix D - Practical Observation and Planning Form	27
Appendix E: Practice Practical Observation Template	32
Appendix F: Practice Technical Interview Template	62
Appendix G: Portfolio Mapping Document	86



Updates to the supporting documents

Since the first publication of Energy & Environment Awards Maintenance and Operations Engineering Technician Supporting Documents Control and Instrumentation, the following updates have been made.

Version	Date first published	Section updated	Page(s)
v2.0	August 2025	Rebranded	All
v1.0	October 2024	First published	All



Appendix A: Glossary

Amplification – provides more detail on how individual knowledge, skills or behaviours statements should be interpreted. Where the KSB statements, themselves are deemed self-explanatory, no amplification is provided. Assessment may include questions on anything identified in the amplification

Behaviours (as part of KSBs) – specific mindsets, attitudes or approaches identified as part of the apprenticeship standard that must be evidenced during endpoint assessment

Elements – are the knowledge, skills and behaviours and what is needed to competently undertake the duties required for an occupational standard

Gateway - the stage of the apprenticeship where the apprentice, employer and training provider determine whether the apprentice is ready to undertake end-point assessment

Guidance – is only provided where it is required to support interpretation of the KSB statements

Knowledge (as part of KSBs) – specific information, technical detail, and 'knowhow' identified as part of the apprenticeship standard that must be evidenced during end-point assessment

Pathways – a specialist route within an apprenticeship standard that builds on the occupational competence for a new entrant to the occupation

Skills (as part of KSBs) – the practical application of knowledge identified as part of the apprenticeship standard that must be evidenced during end-point assessment

Standard – An occupational standard is a description of an occupation. It contains occupational profile, and describes KSBs needed for someone to be competent in the occupation's duties. Occupational standards are developed by employers for occupations that meet the Institute for Apprenticeships and Technical Education current occupation criteria

Topic - is a collection of elements grouped into a theme e.g. Health and Safety



Appendix B: Gateway Eligibility Form

(Standard Version and Assessment Plan: ST0154/V1.4)

Apprentice's name:	Apprentice's job title:
Name of Employer:	Name of Training provider:
Employer representatives present:	Training provider representatives present:
Apprenticeship start date:	Apprenticeship on-programme end date:
Gateway meeting date:	
Has the apprentice taken any part of	Y/N
the end-point assessment for this	
apprenticeship standard with any other End Point Assessment	
Organisation?	
If "Yes" please give details:	



Apprentice's details

Eligibility requirements:

The apprentice must confirm their achievement of the following:

Note: For apprentices aged 19+, if maths and/or English have been attempted but not achieved evidence of the attempt should be submitted.

Eligibility requirement	Achieved by the apprentice? Y/N	Evidence (Scans of certificates MUST be included)
Achieved Level 2 English		
Achieved Level 2 Maths		
Satisfactory completion of the formal training plan agreed with apprentice by the employer		
Compiled and submitted a portfolio of evidence, on which the technical interview will be based on		

Gateway Eligibility Declaration

The apprentice, the employer and the training provider must sign this form to confirm that they understand and agree to the following:

- The apprentice has completed the required on-programme elements of the apprenticeship and is ready for end-point assessment with Energy & Environment Awards.
- 2. The apprentice will only submit their own work as part of end-point assessment.
- 3. All parties agree that end-point assessment evidence may be recorded and stored by Energy & Environment Awards for quality assurance purposes.
- 4. The apprentice has been on-programme for a minimum duration of 365 days.
- 5. The apprentice has achieved English and maths Level 2 as detailed in this document.
- 6. The apprentice satisfactorily completed a formal training plan agreed by the employer.
- 7. The apprentice has produced compiled and submitted a portfolio of evidence, on which the technical interview will be based on.
- 8. The apprentice, if successful, gives permission for Energy & Environment



- Awards to request the apprenticeship. certificate from the ESFA who issue the certificate on behalf of the Secretary of State.
- 9. The apprentice has been directed to Energy & Environment Awards Appeals Policy and Complaints Policy.
- 10. The employer/training provider has given Energy & Environment Awards at least three months' notice of requesting this EPA for this apprentice.
- 11. If the Gateway Eligibility Report is not completed in full, meeting all requirements, and submitted to Energy & Environment Awards, the end-point assessment cannot take place.

Signed on behalf of the employer (print name):	Signature:	Date:
Signed on behalf of the training provider (print name):	Signature:	Date:
Apprentice's name (print):	Signature:	Date:

Energy & Environment Awards use only:		
Energy & Environment Awards Sign off:		
Comments/actions:		



Appendix C: Practice Knowledge Assessments: Control and Instrumentation



Level: 3

Maintenance and Operations Engineering Technician

Pathway: Control and Instrumentation

Paper Code: Practice Paper

This examination consists of 30 multiple-choice questions.

The Pass mark is 18 correct answers.

The Merit mark is 23 correct answers.

A merk of 26 or more is a Distinction.

The duration of this examination is 45 minutes.

You must use a **pencil** to complete the answer sheet - pens must NOT be used.

When completed, please leave the examination answer sheet and question paper on the desk.

For this paper the use of a scientific calculator (non-programmable) is permitted.

For each question, fill in ONE answer ONLY.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in ONE answer circle only. Please mark each choice like this:

MARKING INSTRUCTIONS (A) (B) (C) ■ ANSWER COMPLETED CORRECTLY Examples of how NOT to mark your examination sheet. These will not be recorded (A) (B) (C) ■ DO NOT partially shade the answer circle. (A) (B) (D) ■ DO NOT use ticks or crosses. (A) (B) (C) ■ DO NOT use circles. (A) (B) (D) ■ DO NOT shade over more than one circle.

This paper must be returned to Energy & Environment Awards with the apprentice answer sheets.



You may use this page for rough work. This page must not be removed.



On what type of installation would a technician fit this design of washer?

Possible answers		
a)	High corrosion	
b)	High temperature	
c)	High vibration	
d)	High pressure	



Question 2

When checking the pressure of a system the maintenance schedule stipulates that the system pressure should be 10 bar with a tolerance of +/- 0.05 bar, what are the minimum and maximum acceptable pressures?

Possible answers		
a)	9.95 to 10.05 bar	
b)	9.5 to 10.5 bar	
c)	9.05 to 10.5 bar	
d)	9.005 to 10.005 bar	

Question 3

Complete the following statement:

Safety critical equipment should be maintained

Safety critical equipment should be maintained		
Possibl	Possible answers	
a)	every twelve months	
b)	more frequently than non-safety critical equipment	
c)	less frequently than non-safety critical equipment	
d)	at the same period as safety non-critical equipment	



Question 4		
Which statement best describes what is meant by the terminology "specification"?		
Possible answers		
a)	The capacity to endure continuous force	
b)	The standard when measured against another object of similar design	
c)	Detailed description of the design and materials of an object	
d)	The specified point beyond which certification is invalid	

Question 5		
What type of maintenance is applied when something stops working?		
Possible answers		
a)	Planned	
b)	Preventative	
c)	Corrective	
d)	Shutdown	

Questio	Question 6		
What do	the initials IP followed by 2 numbers refer to when seen on a piece of		
equipme	ent?		
Possibl	Possible answers		
a)	Internal pressure		
b)	Integrity protection		
c)	Ingress protection		
d)	Increased pressure		



Question 7	
Which of the following is commonly classed as safety critical?	
Possible answers	
a)	Control valve
b)	Fuse
c)	Steam trap
d)	Drain valve

Question 8	
What does the coloured tag on a piece of rigging equipment mean?	
Possible answers	
a)	Certification period
b)	Safe working load
c)	Maximum working load
d)	Safe to use

Question 9	
When seen on site, what does a green safety sign signify?	
Possible answers	
a)	Mandatory
b)	Prohibited
c)	Information
d)	Warning



Question 10	
What document should be fixed to a scaffold before a technician uses it?	
Possible answers	
a)	Risk assessment
b)	Safety certificate
c)	Approved Scafftag
d)	Permit to work

Looking at the image provided and taking into consideration risk, which task would a technician say is low probability and low in impact?

Possibl	e answers	A.	B. •
a)	A		
b)	В	C.	Δ <u>λ</u> λλ ΔΛΛΛΛΛ
c)	С	<u> </u>	
d)	D		ΔΔΛ



Question 12	
When personal protection equipment is identified on the work control document,	
which of the following statements is correct?	
Possible answers	
a)	PPE is recommended
b)	PPE is available
c)	PPE is good practice
d)	PPE is mandatory

Question 13	
In accordance with HSE regulations, how would a technician know if a substance	
was regarded as hazardous?	
Possible answers	
a)	The container will be coloured red
b)	It will be contained in a glass receptacle
c)	It will have a label identifying the hazard
d)	It will give off a strong odour

Question 14	
According to the Confined Space Regulations 1997, which of the following locations is not regarded as a confined space?	
Possible answers	
a)	Storage tank
b)	Termination cabinet
c)	Floor void
d)	Pipe trench



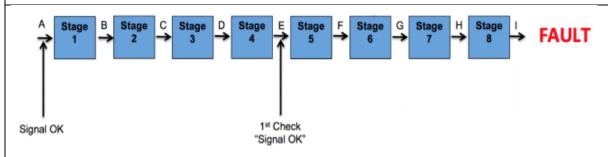
Question 15	
In accordance with HSE guidelines, isolations can only be applied by:	
Possible answers	
a)	competent people
b)	training and authorised people
c)	skilled people
d)	experienced people

Question 16	
Which manual handling statement is true?	
Possible answers	
a)	Correct manual handling prevents all accidents
b)	Correct manual handling prevents damage to equipment
c)	Correct manual handling reduces the risk of human injury
d)	Correct manual handling should only be applied in the workplace

[Turn to the next page for question 17]



Using the half split principle and referring to image below, at which position should a technician make the next check when fault finding?



a) Point C b) Point F c) Point G d) Point I

Question 18	
What regulation provides guidance on the use of handheld tools?	
Possible answers	
a)	PUWER
b)	COMAR
c)	LOLER
d)	соѕнн



Question 19 What is being measured in this image? Possible answers a) Temperature



b)	Vibration
c)	Pressure
d)	Speed

Question 20					
When seen on a British Standard Piping and Instrumentation drawing, what does					
this signal represent?					
Possibl	e answers				
a)	Electrical signal				
b)	Pneumatic signal	#	#	#	#
c)	Hydraulic signal				
d)	Instrument signal				

[Turn to the next page for question 21]



What type of maintenance can be applied to check the long-term performance of equipment to identify problems before they occur?

Possible answers		
a)	Preventative	
b)	Risk based	
c)	Condition based	
d)	Corrective	

Question 22

Assume a signal range of 4-20 mA. A pressure transmitter with a range of 0-200 mbar is showing a feedback signal of 16mA.

Assuming that the transmitter is calibrated correctly what is the actual line pressure?

Possible	Possible answers		
a)	100 mbar		
b)	120 mbar		
c)	150 mbar		
d)	160 mbar		

[Turn to the next page for question 23]

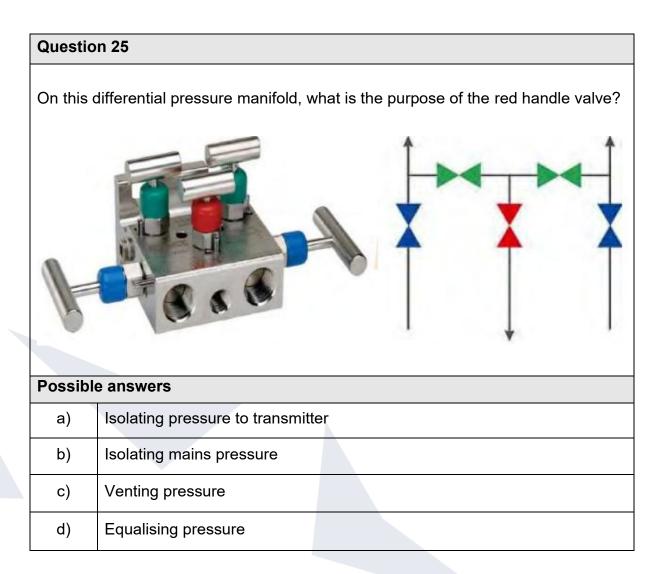


Question 23			
Complet	Complete the sentence.		
Α	measurers a change in process conditions.		
Possible answers			
a)	Sensor		
b)	Microprocessor		
c)	PLC		
d)	Convertor		

Question 24		
What is the most common output range of a pneumatic transmitter?		
Possible answers		
a)	0 to 1.9 bar	
b)	0.2 to 1.0 bar	
c)	0 to 15 bar	
d)	2 to 20 bar	

[Turn to the next page for question 25]





[Turn to the next page for question 26]



What does the third wire on a 3 wire Resistance Temperature Device do?

Possible answers

a)	Compensates field wire resistance
b)	It acts as a spare sensor wire
c)	It is the power supply wire
d)	Increases lifespan of device



Question 27

What effect would a loose connection have on a 3 wire Resistance Temperature Device temperature loop?

Possible answers

a)	Fluctuating signal
b)	Low reading
c)	Static signal
d)	No effect





Question 28		
What principle of level measurement is depicted in this image?		
Possible	e answers	
a)	Capacitance Probe (RF)	
b)	Displacement	
c)	Ultrasonic	
d)	Differential pressure	

Question 29		
A Manometer consists of a:		
Possible answers		
a)	"U" shaped tube, open to atmosphere on one side and open to the fluid to	
a)	be measured on the other side	
b)	Metal tube open to atmosphere that extends as pressure builds up	
c)	A vertical tube, filled with mercury and open to the atmosphere	
d)	A series of bourdon tubes connected in series within the pressure gauge	

[Turn to the next page for question 30]



What type of sensing device is used on this flow installation?



Possible answers		
a)	RF probe	
b)	Orifice plate	
c)	Venturi tube	
d)	Turbine meter	

End of Questions



Practice Knowledge Assessment

Control and Instrumentation - Answer scheme

Question	Answer
1	С
2	Α
3	В
4	С
5	С
6	С
7	В
8	Α
9	С
10	С
11	Α
12	D
13	С
14	В
15	В

Question	Answer
16	С
17	С
18	Α
19	В
20	В
21	С
22	С
23	Α
24	В
25	С
26	A C
27	С
28	В
29	Α
30	В



SAMPLE ANSWER SHEET



Candidate ID	A	ttempt
Exam Date		Paper
Centre Name		
Centre Number		
MARKING INSTRUCTIONS		
Answers should be completed us	ing a HB pencil.	
○ ○ ○ ■ ANSWER COMPL	ETED CORRECTLY	
Examples of how NOT to mark your	examination sheet. These will n	ot be recorded
⊙ ⊙ ⊙ DO NOT partially s	hade the answer circle.	
	or crosses,	
⊙ ⊙ ⊙ DO NOT use circle	95.	
	er more than one circle.	
1 0 0 0 0	21 0 0 0 0	
2 0 0 0 0	22 0 0 0 0	
3 0 0 0 0	23 🛇 🗇 🗇 🗇	
4 0 0 0 0	24 0 0 0 0	
5 0 0 0 0	25 🛇 🗇 🔘 🔘	
6 0 0 0 0	26 🛇 🚳 🔘 🔘	
7 0 0 0 0	27 🛇 🗇 🔘 🔘	
8 0 0 0 0	28 🗿 🔘 🔘 🔘	
9 0 0 0 0	29 🗿 🗇 🔘 🔘	
10 0 0 0 0	30 🛇 🔿 🔘 🔘	
11 0 0 0 0		
12 0 0 0 0		
13 0 0 0 0		
14 0 0 0 0		
15 0 0 0 0		
16 0 0 0 0		
17 0 0 0 0		
18 0 0 0 0		
19 0 0 0 0		
20 0 0 0 0		



Appendix D - Practical Observation and Planning Form

The practical observation must be designed to meet the requirements of the Maintenance and Operations Engineering Technician standard.

- The apprentice will complete a practical observation during which they will be asked questions by the assessor to confirm their understanding of the rationale for actions taken and choices made during the practical observation
- The content of this practical observation will relate to the specific role they are working towards
- The duration of this activity will typically be no longer than one day and the
 actual time allowed will be based on the comparable time that an industry
 competent worker would take to achieve successful task(s) completion
- The employer/training provider must devise a practical observation task(s) sufficiently complex to allow the apprentice to demonstrate the required knowledge and skills

Note that the apprentice is only required to demonstrate the main specialist specific skill covered, and the observation task must be chosen carefully to ensure that the apprentice has opportunity to cover all aspects of the skill.

The activities will need to be able to provide the evidence identified in the checklist in the form below.

The Energy & Environment Awards must review the employer/training provider's practical assessment design. To do this complete the 'Level 3 Practical Observation and Planning Form' and submit to the Service Delivery team, for review 1 month before the start of the end-point assessment.



Level 3 Practical Observation and Planning Form

Employer name and site address	
Training provider (if applicable)	
Standard	Maintenance and Operations Engineering
	Technician
Pathway	Control and Instrumentation
Level	3
Location of practical	
Contact Details:	
Employer/training provider	
representative, email address and	
contact number overseeing the	
setup of the practical (documents and site).	
Energy & Environment	
Awards Date of review:	
Description of the proposed	complex task(s):
Special requirements (for eya	mple: access arrangements/PPE):
opoolar roquiromonto (101 exa	imple. decede diffallyements/11 E).
7	
Equipment/tools required:	Resources required:



Practical Observation Checklist

This checklist will assist the employer and/or training provider with planning the activity. Please confirm all required elements are covered:

Core Skills	Covered on activity
S1 Comply with industry health, safety and environmental working practices and regulations	
S2 Communicate with and provide information to stakeholders in line with personal role and responsibilities	
S3 Prepare work areas to undertake work related activities and reinstate those areas after the completion of the work-related activities	
S4 Assess and test the performance and condition of plant and equipment	
S5 Locate, and rectify faults on plant and equipment	
S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation	
S7 Inspect and maintain appropriate plant and equipment to meet operational requirements	
\$8 Communicate, handover and confirm that the appropriate	
engineering process has been completed to specification	
	Covered on activity
engineering process has been completed to specification	Covered on activity
engineering process has been completed to specification Core Behaviours B1 Health and Safety - Follows health and safety policies and procedures and be prepared to challenge unsafe behaviour using appropriate techniques to ensure the protection of people and property when working alone and/or	Covered on activity
engineering process has been completed to specification Core Behaviours B1 Health and Safety - Follows health and safety policies and procedures and be prepared to challenge unsafe behaviour using appropriate techniques to ensure the protection of people and property when working alone and/or with appropriate supervision B2 Quality focused - Ensures that work achieves quality	Covered on activity



B6 Sustainability and ethical behaviour - Behaves ethically and undertakes work in a way that contributes to sustainable development	
B7 Risk awareness - Demonstrates high concentration, the desire to reduce risks, ability to be compliant and awareness of change, through regular monitoring and checking of information	
PLUS select the MAIN Specialist Skill covered by the practical	Covered on activity
Pathway: Control and Instrumentation Specialist Skills	
CI1 Position, assemble, install and dismantle plant and equipment to agreed specifications	
CI2 Carry out planned, unplanned and preventative maintenance procedures on plant and equipment	
Cl3 Replace, repair and/or remove components in plant and equipment and ensure its return to operational condition	
CI4 Diagnose and determine the cause of faults in electrical plant and equipment	
CI5 Calibrate and configure instrument and control systems	
Estimated total duration of practical (must be a minimum of 4 hours)	
Remember:	
 The specific detail of the tasks to be undertaken should b from the apprentices 	e kept confidential
 You will require differing tasks where you have more than be assessed 	one apprentice to
Practical Task: Include relevant photographs to illustrate task(s)	



Energy & Environment Awards Office	e use only
Date received	
Date signed off	



Appendix E: Practice Practical Observation Template

This document is for use by the person from the employer/training provider playing the role of the assessor during the practice practical observation. It is designed to help replicate the live assessment experience and to enable feedback to be provided to the apprentice.

Full Name of Apprentice	
Location(s) of Practice Practical Observation	
Full Name of Assessor	
Date of Practice Practical Observation	
Start Time	
End Time	
Assessor - Additional comments:	

			Grade
Please indicate the apprentice's practice	e practio	cal observation	
grade (F/P/M/D):			

Please Note:

Pass: Each criteria must be met to achieve a pass.

Merit or Distinction: All Pass criteria must be achieved PLUS a minimum number of merit and distinction as described in Section 3 in this specification.

Fail: The apprentice does not demonstrate the pass criteria.



Pass Criteria – All to be met	
Demonstrate a clear understanding of their own health, safety and environmental responsibilities and that of others Comply with the required health, safety and environmental working practices and regulations Conduct a suitable risk assessment and proactively identify workplace hazards Inspect and wear the correct personal protective equipment (PPE) required to carry out the activity Inform other relevant parties of matters affecting them where required	



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two be met		
 Comply with and apply safe systems of work and maintain a safe working environment Inspect and use the appropriate tools and equipment Regularly re-assess the site conditions and take action when necessary to maintain site safety Check to ensure the site is left in a safe/secure condition for others 					
Assessor must ask the following standardised questions.		Assessor must record all additional of for clarification and the responses prapprentice including examples.		Recording timeline.	Mark awarded
Questions Develop some open ended question	าร				



S2 Communicate with and provide i	nforn	nation to stakeholders in line with perso	onal	role and responsibilities
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two to
		met		be met
Read and correctly interpret a		Demonstrate a detailed		Demonstrate their ability to
range of technical information		knowledge of the range and		effectively communicate
provided to plan and conduct		purpose of the technical		technical information across a
the work		information available		wide range of stakeholders e.g.
Demonstrate a clear	П	Identify inaccuracies/deficiencies		colleagues, management,
understanding of the purpose		in the technical information		briefings/meetings, external
and use of the technical		provided and resolve/report the		clients
information provided for the		situation		Consult and involve team
work		Challenge in a professional		members and/or other relevant
Use and refer to the technical		manner any areas of concern to		persons to achieve greater
information provided to		clarify understanding		understanding and improved
check/confirm the work		Identify/suggest methods of		performance
conducted meets the required		improving the system/use of		Demonstrate the ability to build
company		information		positive relationships and
standards/specifications				actively address conflict with
Where necessary,				positive outcomes
question/clarify any				
information which is not clearly				
understood				
Complete any technical or				
supporting documentation in				



S2 Communicate with and provide infor	mation to stakeholders in line with persona	al role and responsi	bilities	
Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	eria – Minimu	m two to	
line with company policies/procedures				
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.		Recording timeline.	Mark awarded.
Questions Develop some open ended questions				

Merit Criteria – Minimum two to be			Distinction Criteria – Minimum two to be met		
met					
•	Take a lead role in the		Demonstrate a deeper		
	preparation of the work area		understanding of the		
	proactively informing others on		implications of good and poor		
	matters which affect them		work preparation. e.g. In terms		
•	Produce a detailed work plan to		of cost, time, value, company		
	support the organisation of the		reputation etc		
			·		
		met □ Take a lead role in the preparation of the work area proactively informing others on matters which affect them	 Take a lead role in the preparation of the work area proactively informing others on matters which affect them Produce a detailed work plan to 	 met Take a lead role in the preparation of the work area proactively informing others on matters which affect them Produce a detailed work plan to be met Demonstrate a deeper understanding of the implications of good and poor work preparation. e.g. In terms of cost, time, value, company 	



S3 Prepare work areas to undertake work related activities and reinstate those areas after the completion of the work-related activities

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а
g



S3 Prepare work areas to undertake wativities	ork related activities and reinstate those areas after the comple	etion of the wo	rk-related
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.
Questions Develop some open ended questions			

S4 Assess and test the performance and condition of plant and equipment					
Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met			
 Demonstrate a clear understanding of the company polices/procedures for the assessment and testing of plant and equipment to be worked on Demonstrate a clear understanding of the types and purpose of testing procedures for the plant and equipment to be worked on 	 Demonstrate a detailed technical knowledge of the range of tests available and their specific purpose Take a pro-active, leading role in the testing activity providing clear guidance on the results obtained Make recommendations/ suggestions to improve testing efficiencies 	 Demonstrate a deeper technical understanding of testing procedures and the analysis of results. e.g. testing parameters, performance indicators etc. Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to achieve/improve the work being undertaken 			



Pass Criteria – All to be met	Merit Criteria – Minimum two to be		Distinction Crite	eria – Minimu	m two	to
	met		be met			
 Assess and test the plant/ equipment to be worked on in line with company procedures Use the correct tools, equipment and techniques to conduct testing in line with company procedures Accurately interpret the results of the tests conducted Record/report the results of the testing in line with company procedures 	Demonstrate a detailed technical knowledge of the outcome of testing procedures and the implications of results obtained					
Assessor must ask the following standardised questions.	Assessor must record all additiona for clarification and the responses apprentice including examples.	-		Recording timeline.	Mark award	
Questions						
Develop some open ended questions						



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
Demonstrate a clear understanding of their role and responsibilities for the fault location and rectification		 Demonstrate a detailed understanding of the theory and principles of fault location and rectification operations 		 Demonstrate deeper technical knowledge of fault location and fault prevention e.g. costs, lost time, sustainability of equipment, 	
activity to be undertaken Provide an accurate technical explanation of the company's fault location methods,		Demonstrate a detailed understanding of cause and effect of faults and preventative measures		 company reputation Identify and implement tangible changes that improve the efficiency of the work being 	[
processes and/or procedures Competently use the correct tools, equipment and methods to locate the rectify the fault/s		 Pro-actively works with others to identify areas for improvement and follows through on agreed implementation 		 conducted Identify and take action to report or deal with issues of nonconformity/compliance 	
in a timely manner Conduct the work in compliance with all relevant regulatory requirements and company policies and procedures		Make recommendations/ suggestions to improve the location/rectification work activity		Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to achieve/improve the work being undertaken	
Complete the required tests/checks to confirm the					



S5 Locate, and rectify faults on plant and equipment						
Pass Criteria – All to be met		Merit Criteria – Minimum two to be	Distinction Crite	ria – Minimu	m two to)
		met	be met			
fault rectification has been						
successful						
Record the results/outcomes						
of rectification work in line with						
company requirements						
Assessor must ask the following standardised questions.		Assessor must record all additional of for clarification and the responses prapprentice including examples.	•	Recording timeline.	Mark awarde	d.
Questions						
Develop some open ended question	15					

S	S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation					
P	ass Criteria – All to be met		Merit C	criteria – Minimum two to be		Distinction Criteria – Minimum two to
			met			be met
•	Read and correctly interpret a		• Der	nonstrate a detailed		
	range of technical information		kno	wledge of the range and		
	provided to plan and conduct		pur	pose of the technical		
	the work		info	rmation available		



S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation Pass Criteria - All to be met Merit Criteria - Minimum two to be Distinction Criteria – Minimum two to met be met Demonstrate a clear Identify inaccuracies/deficiencies in the technical information understanding of the purpose and use of the technical provided and resolve/report the information provided for the situation work Challenge in a professional Use and refer to the technical manner any areas of concern to clarify understanding information provided to check/confirm the work Identify/suggest methods of conducted meets the required improving the system/use of information company standards/specifications Where necessary, question/clarify any information which is not clearly understood Complete any technical or supporting documentation in line with company

policies/procedures



S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation							
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.				
Questions Develop some open ended questions							

S7 Inspect and maintain appropriate plant and equipment to meet operational requirements					
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two	to
		met		be met	
Demonstrate a clear		Demonstrate a detailed technical	_	Demonstrate a deeper technical	
understanding of the company		knowledge of the range of		understanding of	
polices/procedures for the		required inspections and		inspection/maintenance	
inspection of plant and		maintenance procedures and		operations. e.g. In terms of cost,	
equipment to be worked on		their specific purpose		time, environmental impact,	
Demonstrate a clear		Pro-actively works with others to		sustainability etc	
understanding of the company		identify areas for improvement		Demonstrate the ability to take a	
polices/procedures in relation		and follows through on agreed		lead in accepting additional	
to achieving the safe isolation		implementation		responsibility and autonomy to	
of equipment from relevant		Demonstrate the ability to		achieve/improve the work being	
sources of energy		develop positive professional		undertaken	



Pass Criteria – All to be met		Merit Criteria – Minimum two to be	 Distinction Criteria – Minimum two to
		met	be met
Identify and inspect the		relationships with individuals to	
plant/equipment to be worked		support the work activity	
on in line with company		Identify areas for work	
procedures		improvement and implement	
Correctly use tools, equipment	П	actions to improve work	
and techniques to achieve the		efficiencies	
quality standards required by			
company policies/procedures			
Demonstrate consistent			
application of policies and			
procedures during the work			
activity			
Record/report the results of			
the inspection in line with			
company procedures			



S7 Inspect and maintain appropriate plant and equipment to meet operational requirements						
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.			
Questions						
Develop some open ended questions						

S8 Communicate, handover and confirm that the appropriate engineering process has been completed to specification					
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two to	
		met		be met	
Demonstrate a clear		 Demonstrate a detailed 		Demonstrate the ability to take a	
understanding of their role and		understanding of the factors		lead in accepting additional	
responsibilities in returning the		which can support and influence		responsibility and autonomy to	
system/equipment back to		a smooth handover of		achieve/improve the handover	
operational service		equipment		process	
Provide an accurate technical		 Take a pro-active lead in 		Consult and involve team	
explanation of the company's	Ш	effectively communicating the		members and/or other relevant	
handover procedure		detail of handover arrangements		persons to achieve greater	
Complete the required		with stakeholders		understanding and improved	
checks/tests to confirm the		 Demonstrate their ability to 		performance	
equipment meets the company		develop positive professional		Demonstrate the ability to build	
operational requirements for		relationships with individuals to		positive relationships and	
handover		support handover process			



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met		Distinction Criteria – Minimum tw be met	o to
 Conduct the handover in compliance with all relevant policies and procedures Clearly communicate the details of the handover including any additional requirements to the relevant parties Complete all relevant reporting/recording documentation in line with company procedures Leave the work area in a safe/secure condition for others 		 Confidently lead the handover process taking charge of the operation and resolving any issues within their role responsibility Adapts the method and style of communications to changing circumstances and need 		actively address conflict/resolve problems with positive outcomes • Demonstrate their ability to effectively communicate technical information across a wide range of stakeholders e.g. colleagues, management, briefings/meetings, external clients	S
Assessor must ask the following standardised questions. Questions Develop some open ended question	ns	Assessor must record all additional for clarification and the responses apprentice including examples.	•		rk arded



Pass Criteria – All to be met		Merit Criteria – Minimum two to be	Distinction Criteria – Minimum two to		
		met	be met		
 Follows health and safety 					
policies and procedures and					
be prepared to challenge					
unsafe behaviour using					
appropriate techniques to					
ensure the protection of					
people and property when					
working alone and/or with					
appropriate supervision					
Assessor must ask the following		Assessor must record all additional qu	estions asked	Recording	Mark
standardised questions.		for clarification and the responses provapprentice including examples.		timeline.	awarded
Questions					
Develop some open ended question	S				



B2 Quality focused					
Pass Criteria – All to be met		Merit Criteria – Minimum two to be	Distinction Criteria – Minimum two to		
		met	be met		
 Ensures that work achieves 					
quality standard both					
occupationally and personally					
Assessor must ask the following standardised questions.		Assessor must record all additional que for clarification and the responses pro apprentice including examples.		Recording timeline.	Mark awarded.
Questions					
Develop some open ended questio	ns				

B3 Working with others					
Pass Criteria – All to be met					Distinction Criteria – Minimum two to be met
with peop discipline expertise	ability to work well ble from different s, backgrounds and to accomplish an afely and on time				



B3 Working with others					
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.	Recording timeline.	Mark awarded.		
Questions					
Develop some open ended questions					

B4 Interpersonal skills					
Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
Gets along well with others					
and takes into account their					
needs and concerns					
Assessor must ask the following standardised questions.		Assessor must record all additional que for clarification and the responses pro apprentice including examples.		Recording timeline.	Mark awarded.
Questions					
Develop some open ended questio	ns				



B6 Sustainability and ethical behavi	iour				
Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met		
Behaves ethically and undertakes work in a way that contributes to sustainable development					
Assessor must ask the following standardised questions.		Assessor must record all additional que for clarification and the responses proapprentice including examples.		Recording timeline.	Mark awarded.
Questions Develop some open ended question	าร				

B7 Risk awareness		Marit Original Ministra		Distinction October Mississ at a fe
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two to
		met		be met
Demonstrates high				
concentration, the desire to				
reduce risks, ability to be				
compliant and awareness of				
change, through regular				



Pass Criteria – All to be met		Distinction Criteria – Minimum two to be met		
monitoring and checking of				
information				
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the responses provided by the apprentice including examples.		Recording timeline.	Mark awarded
Questions				



Pathway: Control and Instrumentation Role Specialist Skills

CI1 Position, assemble, install and dismantle plant and equipment to agreed specifications, which will include instrumentation and control of temperature, pressure and flow systems to agreed specifications Pass Criteria - All to be met Merit Criteria - Minimum two to be Distinction Criteria - Minimum two to met be met Demonstrate a detailed technical Demonstrate a clear Demonstrate deeper understanding of their role and knowledge of the methods and technical/commercial knowledge responsibilities in relation to processes used to conduct the of the equipment/operation e.g. the work to be conducted installation costs, technical work Provide an accurate technical Pro-actively works with others to requirements planning, sustainability of equipment etc explanation for the purpose of identify areas for improvement the work activity and follows through on agreed Identify and implement tangible changes that improve the implementation Demonstrate a clear plan for efficiency of the work being the work to be undertaken and Make recommendations an understanding of any conducted /suggestions to improve work safety/technical information Identify and take action to report efficiencies or deal with issues of given Produce a detailed work plan to nonconformity/compliance Use tools and equipment to support the work delivery competently achieve the including measures to deal with Demonstrate the ability to take a quality standards required by lead in accepting additional contingencies the company in a timely responsibility and autonomy to achieve/improve the work being manner Conduct the work in undertaken compliance with all relevant



Pass Criteria – All to be met	Pass Criteria – All to be met		Distinction Crit	eria – Minimu	m two t
	ī	met	be met		
regulatory requirements and company policies and procedures Deal effectively with any issues within their role responsibilities, where necessary Complete the required checks and tests to confirm the work meets the accuracy, finish and quality standards required					
Assessor must ask the following standardised questions.		Assessor must record all additional que for clarification and the responses pro apprentice including examples.		Recording timeline.	Mark award





Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met)
procedures Deal effectively with any issues within their role						
standardised questions. for		Assessor must record all additional que for clarification and the responses provapprentice including examples.		Recording timeline.	Mark award	ed
Questions						
Develop some open ended questions	S					





Pass Criteria – All to be met		Merit Criteria – Minimum two to be met		Distinction Crite be met	eria – Minimu	m two	to
 Deal effectively with any issues within their role responsibilities, where necessary Complete the required checks and tests to confirm the work meets the accuracy, finish and quality standards required 							
Assessor must ask the following standardised questions.		Assessor must record all additional for clarification and the responses papprentice including examples.	•		Recording timeline.	Mark awar	
Questions							
Develop some open ended question	S						

	CI4 Diagnose and determine the ca	ause	of faults in plant and equipment			
Ī	Pass Criteria – All to be met	Criteria – All to be met Merit Criteria – Minimum two to be			Distinction Criteria – Minimum two t	.o
			met		be met	
Ī	Demonstrate a clear		Demonstrate a detailed		Demonstrate deeper	
	understanding of their role		understanding of the		technical/commercial knowledge	
	and responsibilities in relation				of the effect of fault diagnosis and	



Cl4 Diagnose and determine the ca	e of faults in plant and equipment	
Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to be met
 to the fault diagnosis to be conducted Provide an accurate technical explanation for the purpose and process of the fault's activity Demonstrate a clear plan for the diagnosis to be undertaken and an understanding of any safety/technical information given Competently use the correct tools, equipment, technical data and diagnostic techniques to identify, locate and diagnose fault/s in a timely manner Correctly analyse and interpret the results of the 	theory/principles of relevant diagnostic techniques Able to identify the root cause of the fault and preventative measures Pro-actively works with others to identify areas for improvement and follows through on agreed implementation Make recommendations/ suggestions to improve work efficiencies Produce a detailed work plan to support the maintenance operation including measures to deal with contingencies	repair e.g. fault analysis, costs, prevention, lost time Identify and implement tangible changes that improve the efficiency of the work being conducted Identify and take action to report or deal with issues of nonconformity/compliance Demonstrate the ability to take a lead in accepting additional responsibility and autonomy to achieve/improve the work being undertaken



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Crite be met	ria – Minimum	i two to	0
fault-finding techniques conducted Conduct the work in compliance with all relevant regulatory requirements and company policies and procedures Complete the required checks and tests to confirm the work meets the accuracy, finish and quality standards required						
Assessor must ask the following standardised questions.		Assessor must record all additional of for clarification and the responses prapprentice including examples.	•	Recording timeline.	Mark award	
Questions Develop some open ended question	ns					



Pass Criteria – All to be met
Demonstrate a clear understanding of their role and responsibilities for the calibration/configuration activity to be undertaken Provide an accurate technical explanation for the purpose and process of the calibration work Demonstrate a clear plan which takes into consideration the effects of calibration on the operation of interacting systems Competently use the correct tools, equipment and technical data technical data to calibrate and configure instruments and/or systems in a timely manner



Pass Criteria – All to be met		Merit Criteria – Minimum two to be met	Distinction Crit be met	eria – Minimu	m two	to
 Conduct the required tests/checks to confirm the consistency and accuracy of calibrated instruments/systems Record the results/outcomes of calibration work in line with company requirements 						
Assessor must ask the following standardised questions.		Assessor must record all additional q for clarification and the responses pre apprentice including examples.		Recording timeline.	Mark award	
Questions Develop some open ended question	ne					



Appendix F: Practice Technical Interview Template

This document is for use by the employer/provider person playing the role of the assessor during a practice technical interview. It is designed to help replicate the live assessment experience and to enable feedback to be provided to the apprentice.

The practice technical interview must be conducted under examination conditions and recorded. The apprentice must be asked questions.

There are a maximum of 100 marks for the interview.

To achieve a Pass for the technical interview, a Pass is required in ALL relevant elements, including all skills from the specialist pathway.

To achieve a Merit or Distinction for the technical interview, all Pass criteria must be achieved PLUS a minimum number of merit and distinction marks as described in Section 3 in the Specification 'Grading and Grading Criteria – Component 3: Technical Interview.'

Apprentice Full Name:				
Employer and location:				
Assessor Full Name:				
Date of Interview:		Start time:	Finish time:	



	eratio	on and maintenance of appropriate plar	π an	
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two to
		met		be met
 A working knowledge of the 		A detailed understanding by		An excellent knowledge and
principles of operation for the		explaining additional technical		thorough understanding of the $\ \ \Box$
range of plant/equipment they		detail of the operating principles		relevant engineering principles
are responsible for		of the plant/equipment they are		relative to the operation and
The primary purpose of the	П	responsible for e.g. operating		maintenance of plant and
range of plant/equipment		limits, tolerances, restrictions,		equipment encountered in their
worked on e.g. what the plant /		effects on system		job role
equipment worked on does		A detailed understanding by]	Evidence of conducting
How the plant/equipment		explaining additional technical		supporting technical analysis to
interacts within the overall		detail of the function / interaction		gain a greater understanding of
system		of the plant/equipment within the		(a or b) a) the operating
The typical characteristics of		overall system e.g.		principles of plant/equipment
healthy and unhealthy		synchronisation, effects on		worked on b) the function/effect
operation for the range of		system		of the plant/ equipment within
plant/equipment worked on		How they have used their		the overall system
and how to identify the		knowledge of plant and		Conducting technical research
difference		equipment		into the effects of new
How they have used their		operating/maintenance		technologies on current/future
knowledge of plant and		principles to improve or enhance		maintenance
equipment		operational activities		requirements/methodologies
operating/maintenance				



Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Crit be met	eria – Minimu	m two t	to
principles to support their work decisions/activities					
Assessor must ask the following standardised questions.	Assessor must record all additional of for clarification and the responses prapprentice including examples.		Recording timeline.	Mark award	led.
Questions Develop some open ended questions					

K2 Relevant industry health and sa	fety	standards, regulations, and environmer	ntal a	and regulatory requirements	
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two to	0
		met		be met	
A working knowledge of the		A detailed understanding of the		Excellent and thorough health,	
relevant health, safety and		relevant health, safety and		safety and environmental	
environmental regulations and		environmental regulations and		knowledge and understanding in	
standards and how they		standards by explaining		relation to the wider impact of	
impact the overall operation		additional technical detail e.g.		relevant industry working	
A clear understanding of their		how they influence how the work		practices and regulations for their	
responsibilities and those of		is planned and/or conducted		work activities	
others under the relevant		Conducting reviews of work		How they have taken a leading	Ш
company policies and		health, safety and environmental		role in identifying health, safety	



required still maintaining safety A knowledge of the company still maintaining safety How they have readily accepted To Company policies/procedure How they have challenged	nimum two to be Distinction Criteria – Minimum two to		ass Criteria – All to be met
range of work undertaken and describe why they are required A knowledge of the company process/s and/or procedures for achieving and maintaining safety when working on systems within their work role and how they impact the work e.g. safe systems of work, documentation A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions applicability and adapting them for changing circumstances whilst still maintaining safety How they have readily accepted additional health, safety and environmental responsibility/autonomy to maintain/improve work safety standards - Company policies/procedure How they have challenged unsafe behaviour/practices appropriate techniques		I	
describe why they are required A knowledge of the company process/s and/or procedures for achieving and maintaining safety when working on systems within their work role and how they impact the work e.g. safe systems of work, documentation A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions for changing circumstances whilst still maintaining safety How they have readily accepted additional health, safety and environmental responsibility/autonomy to maintain/improve work safety standards • Company policies/procedure • How they have challenged unsafe behaviour/practices appropriate techniques	and their and environmental deficiencies		procedures which apply to the
still maintaining safety - How they have readily accepted additional health, safety and environmental responsibility/autonomy to maintaining safety standards - How they have challenged unsafe behaviour/practices appropriate techniques - How they have challenged unsafe behaviour/practices appropriate techniques - How they have challenged unsafe behaviour/practices appropriate techniques - How they have challenged unsafe behaviour/practices appropriate techniques - Company policies/procedure - How they have challenged unsafe behaviour/practices appropriate techniques	d adapting them and then implementing the		range of work undertaken and
A knowledge of the company process/s and/or procedures for achieving and maintaining safety when working on systems within their work role and how they impact the work e.g. safe systems of work, documentation A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions - How they have challenged additional health, safety and environmental responsibility/autonomy to maintain/improve work safety standards - How they have challenged unsafe behaviour/practices appropriate techniques	cumstances whilst appropriate solution/s in line with		describe why they are
process/s and/or procedures for achieving and maintaining safety when working on systems within their work role and how they impact the work e.g. safe systems of work, documentation A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions	safety • Company policies/procedures		required
process/s and/or procedures for achieving and maintaining safety when working on systems within their work role and how they impact the work e.g. safe systems of work, documentation A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions	readily accepted - How they have challenged		A knowledge of the company
for achieving and maintaining safety when working on systems within their work role and how they impact the work e.g. safe systems of work, documentation A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions environmental responsibility/autonomy to maintain/improve work safety standards appropriate techniques appropriate techniques			process/s and/or procedures
safety when working on systems within their work role and how they impact the work e.g. safe systems of work, documentation A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions	appropriate techniques		for achieving and maintaining
and how they impact the work e.g. safe systems of work, documentation A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions			safety when working on
e.g. safe systems of work, documentation A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions	ve work safety		systems within their work role
e.g. safe systems of work, documentation A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions			and how they impact the work
documentation A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions			e.g. safe systems of work,
A clear understanding of the purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions			documentation
purpose of conducting risk assessments and the factors which affect the critical reasoning when making risk assessment decisions			A clear understanding of the
assessments and the factors which affect the critical reasoning when making risk assessment decisions			_
which affect the critical reasoning when making risk assessment decisions			•
reasoning when making risk assessment decisions			
assessment decisions			
			-
A MIOWIGUGE OF THE CONTROLLY			
procedure/s for reporting			



K2 Relevant industry health and safet	y standards, regulations, and environment	al and regulatory requ	irements		
Pass Criteria – All to be met	Merit Criteria – Minimum two to be Distinction Criteria		ia – Minimum two to		
	met	be met	be met		
safety concerns and					
emergencies					
Assessor must ask the following standardised questions.	Assessor must record all additional or clarification and the response provid apprentice including examples.	-	Recording timeline.	Mark awarded.	
Questions					
Develop some open ended questions					

K3 Maintenance and operational pr	actic			<u> </u>		
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria - Minimum two to be		
		m	et		met	
A working knowledge of the		•	A detailed knowledge of the		An excellent and thorough	
maintenance requirements for			company maintenance		knowledge and understanding of	
the range of plant/ equipment			practices by explaining		relevant maintenance and	
worked on within their job role			additional technical detail for		operational practices/procedures	
A working knowledge of the			maintenance procedures on		for their job role	
company's operational			plant/equipment		An ability to analyse and provide	
processes and procedures		•	A detailed knowledge of the		valid justification for the	
and how these have			company operational		company's maintenance	
affected/influenced their			processes and procedures		procedures and/or operational	
maintenance work			which affect maintenance			



K3 Maintenance and operational practices, processes and procedures covering a range of plant and equipment				
Pass Criteria – All to be met Merit Criteria – Minimum two to be Distinction Criteria - Minimum two				
	met	met		
Their planning process for conducting maintenance operations and the factors which have influenced their critical reasoning/decision making when planning their work	 operations by explaining additional operational detail A detailed knowledge of the range of testing procedures and the implications of the results obtained 	practices for maintenance work on plant and equipment • A detailed technical/commercial understanding of the effects of conducting maintenance procedures on		
A working knowledge of the range and type of test procedures which they have used to confirm their work has met with company operational requirements and standards		Company plant/equipment e.g. cost, reliability, availability, sustainability		
A knowledge of how their maintenance activities have impacted plant/equipment/others				



K3 Maintenance and operational practices, processes and procedures covering a range of plant and equipment				
Assessor must ask the following standardised questions.	Assessor must record all additional questions asked for clarification and the response provided by the apprentice including examples.	Recording timeline.	Mark awarded.	
Questions				
Develop some open ended questions				

K4 The relevant engineering theorie	s and	principles relative to their occupation	n			
Pass Criteria – All to be met		Merit Criteria – Minimum two to be		Distinction Criteria – Minimum two to		
		met		be met		
A working knowledge of the		A detailed knowledge of the		An excellent and thorough		
range of relevant operational		relevant operational theories		knowledge and understanding of $\;\Box\;$		
theories and principles which		and principles which have		the relevant operational theories		
underpin their work		supported and/or influenced		and principles relative to plant		
A working knowledge of the		their work activities		and equipment in their job role		
basic effect/influence of the		How they have used relevant		How they have used their		
relevant operational theories		operational theories and		understanding of relevant		
and principles which directly		principles to support /		operational theories and		
underpin their work activities		influence their work		principles to make suggestions		
The benefits of being able to		decisions/activities		which have influenced or led to		
identify and apply the differing		Their inclusion of operational		an improved performance		
operational theories and		formulae/theories/principles to		How they have conducted		
principles in relation to their job		support their technical		further technical research which		



Pass Criteria – All to be met		Merit Criteria – Minimum two to be Distinction Criteria – Min		ria – Minimur	n two	to
		met	be met			
 role e.g. maintenance inspections, fault finding A working knowledge of how to apply the relevant operational formulae which can be used to support their work activities 		explanations in relation to their work activities	is based on relevant operate theories and principles to support the effects of current future technologies			
Assessor must ask the following standardised questions.		Assessor must record all additional questions asked for clarification and the response provided by the apprentice including examples.		Recording timeline.	Mark awar	
Questions Develop some open ended question	S					

Pass Criteria – All to be met	Merit Criteria – Minimum two to be i	met	Distinction Criteria – Minimum two	to
			be met	
A working knowledge of the	A detailed knowledge of the		An excellent	
company policies and	company processes and		knowledge/understanding in	
procedures for the location of	procedures by explaining		relation to fault	
faults on plant and equipment	additional technical detail for the		location/rectification procedures	
worked on	fault location		within their job role	



Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criteria – Minimum two to
		be met
 A clear understanding of the company policies and procedures in relation to achieving the safe isolation of equipment from relevant sources of energy and maintaining safety from the system How they have used tools/equipment/techniques to inspect and identify faults on plant/equipment and develop sound solutions while recognising and defining problems How they have used tools/equipment/techniques to repair faults and confirm the rectification to the quality standards required by 	methods/procedures conducted on plant/ equipment/systems • A detailed understanding of the tools and equipment that can be used to identify and locate faults on plant/equipment/systems • Their ability to take a lead in fault finding/rectification activities and accept additional responsibility/autonomy for the fault work undertaken	How they have used a range of methods to locate, and rectify faults on plant and equipment, with a detailed explanation/justification of their chosen methods How they have used their



Pass Criteria – All to be met		Merit Criteria – Minimum two to be r	net	Distinction Criteria – Minimum two be met		
 How they have recorded / reported the results of fault- finding activities in line with Company procedures 						
Assessor must ask the following standardised questions.	g	Assessor must record all additional for clarification and the response prapprentice including examples.	•		Recording timeline.	Mark awarded
Questions						
Develop some open ended question	ons					

S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation Merit Criteria - Minimum two to be Pass Criteria – All to be met Distinction Criteria – Minimum two to be met met • A working knowledge of the How they have taken a lead in range of information which can interpreting/relaying technical be gained from company information to progress work or policies and procedures which support others understanding affect their work



S6 Read, understand and interpret information and work in compliance with technical specifications and supporting documentation Merit Criteria – Minimum two to be Distinction Criteria – Minimum two to Pass Criteria - All to be met be met met • A working knowledge of the How they have range and type of technical questioned/clarified information which was unclear or incorrect information/specifications available and how they are How they have used to support work activities reported/updated information How they have used company which was not technically work information and technical correct/accurate specifications to conduct/support their work activities Describe how they have used Company information to record/report the results of work carried out in line with company procedures



Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	е	Distinction Criteria – Minimum two to be met		
How they have planned inspection and maintenance operations and the factors which influenced their critical reasoning/decisions during their planning process. How they have implemented/complied with company operational processes and procedures during their conducted inspection and maintenance work. How they have used tools/techniques/equipment to conduct maintenance inspection and maintenance procedures on a range of plant/equipment to meet company standards.	 Their ability to explain in detail the range of skills, knowledge and behaviours they have used to support their conducted inspection/maintenance operations How they have pro-actively worked with others to resolve problems during inspection/maintenance operations which supported work progression/performance How they have taken action to report or deal with issues of nonconformity or noncompliance during inspection/maintenance work operations 		 An excellent knowledge/understanding in relation to inspection/maintenance procedures within their job role Their ability to explain/justify the Company inspection and maintenance procedures used for a range of plant and equipment How they have taken a lead in accepting additional responsibility/autonomy to improve the outcome of inspection/maintenance operations 		



Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criter be met	ria – Minimum	ı two	to
 How they have used test equipment/procedures on plant/equipment to confirm that the work completed met with Company operational requirements How they have reported/recorded the outcome of their inspection and maintenance operations 					
Assessor must ask the following standardised questions.	Assessor must record all additional que for clarification and the response provapprentice including examples.		Recording timeline.	Mark awar	
Questions Develop some open ended questions					



Pass Criteria – All to be met	Merit Criteria – Minimum two to b	е	Distinction Criteria – Minimum two to		
		met		be met	
 A working knowledge of their role and responsibilities in the handover of the system/equipment/plant back to operational service A working knowledge of the Company process for the handover of plant/equipment which has been worked on How they have completed the required checks/tests to confirm the plant/equipment/system worked on meets operational 		 How they have taken a proactive lead in the handover process by effectively communicating the detail of handover arrangements with stakeholders Their ability to develop positive professional relationships with individuals to support the handover process and resolve any issues within their role responsibility How they have adapted their communication method/style 		 How they have consulted/involved team members/other relevant persons to achieve greater understanding and improved performance Their ability to actively address conflict/ resolve problems with positive outcomes to build positive relationships and Their ability to effectively communicate technical information across a wide range of stakeholders e.g. colleagues, management, 	
requirements before conducting the handover process How they have completed the]	to better suit the changing circumstances/needs of the work		briefings/meetings, external clients	
 How they have completed the handover of plant/equipment in 					



Pass Criteria – All to be met	Merit Criteria – Minimum two to be met	Distinction Criter be met	ria – Minimun	1 two	to
 line with relevant company policies and procedures How they have confirmed the recipient/s of the handover process fully understand any critical information given How they have completed the company process for reporting/ recording the handover of plant/equipment back into service in line with company procedures 					
Assessor must ask the following standardised questions.	Assessor must record all additional q for clarification and the response provapprentice including examples.		Recording timeline.	Mark awar	
Questions Develop some open ended questions					



Pathway: Control and Instrumentation Role Specialist Skills

CI1 Position, assemble, install and dismantle plant and equipment to agreed specifications							
Pass Criteria – All to be met		Merit Criteria – Minimum two	to	Distinction Criteria – Minimum two to be			
		be met		met			
 A working knowledge of their responsibilities for the range of work activities within their job role How they have used company policies/procedures/specifications 		 A detailed understanding of the range and technical requirements of the plant and equipment worked on A detailed technical 		range and technical requirements of the plant and equipment worked on			
to conduct a range of position, assemble, install and dismantle work activities How they have used tools and equipment to conduct a range of		understanding for the range of methods/techniques used for their position, assemble, install and		Their ability to explain/justify the Company methods /processes/procedures used for the range of plant and equipment worked on			
position, assemble, install and dismantle activities in compliance with specifications and regulatory requirements		dismantle work activities • A detailed technical understanding for the factors which can affect					
How they have conducted the required checks/test procedures to confirm the completed work meets company/operational requirements		their critical reasoning when making decisions to resolve technical problems How they have taken a proactive lead in		position/assemble/install/dismantle work activities			



Pass Criteria – All to be met	Merit Criteria – Minimum two to	Distinction Criteria – Minimum two to be		
	be met	met		
 How they have used critical reasoning to identify and resolve technical problems within their control effectively during their range of work activities How they have reported/recorded the work conducted and returned the work area to a safe condition in line with company procedures 	organising/controlling their conducted work activities which has led to a successful completion			
Assessor must ask the following standardised questions.	Assessor must record all addition asked for clarification and the roby the apprentice including exa	esponse provided	Recording timeline.	Mark awarde
Questions				
Develop some open ended questions				



Cl2 Carry out planned, unplanned and	CI2 Carry out planned, unplanned and preventative maintenance on plant and equipment							
Pass Criteria – All to be met		Merit Criteria – Minimum two t	0	Distinction Criteria – Minimum two to				
	be met		be met					
 A working knowledge of their 		A detailed understanding of		An excellent knowledge and				
responsibilities for the range of		the range and technical		understanding in relation to the				
work activities within their job role		requirements of the plant		range and technical maintenance				
How they have used company		and equipment worked on		requirements of the plant and				
policies/procedures/specifications		A detailed technical		equipment worked on				
to conduct a range of		understanding for the range		Their ability to explain/justify the	٦			
maintenance procedures work		of methods/techniques		company maintenance	_			
activities	_	used for maintenance work		methods/processes/procedures				
How they have used tools and		undertaken		used for the range of plant and				
equipment to conduct a range of		A detailed technical		equipment worked on				
maintenance procedures in		understanding for the		How they have taken a lead in]			
compliance with all company		factors which can affect		accepting additional				
health, safety and environmental		their critical reasoning when		responsibility/autonomy to				
processes, policies and		making decisions to resolve		improve the outcome of their				
regulatory requirements		technical problems		maintenance work activities				
How they have conducted the		How they have taken a pro-						
required checks/test procedures		active lead in						
to confirm the completed		organising/controlling their						
maintenance work meets		conducted work activities						
company requirements		which has led to a						
		successful completion						



Pass Criteria – All to be met		Merit Criteria – Minimum two to	Distinction Criteri	tinction Criteria – Minimum two to		
		be met	be met			
technical problems within their control effectively during their range of work activities How they have reported/recorded.						
Assessor must ask the following standardised questions.		Assessor must record all additional asked for clarification and the response the apprentice including examples.	onse provided by	Recording timeline.	Mark awai	
Questions						
Develop some open ended questions						



CI3 Replace, repair and/or remove components in plant and equipment and ensure its return to operational condition AND

CI4 Diagnose and determine the cause of faults in electrical plant and equipment

Pass Criteria – All to be met		lerit Criteria – Minimum two to b net	е	Distinction Criteria – Minimum two to be met		
 A working knowledge of their responsibilities for the range of replace/repair activities undertaken How they have used company policies/ procedures/specifications to conduct a range of replace/repair work procedures How they have used tools and equipment to conduct a range of replace/repair procedures in compliance with all company 	m	A detailed understanding of the methods and technical requirements for the range of plant and equipment replaced/ repaired A detailed technical understanding for the range of causes and effects which lead to plant and equipment being replaced/repaired A detailed technical understanding for the factors which can affect their critical		 An excellent knowledge and understanding in relation to the range and technical requirements of the plant and equipment replaced/repaired Their ability to explain/justify the company methods/processes/ procedures used for the range of plant and equipment replaced/repaired How they have taken a lead in accepting additional responsibility/autonomy to 		
health, safety and environmental processes, policies and regulatory requirements	•	reasoning when making decisions to resolve technical problems How they have taken a proactive lead in		improve the outcome of their replace/repair work activities		



CI3 Replace, repair and/or remove components in plant and equipment and ensure its return to operational condition AND

Cl4 Diagnose and determine the cause of faults in electrical plant and equipment

	Merit Criteria – Minimum two to be	Distinction Criteria – Minimum two to
	met	be met
	organising/controlling their	
	conducted replace/repair work	
	activities which has led to a	
	successful completion	
Ш		
		met organising/controlling their conducted replace/repair work activities which has led to a successful completion



Cl3 Replace, repair and/or remove components in plant and equipment and ensure its return to operational condition

AND

Cl4 Diagnose and determine the cause of faults in electrical plant and equipment

Assessor must ask the following standardised questions.

Assessor must record all additional questions asked for clarification and the response provided by the apprentice including examples.

Questions

Develop some open ended questions

CI5 Calibrate and configure instrument and control systems						
Pass Criteria – All to be met		Merit Criteria – Minimum two to b	е	Distinction Criteria – Minimum two to		
		met		be met		
 A working knowledge of their responsibilities for the range of diagnostic activities undertaken How they calibrated instruments to a given specification How they planned calibration activities to minimise operational conditions 		 A detailed knowledge of the principles of calibration and/or configuration of plant and equipment Detailed knowledge of the ways to minimise risk of all planned shutdowns during calibration and/or configuration activities How they would work with in a team to identify improvements 		 How they would identify and implement potential changes to improve the efficiency of calibration and/or configuration activities How they reported or dealt with instruments that failed to meet calibration and/or configuration compliance 		



CI5 Calibrate and configure instrument a	and control systems	
Pass Criteria – All to be met	Merit Criteria – Minimum two to be	Distinction Criteria – Minimum two to
	met	be met
 How they selected the appropriate tools and equipment for specific calibration and/or configuration activities A working knowledge of the company procedures and regulatory requirements that must be followed when calibrating and/ or configuring instruments How they applied a calibration that was both accurate and consistent How they recorded the outcomes of calibration and/or configuration activities 	on calibration and/or configuration activities • How they would report any potential improvements associated with calibration and/or configuration activities	How they took an autonomous role during calibration and/or configuration activities
		<u> </u>
Assessor must ask the following standardised questions.	Assessor must record all additional of for clarification and the response proapprentice including examples.	



CI5 Calibrate and configure instrument and control systems				
Questions				
Develop some open ended questions				



Appendix G: Portfolio Mapping Document

Introduction

Throughout the on-programme part of the apprenticeship, the apprentice will need to compile a portfolio of evidence to support the requirements of the technical interview which is based on the portfolio. The evidence within the portfolio will need to be mapped by the apprentice to the KSB requirements using the portfolio mapping document below.

The independent assessor will use the portfolio mapping document to review the evidence in the apprentice's portfolio in preparation for the technical interview.

The portfolio mapping document below consists of the core requirements and specialist skills.

Apprentices next steps

- 1. Complete all the details on the first page and include employer details of where relevant competencies from their experience at work was gained.
- 2. Ensure each piece of evidence is signed off by their tutor/supervisor/mentor and training provider. The apprentice can use a number of different types of evidence to demonstrate their competence as described in Section 5 of the Specification 'What to include in the portfolio of evidence'. For further guidance, the apprentice must seek advice from their tutor/supervisor/mentor and training provider.
- 3. Map evidence to the criteria in the following pages using a referencing system indicating where the evidence for the criteria is located in the portfolio e.g., work based evidence Job 1 (J1) page 5 paragraph 2. This will allow the independent assessor, appointed by Energy & Environment Awards to locate the section or specific piece of evidence being discussed and referred to during the interview.
- 4. Place the portfolio mapping document at the front of the portfolio of evidence.

The apprentice's training provider must make arrangements for Energy & Environment Awards to have access to the apprentice's portfolio including the portfolio mapping document at Gateway. For those using e-portfolios such as ONEFILE or SMARTASSESSOR the reference used must simply be the file or folder name you used when uploading the evidence to such systems.



Portfolio Mapping Document

This document must be placed at the front of the Portfolio and submitted to Energy & Environment Awards with the Portfolio.

Mapping Sign off on Completion:

Apprentice Full (Print)	Name Apprentice Signature	Training Provider (Company)	Training Provider Full Name of Signatory	Date of Sign Off

Core Knowledge

	Ref.	ef. Apprenticeship Standard Criteria		PORTFOLIO REVIEW (Apprentice Input)		
			1	2	3	
	K1	First principles relating to operation and maintenance of plant and equipment				
	K2	Relevant industry health and safety standards, regulations and environmental and regulatory requirements				
_	K3	Maintenance and operational practices, processes and procedures				
	K4	Relevant engineering theories and principles				
	Assessor Comments:					



Core Skills

Ref.	Apprenticeship Standard Criteria	PORTFOLIO REVIEW			
		(Apprentice Input)			
		1	2	3	
S5	Locate, and rectify faults on plant and equipment				
S6	Read, understand, interpret and work to technical information				
S7	Inspect and maintain plant and equipment				
S8	Communicate, handover and confirm that the appropriate engineering process has been completed				
Asse	ssor Comments:				

Core Behaviours

Ref.	Ref. Apprenticeship Standard Criteria		PORTFOLIO REVIEW (Apprentice Input)				
			1	2	3		
B5	Critical reasoning						
Asse	essor Comments:						



Pathway: Control and Instrumentation Specific Skills

Ref.	Apprenticeship Standard Criteria	PORTFOLIO REVIEW (Apprentice Input)			
		1	2	3	
CI1	Position, assemble, install and dismantle plant and equipment to agreed specifications				
CI2	Carry out planned, unplanned and preventative maintenance on plant and equipment				
CI3	Replace, repair and/or remove components in plant and equipment and ensure its return to operational condition				
CI4	Diagnose and determine the cause of faults in plant and equipment				
CI5	Calibrate and configure instrument and control systems				
Assessor Comments:					



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